WebEOC in Texas

TDEM Critical Information Systems



Jeff Newbold
State Coordinator, CIS

<u>Jeff.Newbold@dps.texas.gov</u>
(512) 424-2014

Technology

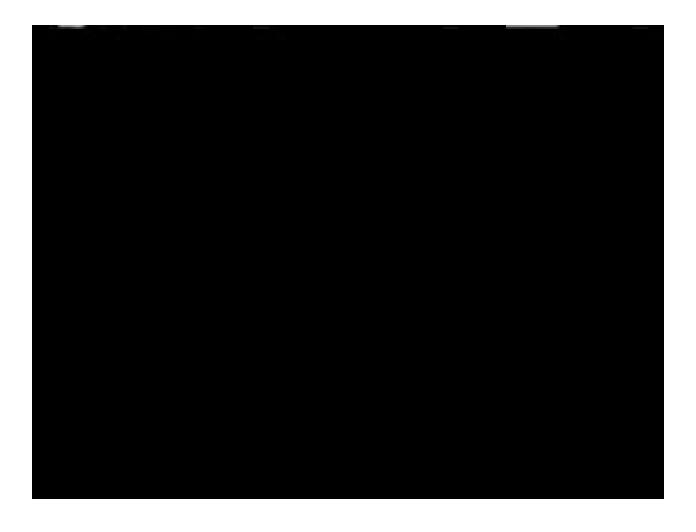
Sustainable Fusion In 5-10 Years



This is the same Skunk Works created by the near-mythical Kelly Johnson, an aerospace engineer able to head teams that built the SR-71 Blackbird reconnaissance jet years before any other organization even



"WebEOC Doesn't Work"



"WebEOC Doesn't Work"

"I Can't See What Is Being Posted"

"Technology Is Complicating Things"

"Pen & Paper Won't Fail"

What We're Going To Talk About

Technology Issues & Solutions

The LoneStar WebEOC Server

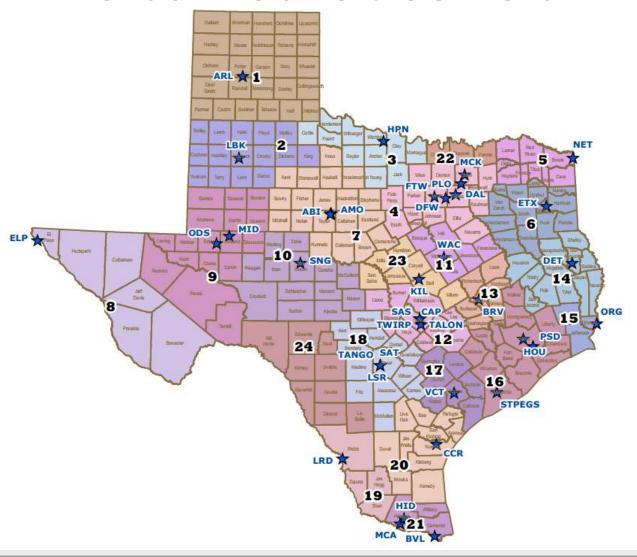
Field Activity Report (FAR) & DDC Support

State of Texas Assistance Request (STAR)

STAR Resource Tracking

Evacuee Tracking Network (ETN) in 2016

Texas WebEOC Servers



Texas WebEOC Servers by Levels

Texas WebEOC Server – HQ State (Strategic function and uses)

LoneStar WebEOC Server – Regional State (Operational function and uses)

Jurisdictional WebEOC Servers - Locals (Tactical function and uses)

Texas WebEOC Servers by Agencies

Texas WebEOC Server – HQ State (SOC, TFS HQ, TMF HQ, THP, TxDOT, etc.)

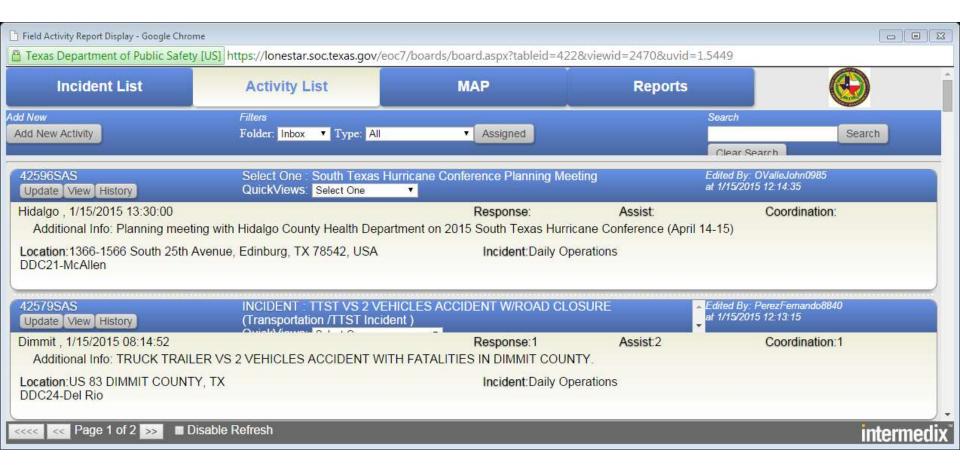
LoneStar WebEOC Server – Regional State (DDCs, HSRs, EMTFs, State Agency Regions, TFS RFCs, etc.)

Jurisdictional WebEOC Servers - Locals (Cities, Counties, COGs, RACs, Hospitals, etc.)

LoneStar Basics

- LoneStar supports DDC level (Regional State) positions
 - DDC, Field Response TDEM, DSHS, TFS, TXDOT, etc.
- Gives Regional State personnel one server to log into vs 40+ servers
- Allows local servers to determine what and WHEN to give visibility
- Used to log incident information and requests for tracking and reimbursement
- Will eventually support Municipal level (City & County) access
 - "Fab 5" and more general boards i.e. STAR, ETN, Events, etc.
- "PIN" concept will allow local entities to process STARs without WebEOC accounts

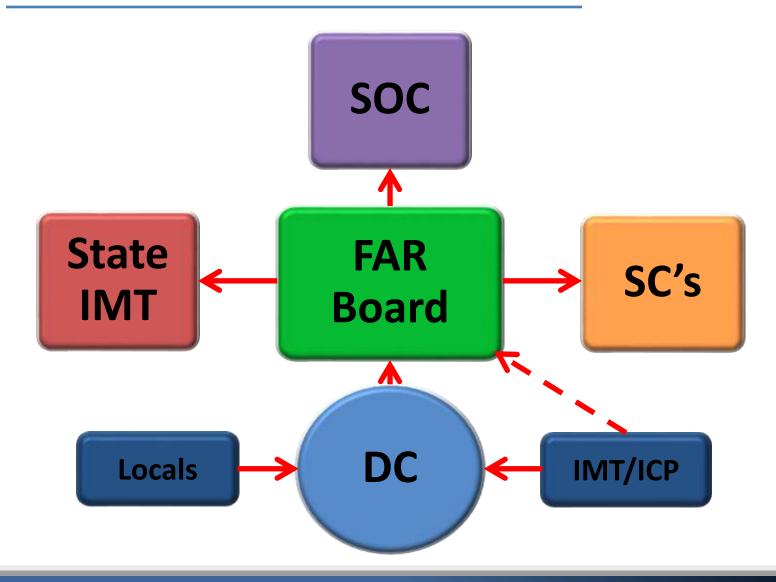
Field Activity Report



What is a FAR?

- Field Activity Report
 - Used by the front-end users (DCs, IMTs) to provide real time information (push/place) of activities, events, incidents
 - Used by back-end users (SCs, SOC) to receive, monitor, track, information (pull/extract) to create various reports, sitreps, snapshots, etc.
 - Training for the FAR can be requested via your DCs

"Place" - "Pull" Process





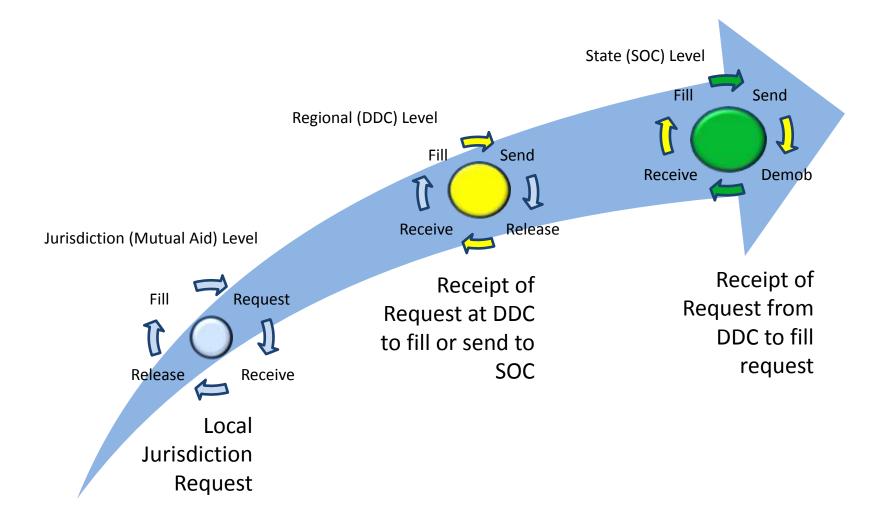
STAR & Resource Tracking

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What is a STAR?

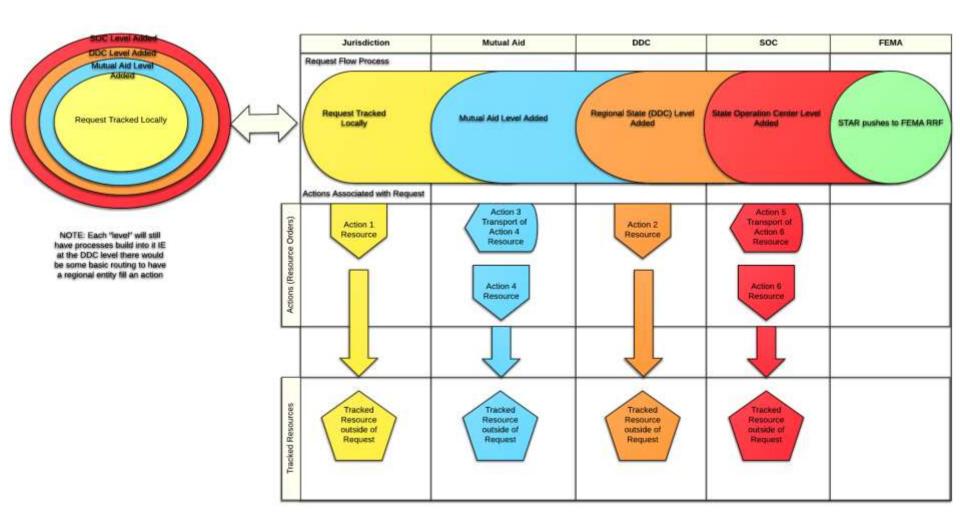
- State of Texas Assistance Request
 - Used by Local Jurisdictions, DDCs, IMTs to submit requests for assistance to include personnel, supplies and equipment
 - Can also be used at the SOC to activate and deploy at all levels
 - Once a STAR is created, Actions are tied to each request to meet the needs of that request. Each action is independent, and actions that have resources needing to be recovered (demob'd) can be tracked

Assistance Request Process





STAR Process Rationale





STAR Process

- Allow for all STARs to be visible and tracked at every stage by everyone from requestor to filler(s)
- If STAR cannot be satisfied at current level, elevate to next
- One STAR may have multiple associated "actions"
- "Actions" may be trackable (demob) resources
- A STAR is the Request portion only; associated Actions can Fill, Send, Receive, Release, and Finally Demob Resources. (Note: Only SOC can Demob resources)
- Provides a consistent and accurate Reporting Process from Jurisdiction to DDC to SOC levels

Upcoming Technology: "PIN" Concept

- PIN determines where STAR automatically pushes (no need for local to define route)
- After submission, WebEOC will email URL for STAR tracking / log
- Secure: PIN + specific STAR number to display
- Ease of use: PIN + email will display all associated STARs to email address
- PINs given to Cities*, Counties*, and DDCs
 - *To receive STARs, cities and/or counties must have actual WebEOC accounts on a participating WebEOC server.
- Provides a consistent and accurate Resource Tracking Process from Jurisdiction to DDC to SOC levels without account support

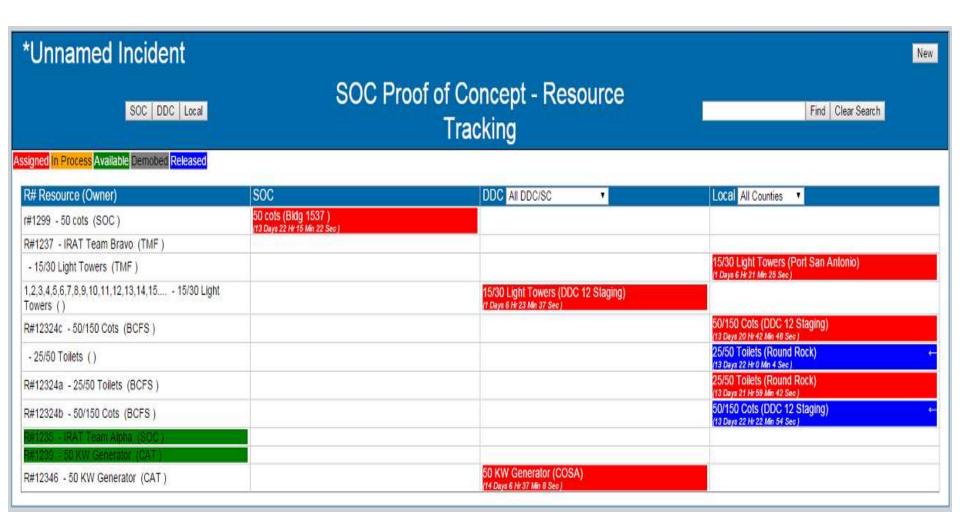
STAR Resource Tracking

- Allow for all resources generated from STARs to be visible and tracked at every stage by everyone from requestor to filler(s)
- Dashboard display shows all levels available and assigned resources
- Resources can be tracked outside of STARs
- Locals and DDCs release Resources
- Only SOC can demob Resources
- Provides a consistent and accurate Resource Tracking Process from Jurisdiction to DDC to SOC levels

STAR Resource Tracking – Input View



STAR Resource Tracking – SOC View



Emergency Tracking Network (ETN) in 2016

- Major reworking of what process and program will do
- Ease of use for sending and receiving jurisdictions to operate
- Wholly supported within TDEM CIS Section
- Can work with existing technology (EMTrack, AHRN, SNCA)
- Mobile friendly / capable
 - Camera
 - GPS

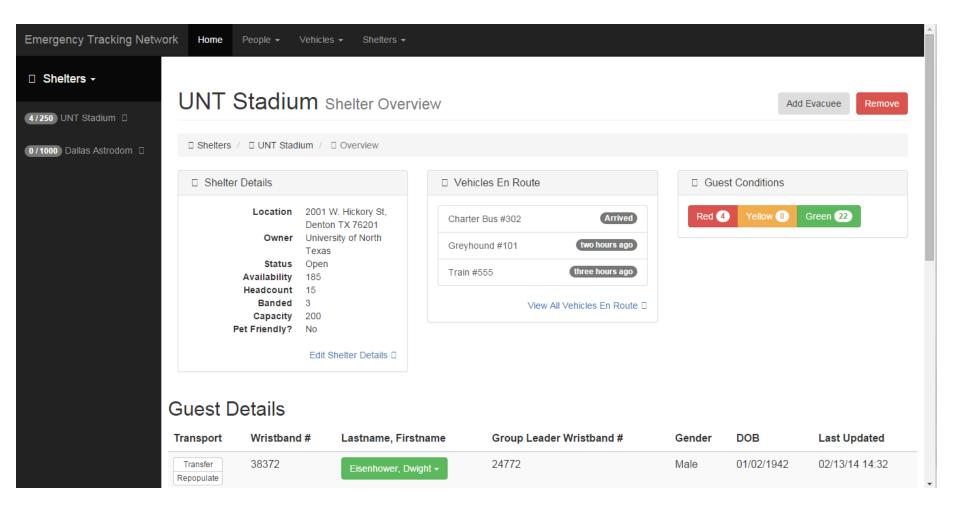
Emergency Tracking Network (ETN) in 2016

Basic Steps of ETN Process

- 1. Embarkation Location Setup
 - a) Locations & Vehicle Creation
 - b) Enrollment of Evacuees, Pets, Durable Medical Goods
 - c) Place Evacuees onto Vehicles
- 2. Transport to Reception Centers
- 3. Shelter Location Setup
 - a) Locations Creation
 - b) Receive Vehicles
 - c) Shelter Counts by Type
 - i. Headcount for GenPop
 - ii. Per-person for Medical
- 4. Repopulation

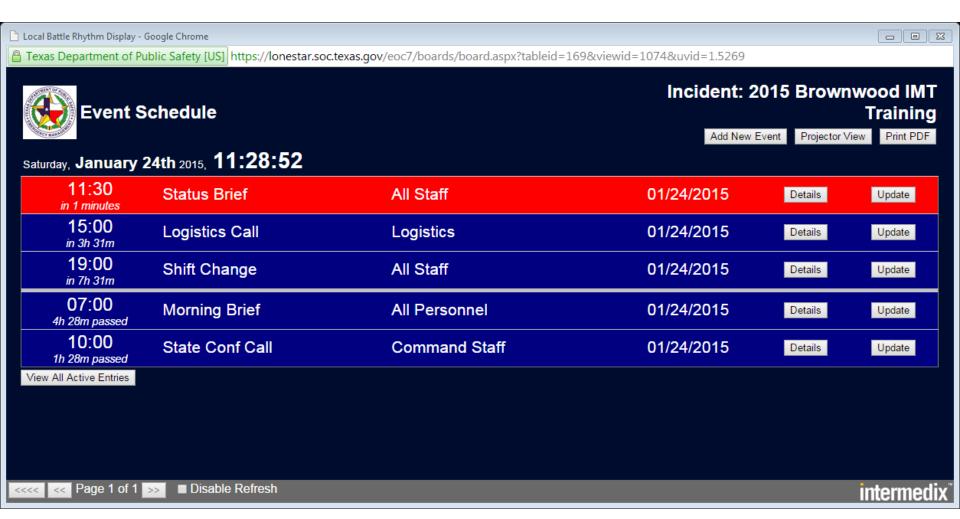


Emergency Tracking Network (ETN) in 2016





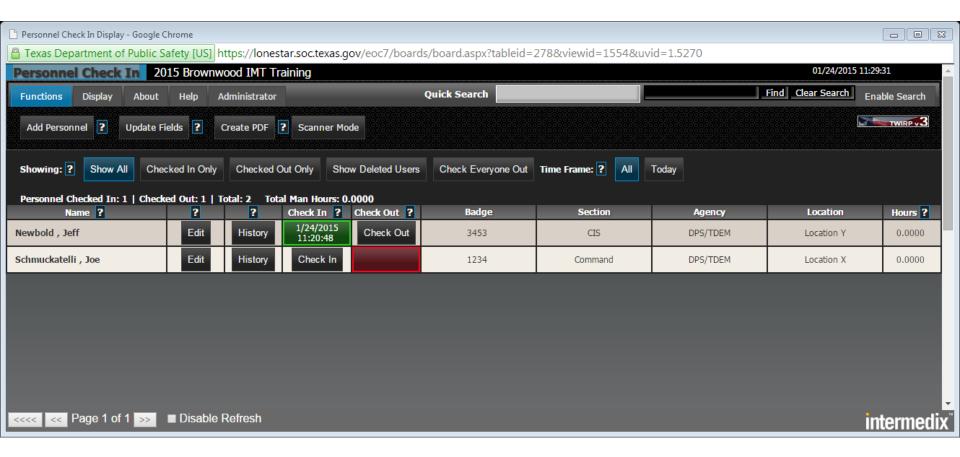
DDC Battle Rhythm



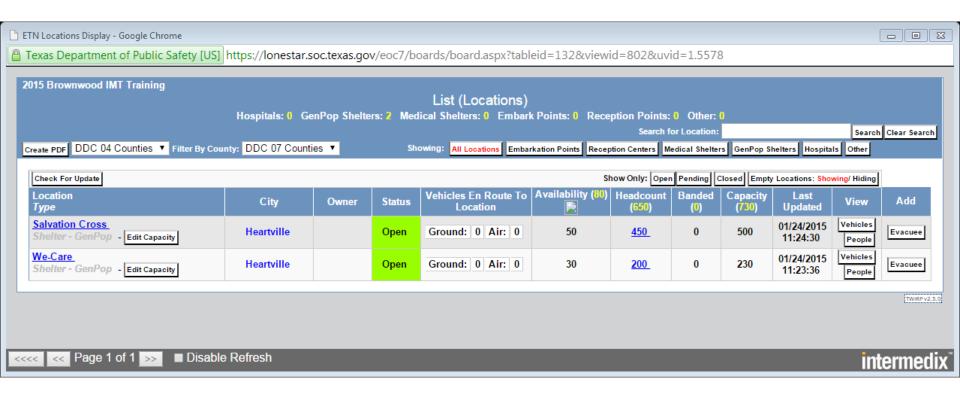


Texas Department of Public Safety

Personnel Check In



ETN Locations



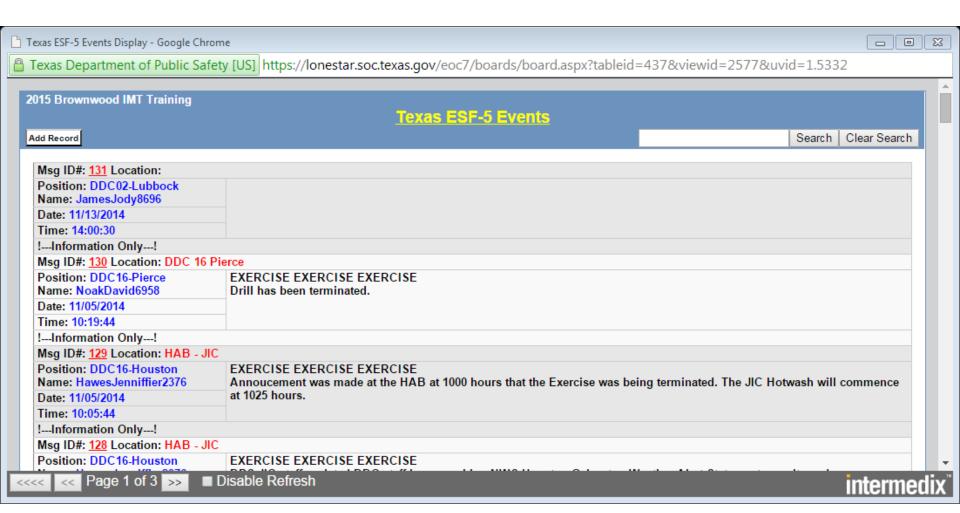
SOC CLOCK



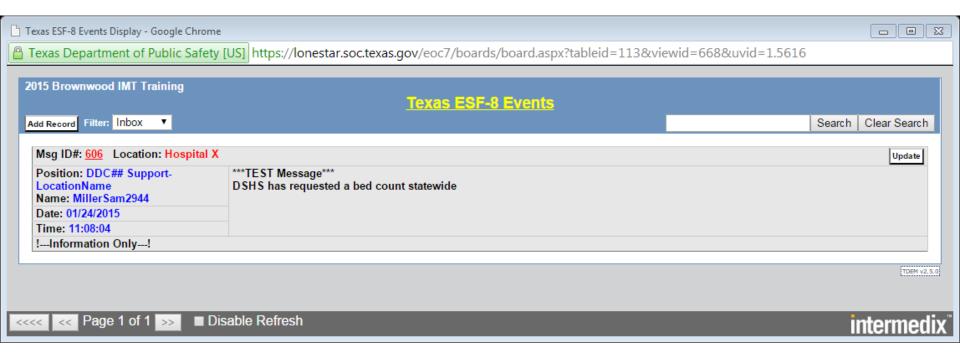
Texas Battle Rhythm



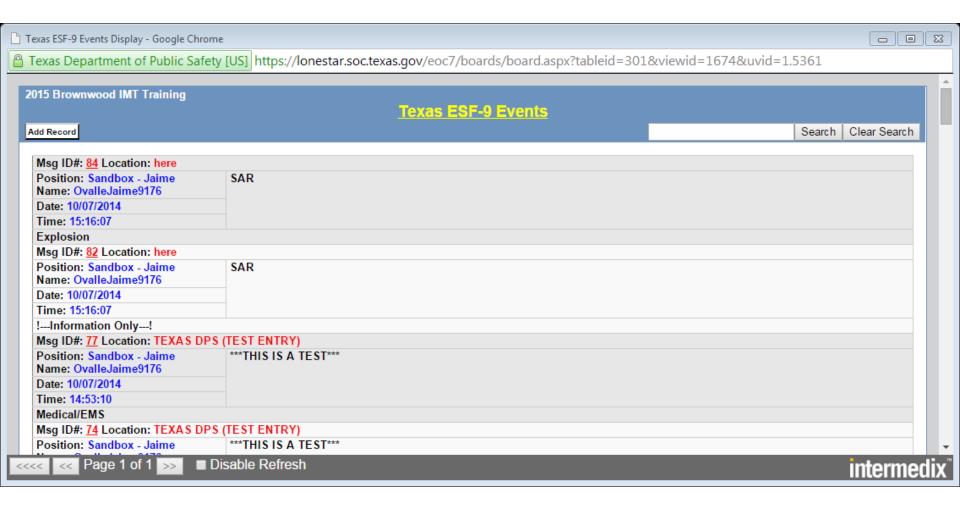
Texas ESF-5 Events



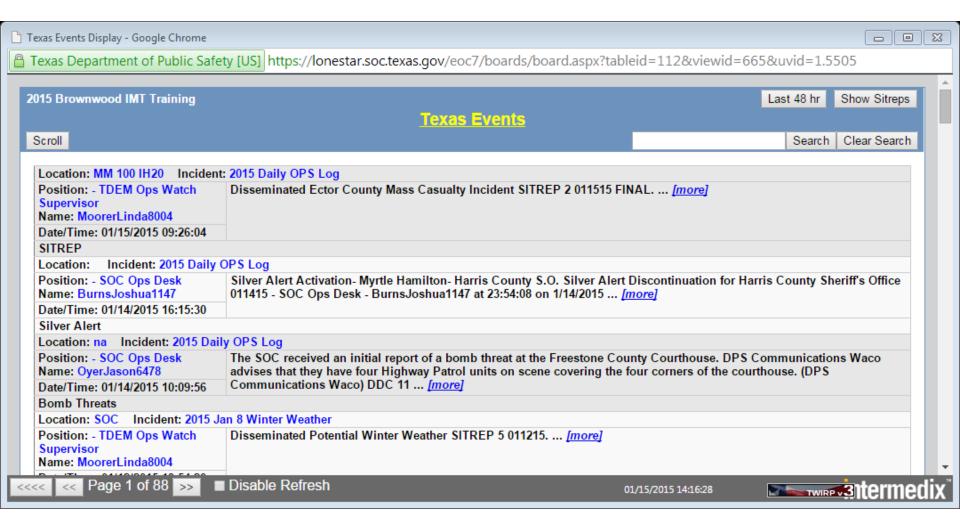
Texas ESF-8 Events



Texas ESF-9 Events



Texas Events



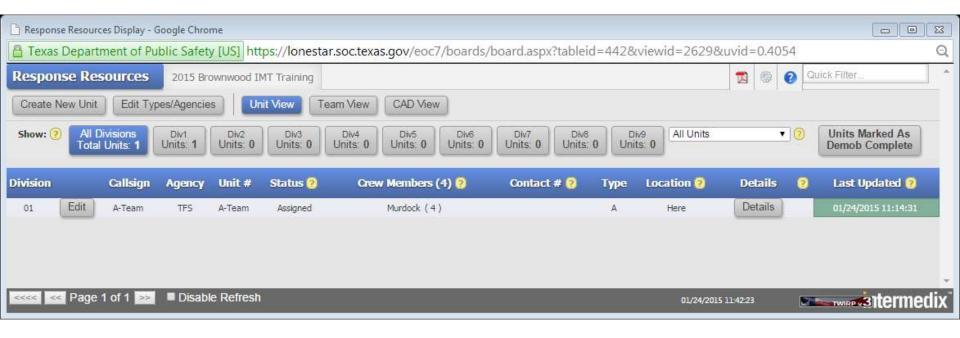


Texas Department of Public Safety

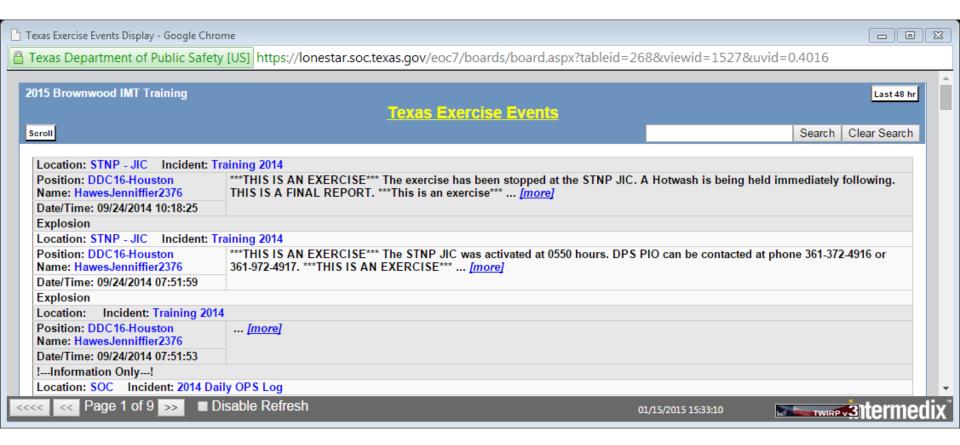
ICS Forms>>

WebEOC 7.6 - Google Chrome	0 0 8			
Texas Department of Public Safety [US] https://lonestar.soc.texas.gov/eoc7/menu.aspx? Boards				
ICS 201 Incident Briefing	0.0			
ICS 202 Incident Objectives	0.0			
ICS 203 Organizational Assignment List	0.0			
ICS 204 Assignment List	0.0			
ICS 205 Incident Radio Communications Plan	0.0			
ICS 205A Communications List	0.0			
ICS 206 Medical Plan	0.0			
ICS 207 Organizational Chart	0.0			
ICS 208 Safety Message/Plan	0.0			
ICS 209 Incident Status Summary	0.0			
ICS 210 Status Change Card	0.0			
ICS 211 Incident Check-In List	0.0			
ICS 213 General Message	0.0			
CS 214 Activity Log	0.0			
ICS 215 Operational Planning Worksheet	0.0			
ICS 215A Incident Action Plan Safety Analysis	0.0			
CS 216 Radio Requirements Worksheet	0.0			
ICS 218 Support Vehicle Summary	0.0			
CS 219-1 Header Card (Gray)	0.0			
CS 219-2 Crew/Team (Green)	0.0			
ICS 219-3 Engine (Rose)	0.0			
ICS 219-4 Helicopter (Blue)	0.0			
ICS 219-5 Personnel (White Card)	0.0			
ICS 219-6 Fixed-Wing (Orange)	0.0			
ICS 219-7 Equipment (Yellow)	0.0			
ICS 219-8 Miscellaneous Equipment/Task Force (Tan)	0.0			
ICS 219-10 Generic (Light Purple)	0.0			
CS 220 Air Operations Summary	0.0			
ICS 221 Demobilization Checkout	0.0			
ICS 224 Crew Performance Rating	0.0			
ICS 225 Personnel Performance Rating	0.0			
ICS 226 Individual Performance Rating	0.0			
ICS 230 Daily Meeting Schedule	0.0			

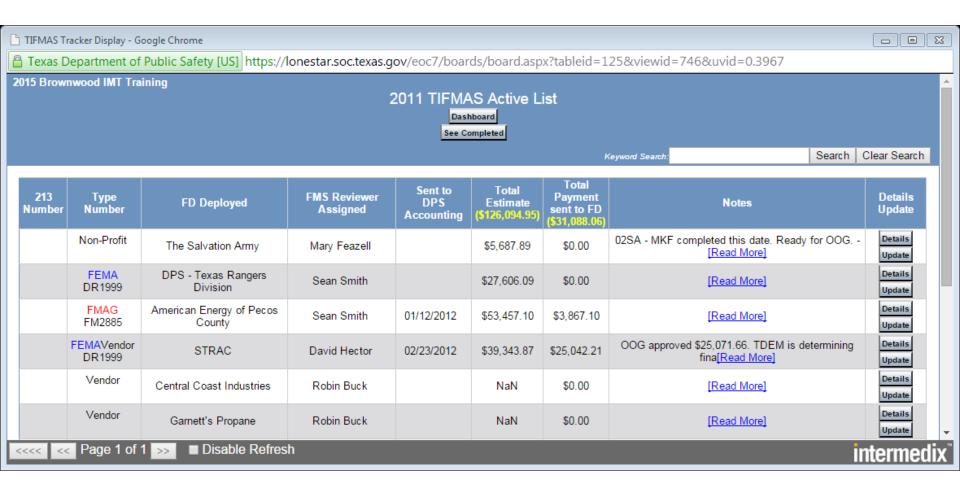
Response Resources



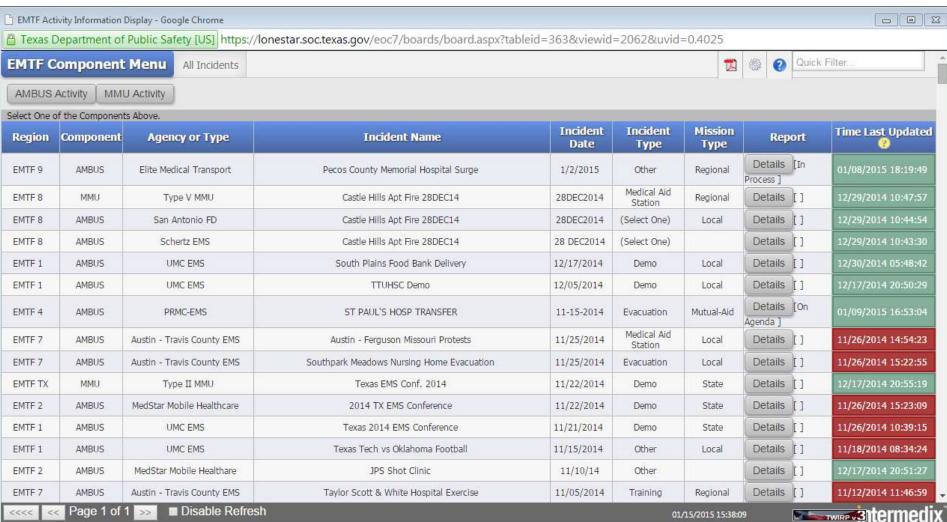
Texas Exercise Events



TIFMAS Tracker



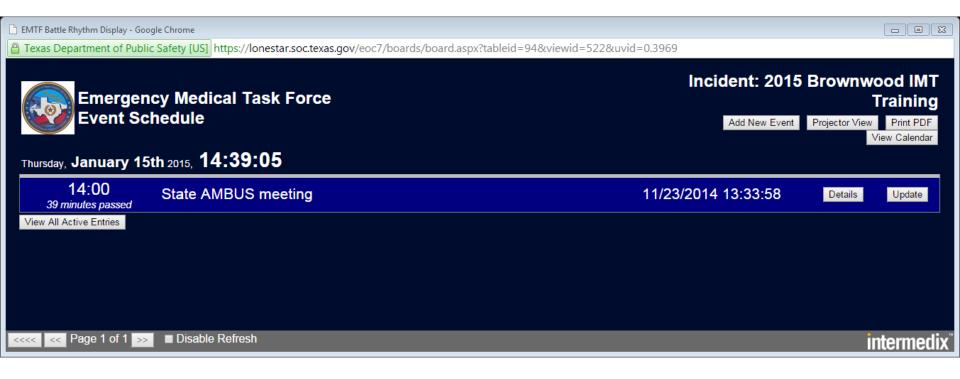
EMTF Activity Information



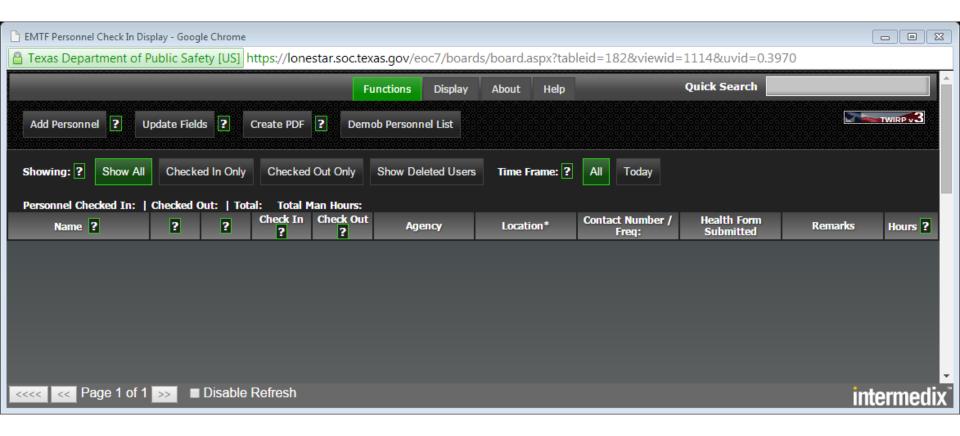


Texas Department of Public Safety

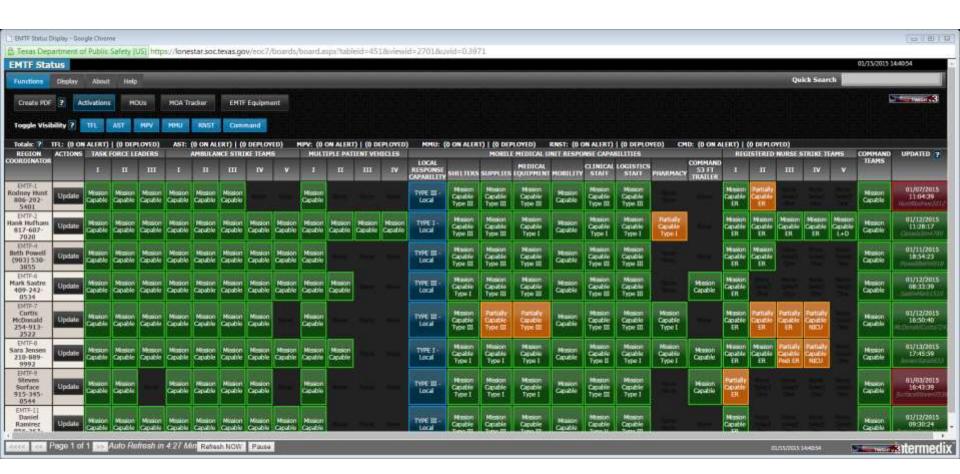
EMTF Battle Rhythm



EMTF Personnel Check In

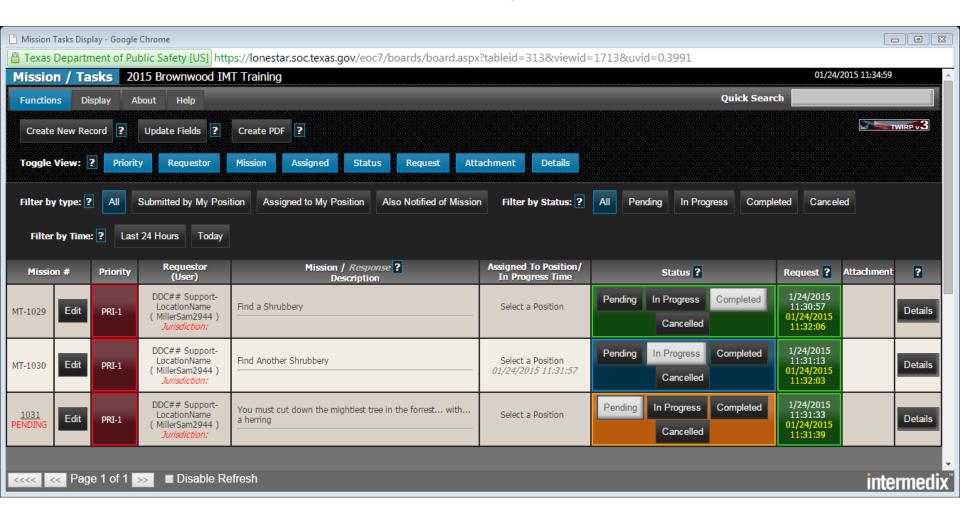


EMTF Status

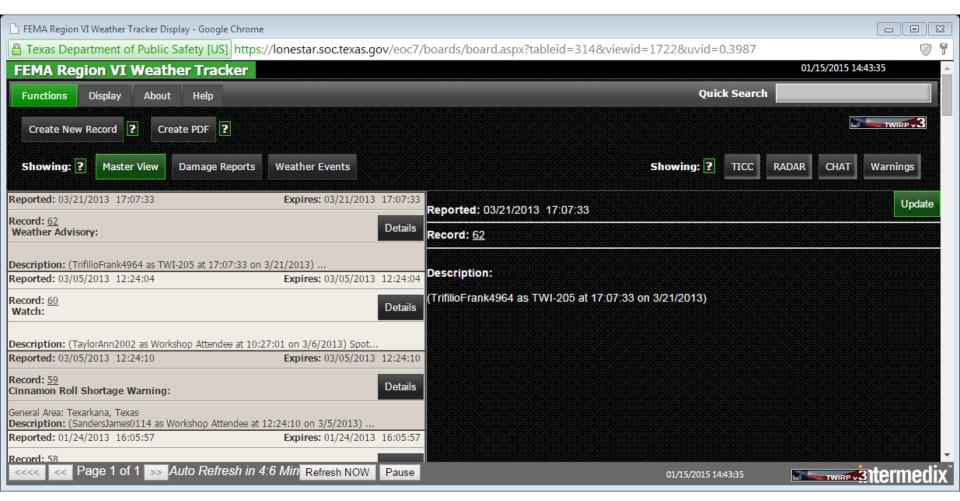


Texas Department of Public Safety

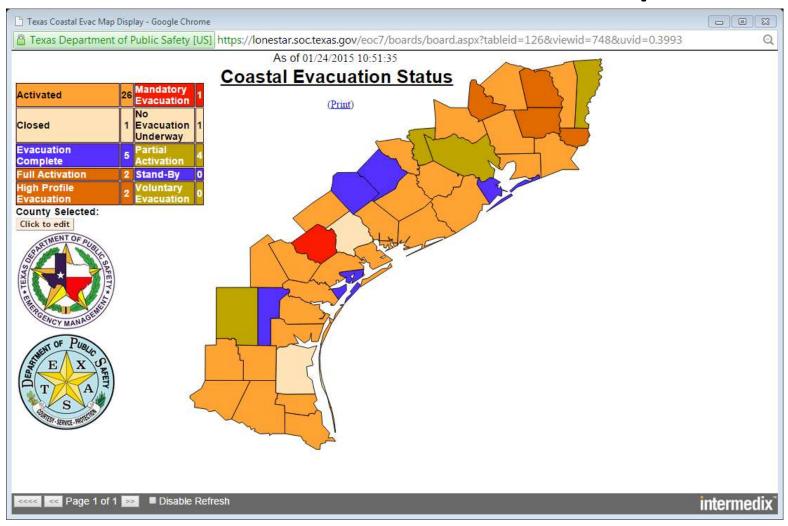
Mission / Task



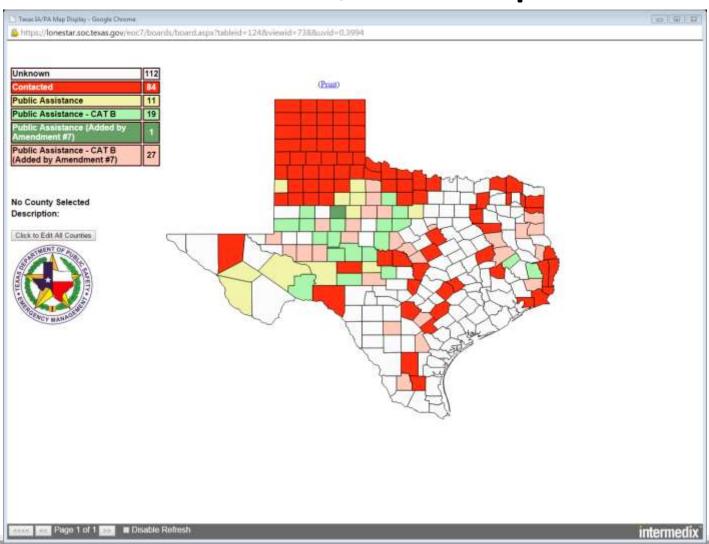
FEMA Region VI Weather Tracker



Texas Coastal Evac Map

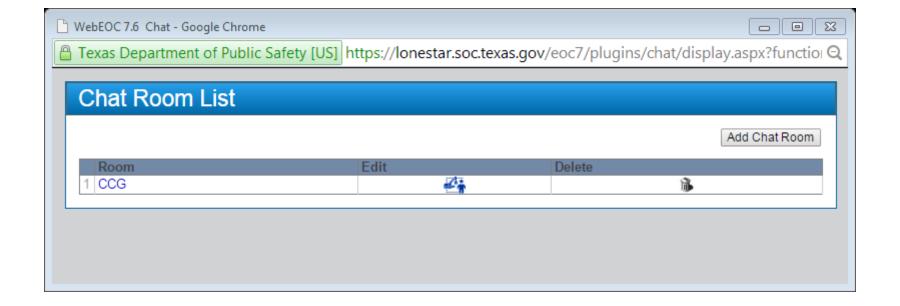


Texas IA/PA Map

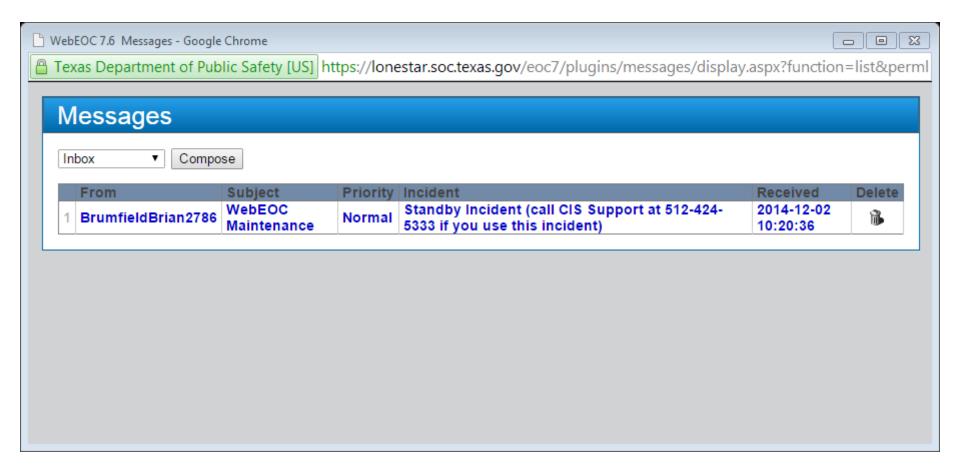




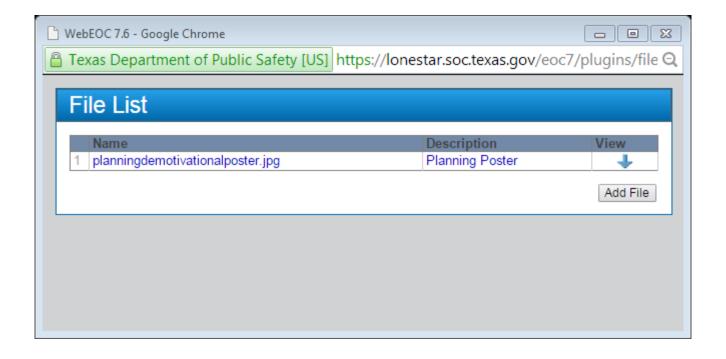
Tools: Chat



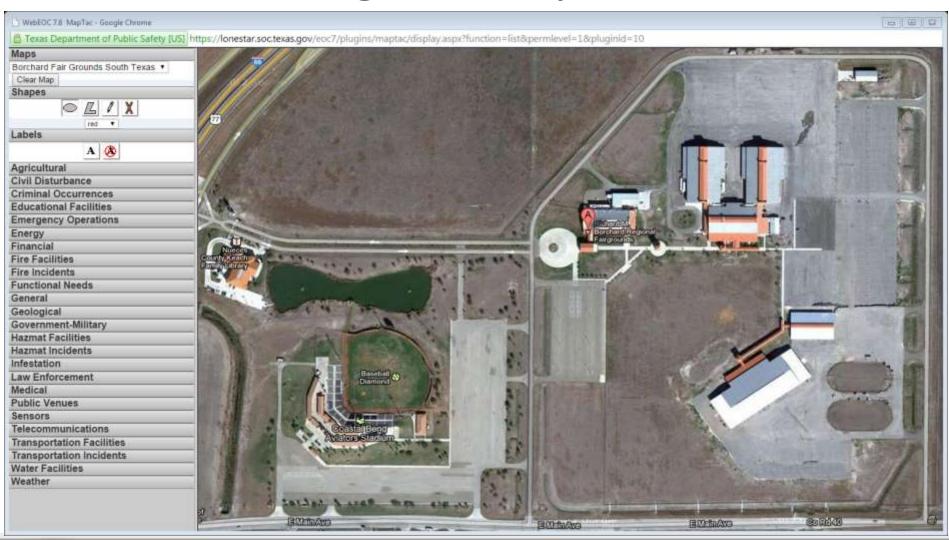
Tools: Messages



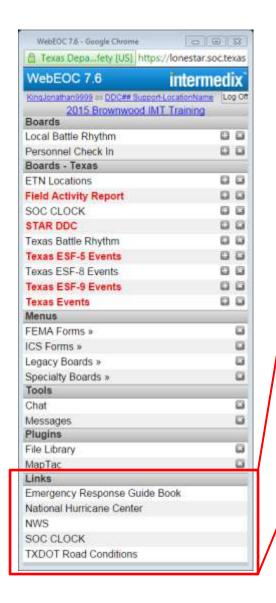
Plugins: File Library



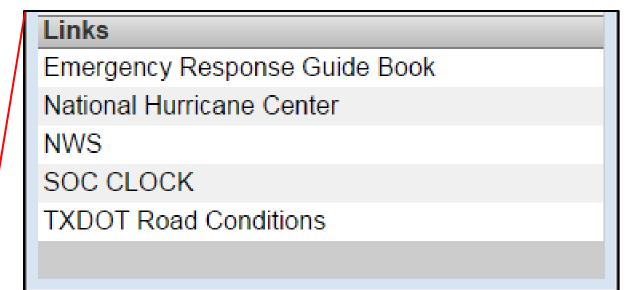
Plugins: Map Tac







Links



Final Comments

- Processes will drive solutions for incident specific needs as in Ebola.
- Standardized processes result in better communication paths.
- TDEM CIS has ability and capability to give state, regional and local interoperability. Use this resource!

TDEM CIS Support

Email: support@soc.texas.gov

Phone: 512-424-5333 (24/7/365)

