WebEOC Training

Brownwood IMT Academy

DDC and Local EOC Support Positions

AGENDA

Session 1:

Overview of WebEOC usage by IMTs Field Activity Report (FAR)

Session 2:

State of Texas Assistance Request (STAR) STAR Resource Tracking

Session 3:

DDC and Local EOC Support Menus

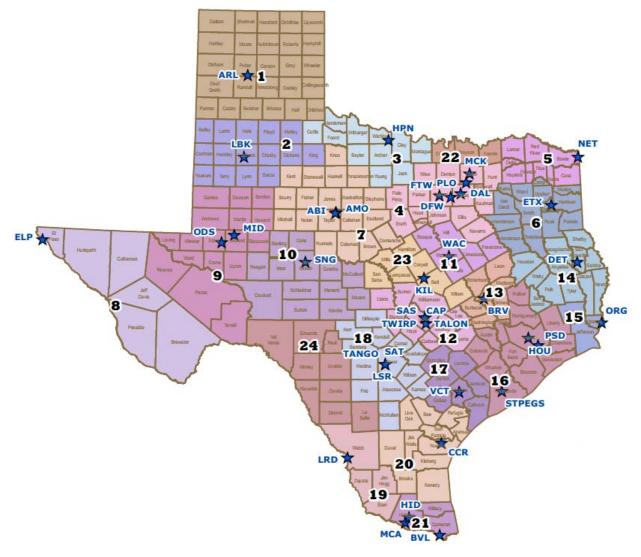
Texas WebEOC Servers by Levels

Texas WebEOC Server – HQ State (SOC, TFS HQ, TMF HQ, THP, TxDOT, etc)

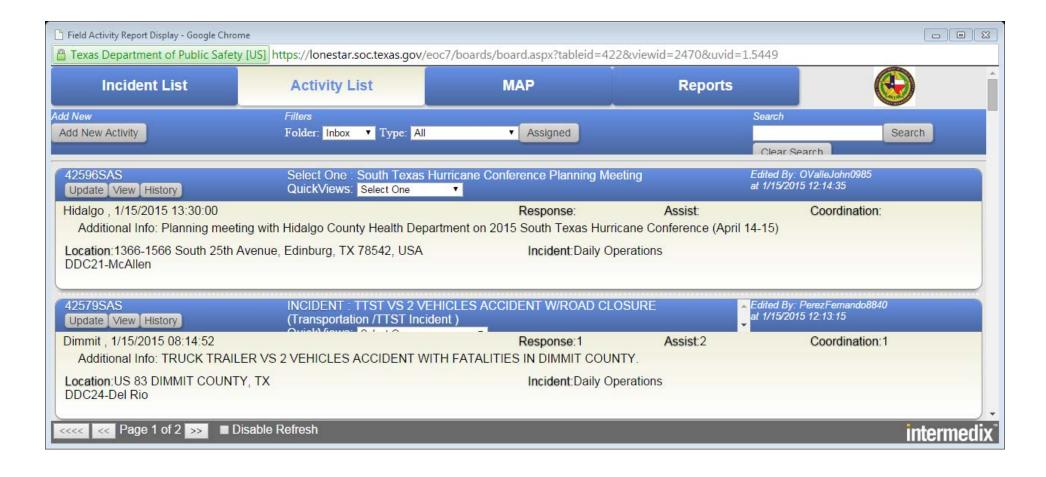
LoneStar WebEOC Server – Regional State (DDCs, HSRs, EMTFs, State Agency Regions, TFS RFCs, etc)

Jurisdictional WebEOC Servers - Locals (Cities, Counties, COGs, RACs, Hospitals, etc)

Texas WebEOC Servers



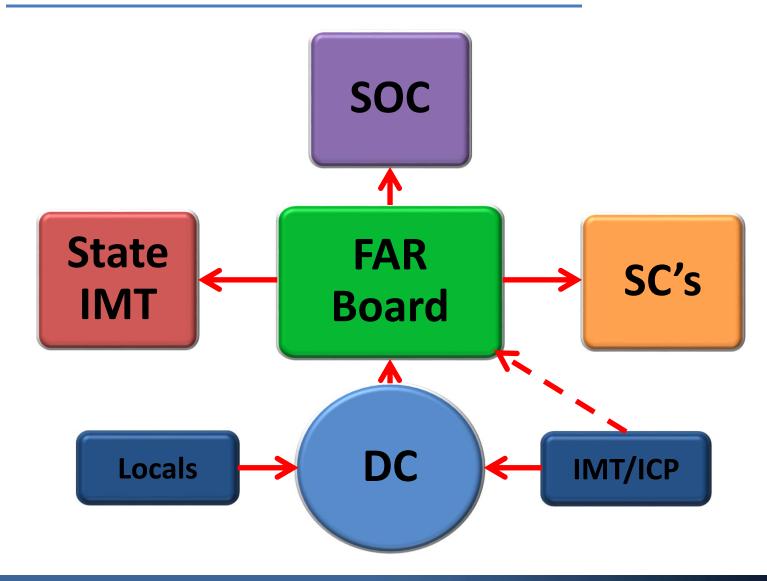
Session 1: Field Activity Report



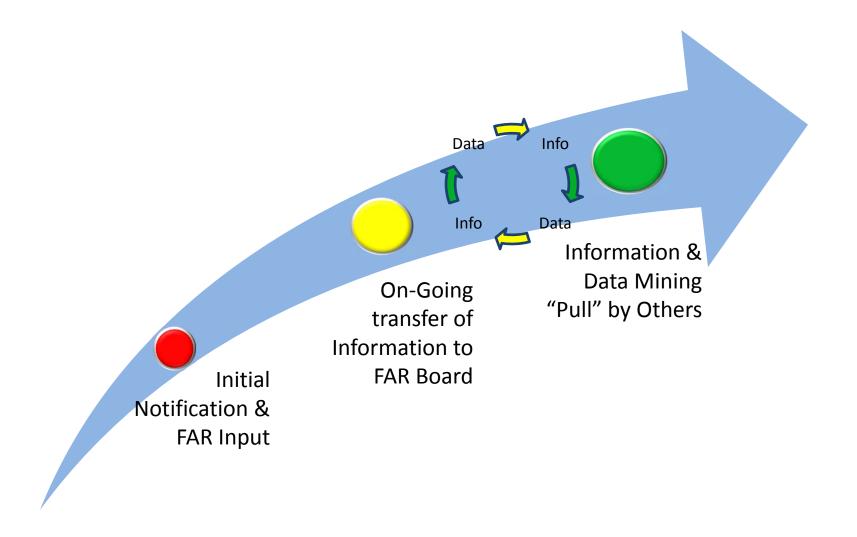
What is a FAR?

- Field Activity Report
 - Used by the front-end users (DC's, IMT's) to provide real time information (push/place) of activities, events, incidents
 - Used by back-end users (SC's, SOC) to receive, monitor, track, information (pull/extract) to create various reports, sitreps, snapshots, etc.

"Place" - "Pull" Process



Information Sharing – Data Collection

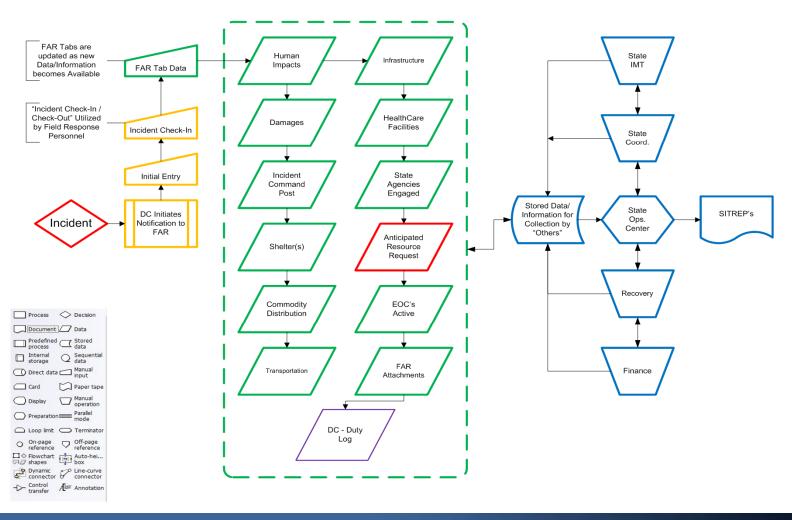


FAR Process Rationale

- District Coordinator Responsible for Initial FAR Board Entry
- District Coordinator Provides Current Information Into Various Tabs
- "Others" Collect Relevant Information "Pull" From Various Tabs.
- District Coordinator Continues to Update Information/Data as Received from Locals / Field Resources
- District Coordinator Ensures Updates to Tabs in Conjunction with Specific Reporting Timelines (0500 – 1700)
- "Others" Monitor FAR Board and "Pull" Information/Data to Compile Individual Reports
- Provides Mechanism for Consistent / Accurate Reporting Process from Field to State Operations

Proposed FAR Throughput System

Proposed - FAR Board Process Throughput System

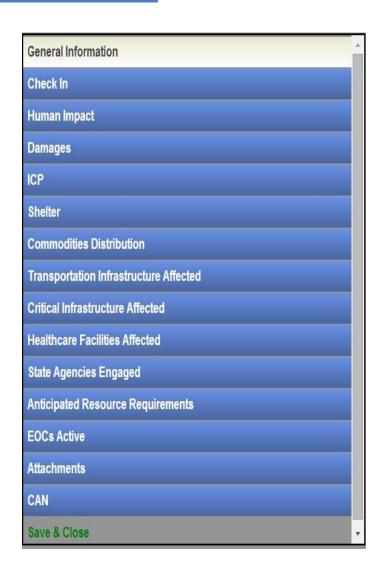




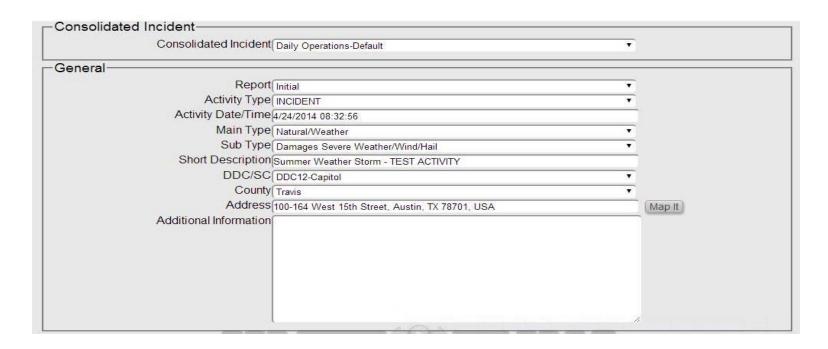
Texas Department of Public Safety

FAR Tabs

- Additional tabs have been inserted for ease of use
- Others were modified for ease of use

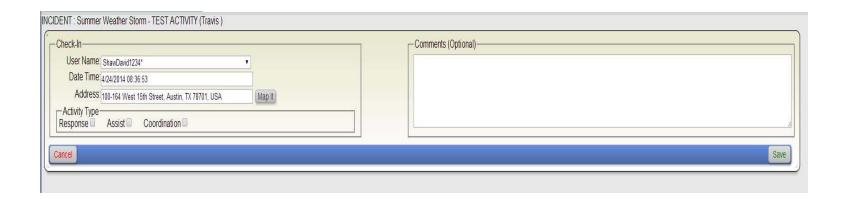


FAR Initial Entry - Tab



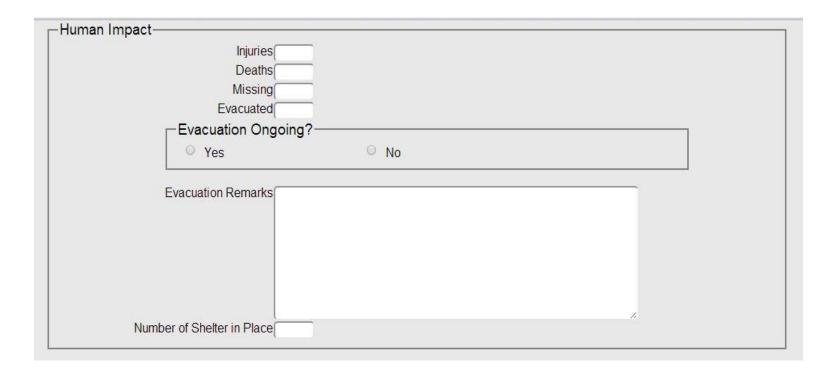
- Provides for Initial Notification of an incident
- "Additional Information Field" Specific Initial Incident Information
- Intent is to limit "Additional Information" field entries to Initial Incident
 Specifics. After Initial entry No more Information is Placed in this Field

Incident Check-In Tab

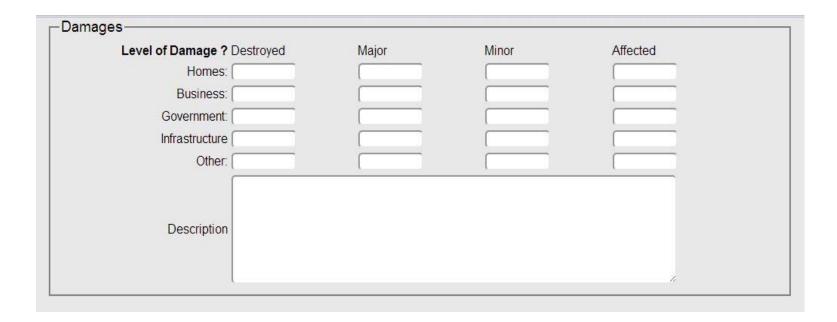


Allows for personnel to enter working times and activity type

Human Impact Tab

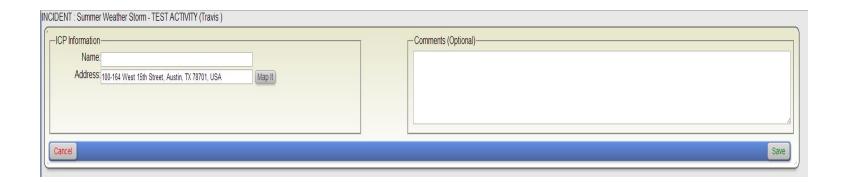


Damages Tab



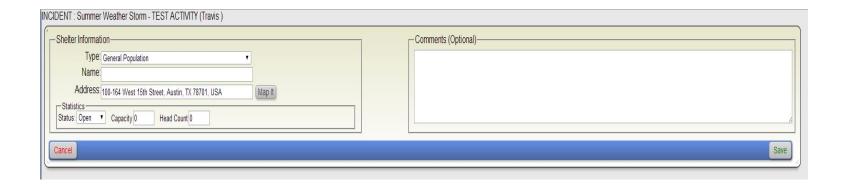
Used to provide an overview of damages to affected area

Incident Command Post Tab



Used to track ICP's and Locations

Shelter Tab



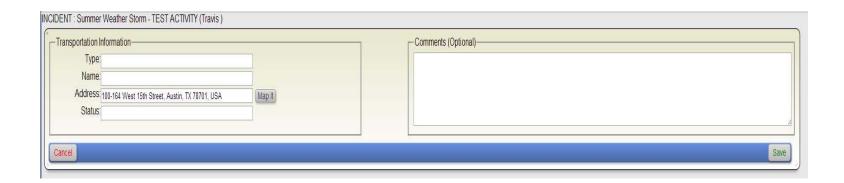
- Used to monitor number of shelters and occupants residing
- Can be used for Shelter Contact information in Comments Section.

Commodities Distribution Tab



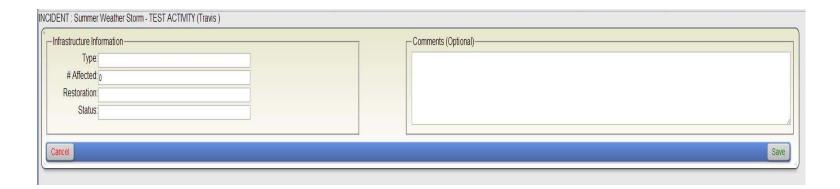
- Monitor amount of commodities dispensed
- Comments box added for additional information

Transportation Tab



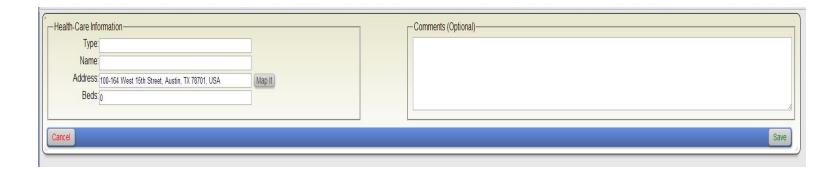
Roadway, Railway, Airport, Waterway, etc.

Infrastructure Information Tab



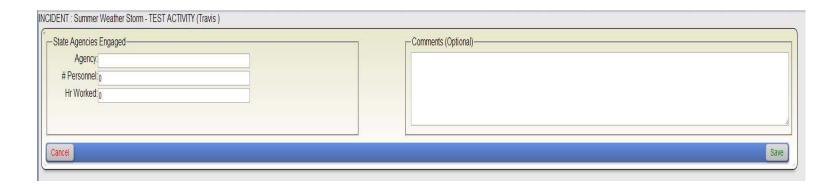
Water, Wastewater, Electrical, Gas, Pipeline, etc.

Healthcare Information Tab



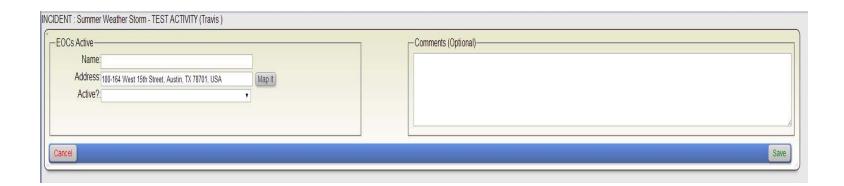
Hospitals, Nursing Homes, etc.

State Agencies Engaged Tab



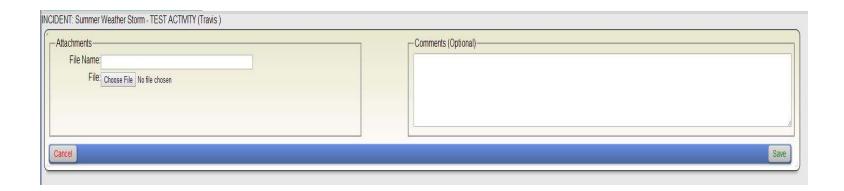
 Used to document agencies / organizations involved with the incident / event. Includes Local, State and Federal.

EOC's Active Tab



Monitors EOC's and activity level (Level 4,3,2,1)

Attachments Tab



- Able to attach documents / files using a uniform naming convention
- Example: (Date)(Time)(Item)(Location)

05152014.1500.IAP Texas City

05152014.2200.Map-Spill Area Texas City

"View"

- Used to view the document in a readable format
- Can be printed or saved as a PDF file

"History"

 The History Log shows the changes to the FAR report including time and author

Final Comments

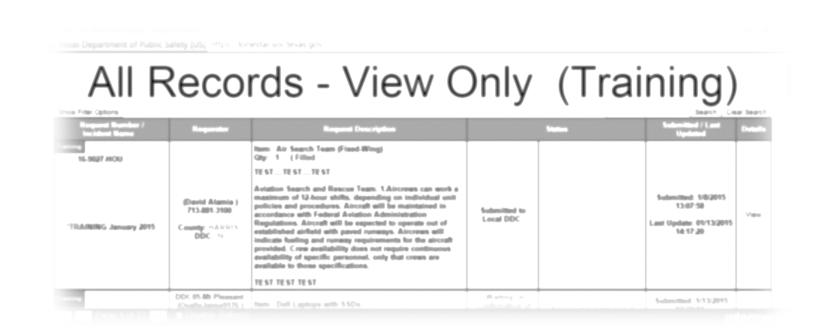
- The intent of the FAR is to provide a tool for real-time reporting of incidents/events/activities.
- Ease of use for front-end and back-end users for exchange and extraction of pertinent information

Any Questions/Comments.

TDEM CIS is Awesome!!

END OF SESSION 1

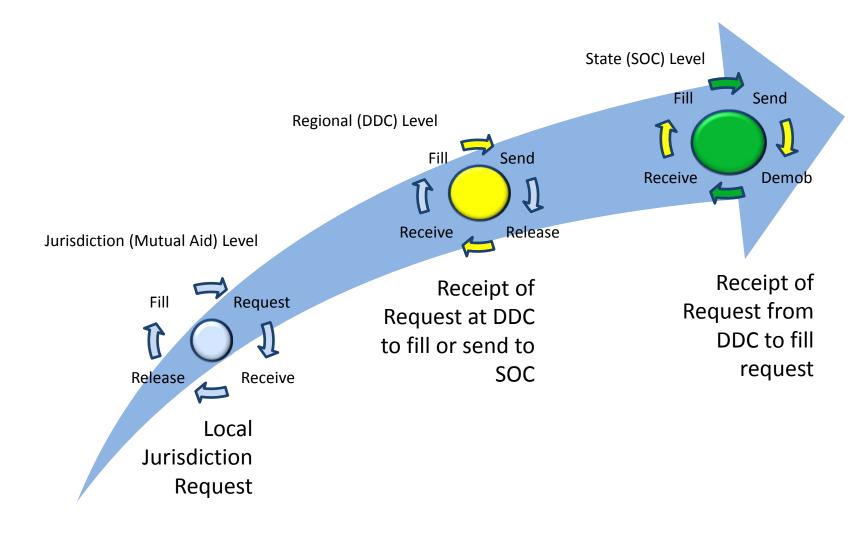
Session 2: STAR & Resource Tracking



What is a STAR?

- State of Texas Assistance Request
 - Used by Local Jurisdictions, DDCs, IMTs to submit requests for assistance to include personnel, supplies and equipment
 - Can also be used at the SOC to activate and deploy at all levels
 - Once a STAR is created, Actions are tied to each request to meet the needs of that request. Each action is independent, and actions that have resources needing to be recovered (demob'd) can be tracked

Assistance Request Process



STAR Process

- Allow for all STARs to be visible and tracked at every stage by everyone from requestor to filler(s)
- If STAR cannot be satisfied at current level, elevate to next
- One STAR may have multiple associated "actions"
- "Actions" may be trackable (demob) resources
- A STAR is the Request portion only; associated Actions can Fill, Send, Receive, Release, and Finally Demob Resources. (Note: Only SOC can Demob resources)
- Provides a consistent and accurate Reporting Process from Jurisdiction to DDC to SOC levels

Creating a STAR Tab 1



Creating a STAR Tab 2

- 1	u	٧	Έ	

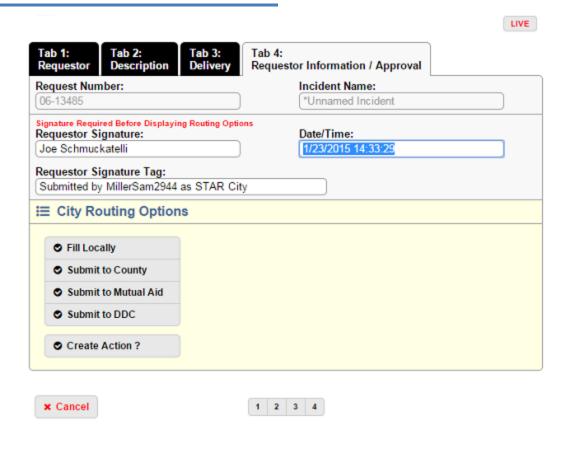
Tab 1: Requestor	Tab 2: Description	Tab 3: Delivery	Tab 4: Requestor Info	rmation / Approva	1		
Request: Sand							
Quantity: 500			Unit: Pound ▼				
Mission Desc	Mission Description:						
Get Sand							
Provide Spec sheet, Additional Forms, etc, if available							
Spell Che	ck			Choose File N	o file chosen		
Justification /	Purpose of Re	equest:					
Need it							
Spell Che	ck						
x Cancel			1 2 3 4	~	Save Request as Draft		

Creating a STAR Tab 3

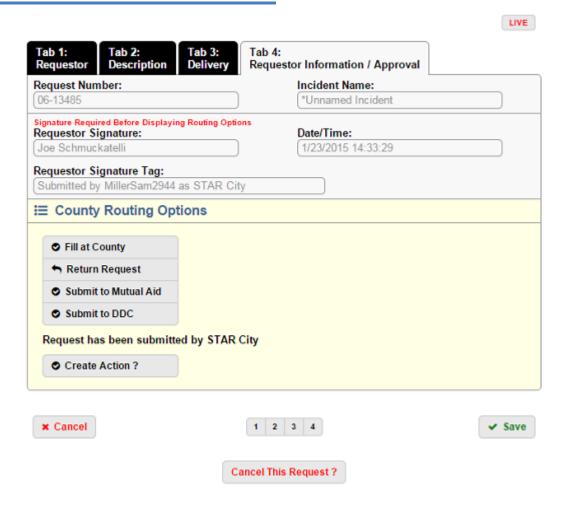
Tab 1: Requestor	Tab 2: Description	Tab 3: Delivery	Tab 4: Requestor Information / Approval	
Delivery Add	ress:			
Saved Ad	dress 🍭 New Ad	ldress		
Facility Nam	e:			
City Gym				
Facility Addr				
1234 Main S				
Facility City:				
Austin				
Facility State	:			
TX ▼				
Facility Zip:				
	♀ Map It			
Facility Long	itude:			
-97.8338304				
Facility Latit	ude:			
30.0868659				
Additional In	formation:			
Provide Man	, Diagram, etc, i	f available		
	No file chosen			
Point of Con				
Point of Con	tact Phone:			
Point of Con	tact Email:			
Point of Con	tact Fax:			
× Cancel			1 2 3 4	as Draft

LIVE

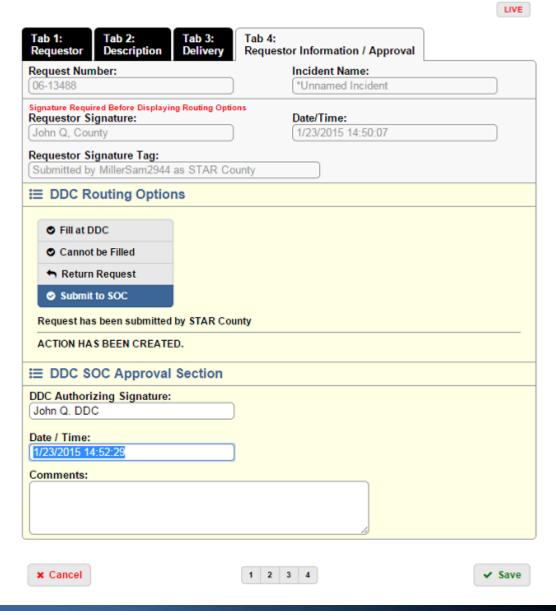
STAR Tab 4 - City



STAR Tab 4 - County



STAR DDC Request



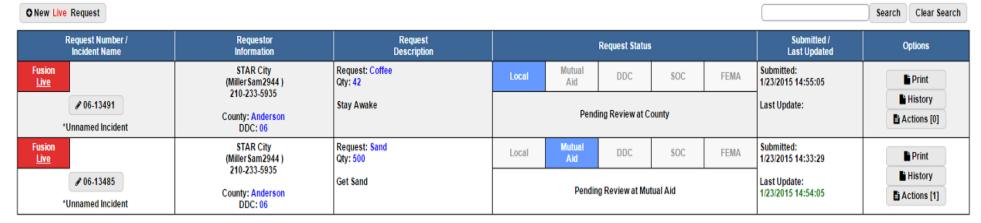
Viewing your STARs (City Level)

Need help?

City Live Requests

Live ▼ Stuff I Touched (SIT) ▼ Hide Drafts ▼

Filter by Incident ▼





Viewing your STARs (County Level)

Need help?

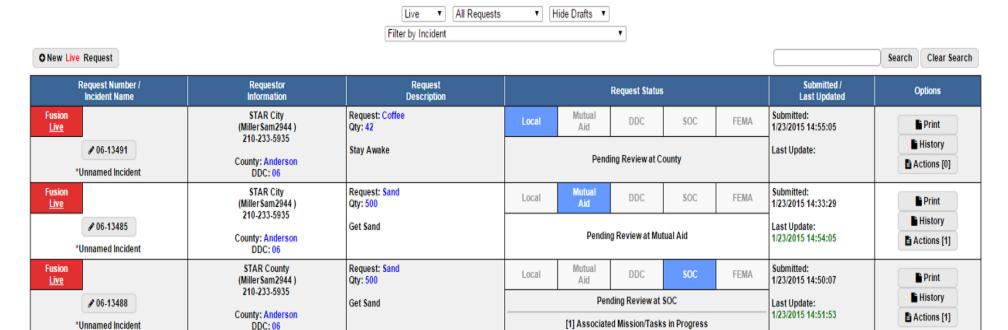
County Live Requests



Viewing your STARs (DDC Level)

Need help?

DDC Live Requests





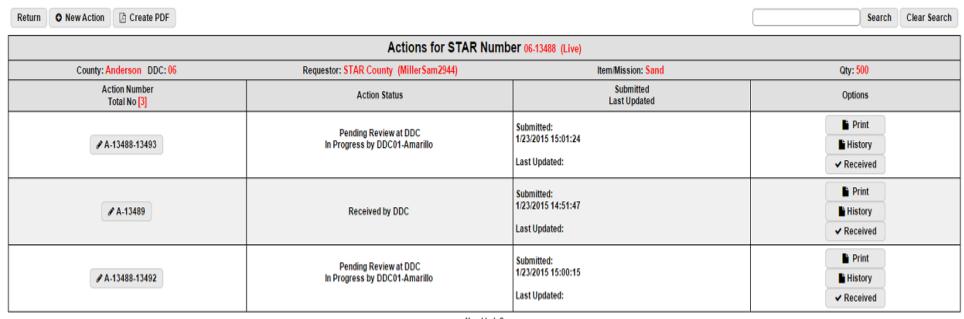
Tab 1: Fill Action Form	Tab 2: STAR Form (Review)			
Action Number: A-	13485-13486			
Filler by Position (Name):			
STAR County		(MillerSam2944		
New Item:		Qty Filled:		
Sand		100		
Estimated Cost:		Estimated Time of Arrival:		
0			•	
Phone Number:		Email:		
There italize:				
Notes:				
Spell Check	Choose File No file chosen			
Authorizing Signatur	re:	Date/Time:		
John Q County		1/23/2015 14:36:20		
4				
* Cancel	1	2	✓ Save	
W Samson			7 5475	
	Cancel This	s Action ?		
Need Help?				

STAR DDC Fill Action

Tab 1: Tab 2: STAR Form (Review)	
Action Number: A-13488-13492	
Filler by Position (Name):	
DDC01-Amarillo	(MillerSam2944
New Item:	Qty Filled:
Sand	100
Estimated Cost:	Estimated Time of Arrival:
50	
Phone Number:	Email:
Spell Check Choose File No file chosen Authorizing Signature:	Date/Time:
Hard Grit	1/23/2015 15:00:15
≡ DDC Action Options	
Received by DDC Action Complete	
4	· ·
x Cancel 1 2	✓ Save
Cancel This A	Action ?

Multiple STAR Actions at DDC Level

DDC Live Actions



Need help?

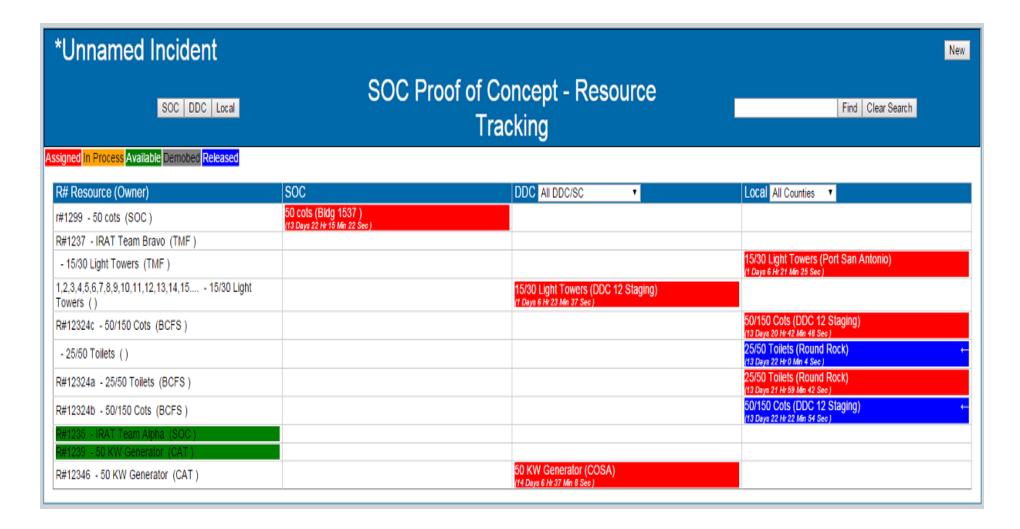
STAR Resource Tracking

- Allow for all resources generated from STARs to be visible and tracked at every stage by everyone from requestor to filler(s)
- Dashboard display shows all levels available and assigned resources
- Resources can be tracked outside of STARs.
- Locals and DDCs release Resources
- Only SOC can demob Resources
- Provides a consistent and accurate Resource Tracking Process from Jurisdiction to DDC to SOC levels

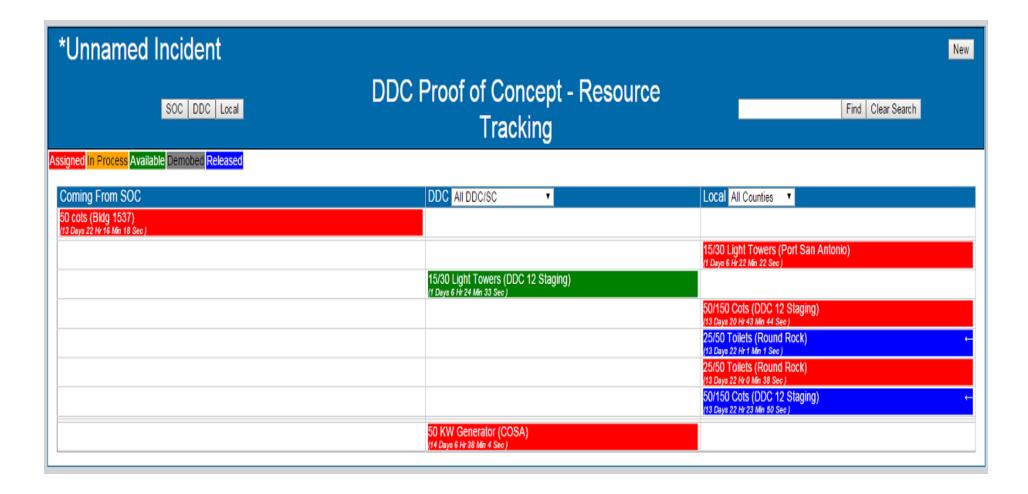
STAR Resource Tracking – Input View



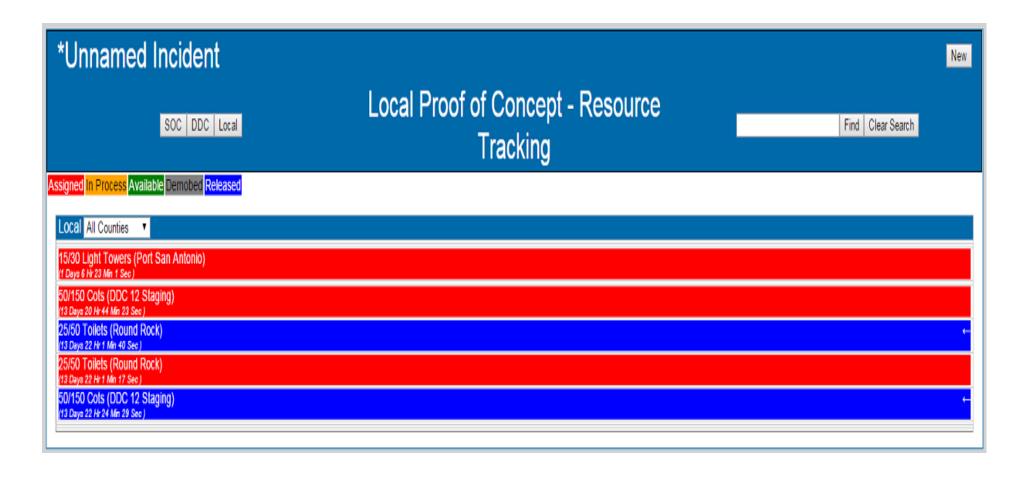
STAR Resource Tracking – SOC View



STAR Resource Tracking – DDC View



STAR Resource Tracking – Local View



STAR & Resource Tracking Final Comments

- The intent of the STAR is to provide a tool for real-time requesting, filling and resource tracking during incidents/events/activities
- Ease of use for Requestors and Fillers to update and monitor Requests and Resources from start to finish

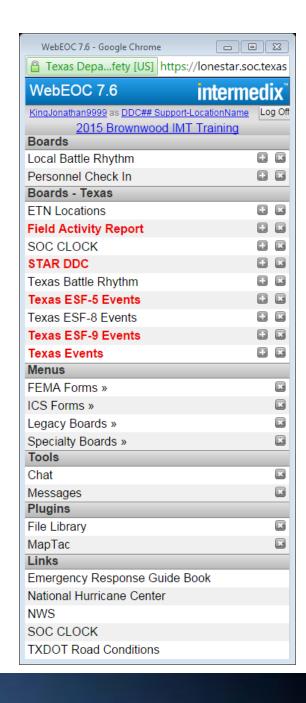
TDEM CIS Support

Email: support@soc.texas.gov

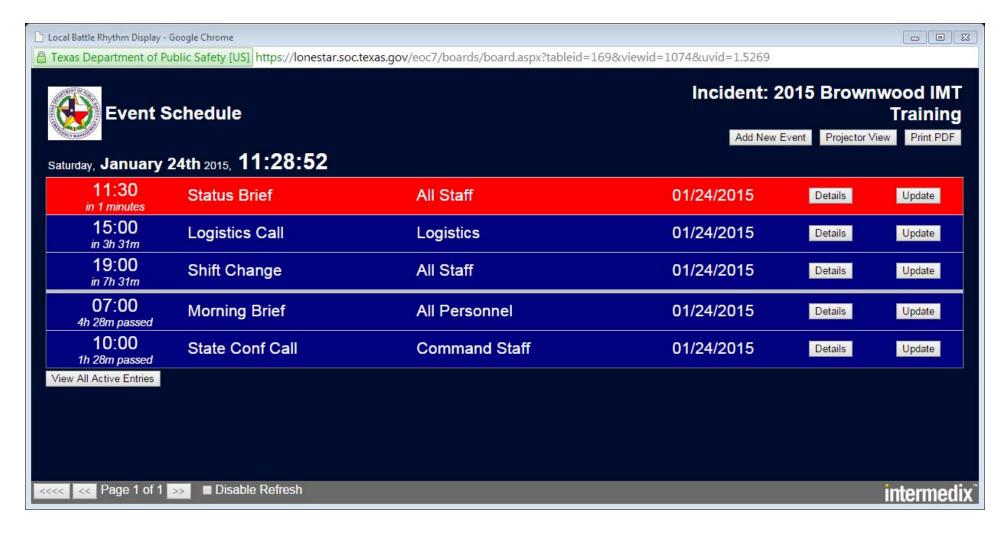
Phone: 512-424-5333 (24/7/365)

END OF SESSION 2

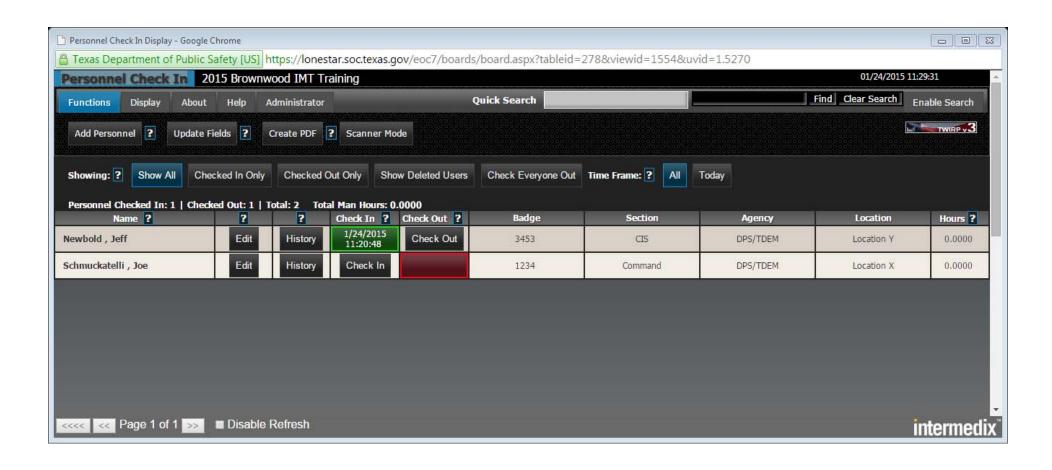
Session 3: Other DDC & EOC Support Position Boards



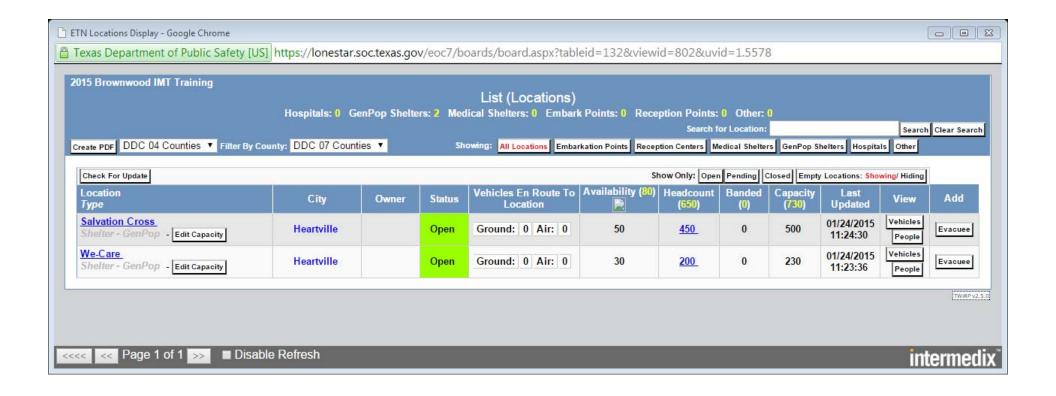
DDC Battle Rhythm



Personnel Check In



ETN Locations



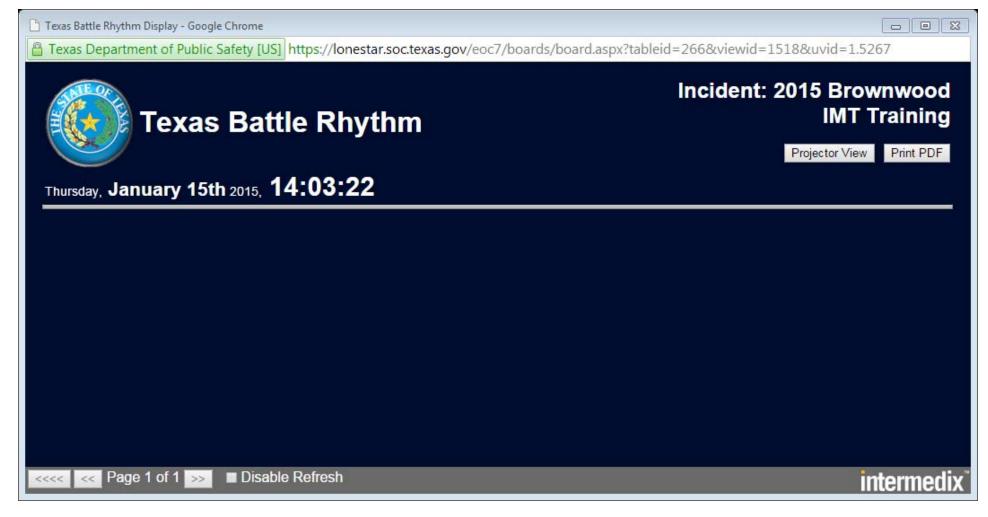
SOC CLOCK



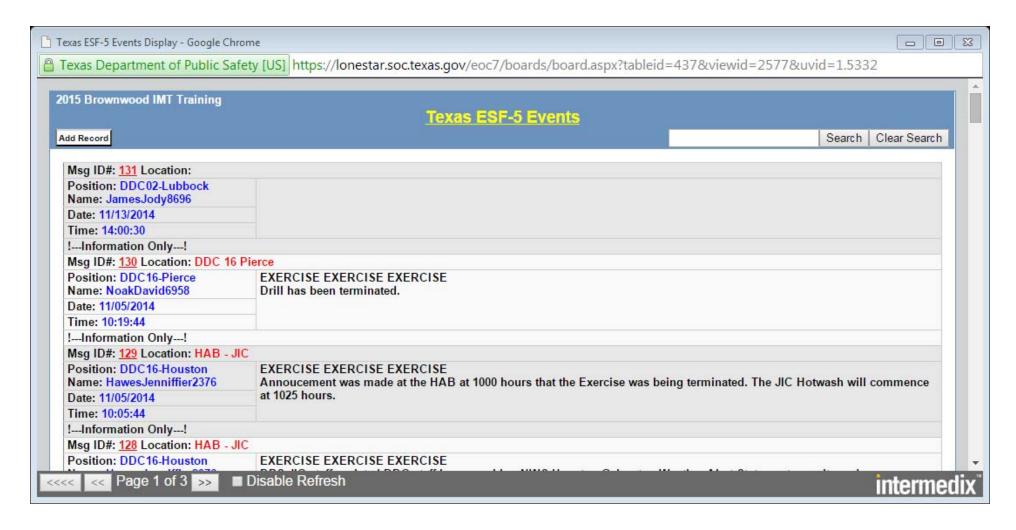


Texas Department of Public Safety

Texas Battle Rhythm



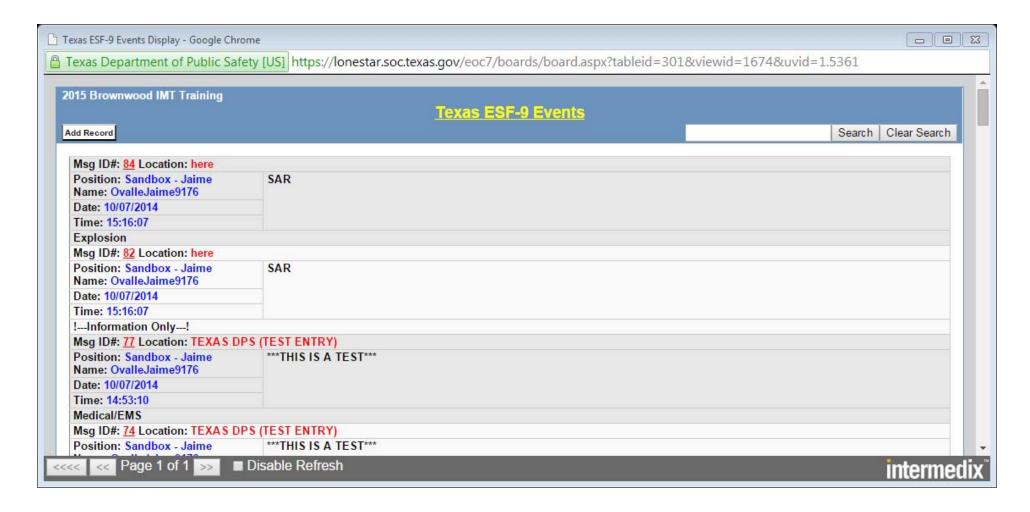
Texas ESF-5 Events



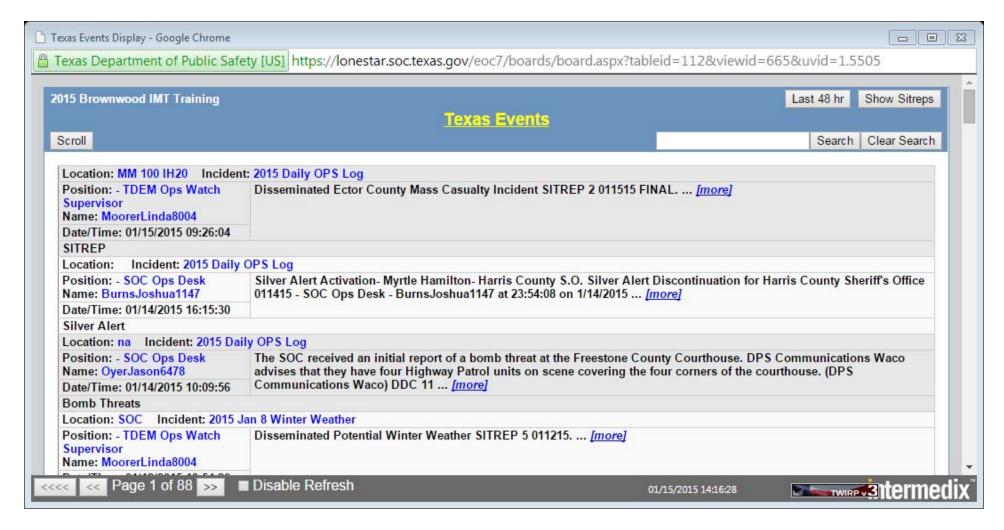
Texas ESF-8 Events



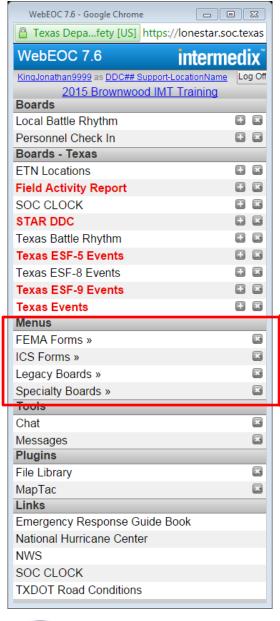
Texas ESF-9 Events



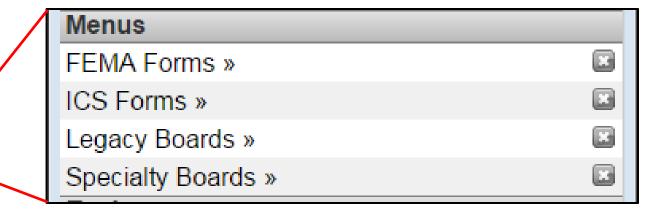
Texas Events







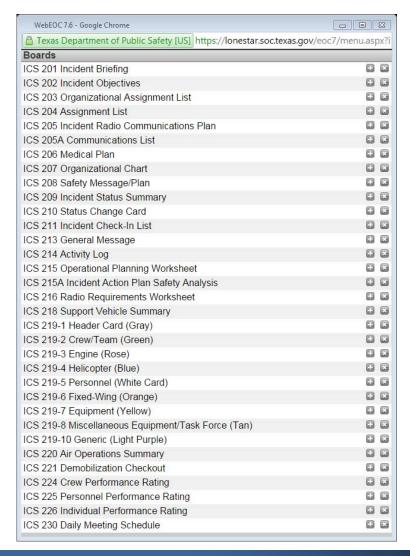
DDC Support Position Menus



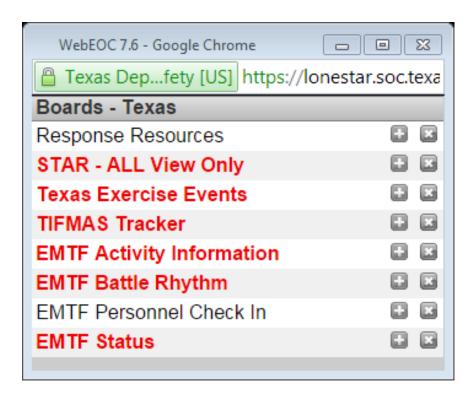
FEMA Forms>>

WebEOC 7.6 - Google Chrome				
Texas Department of Public Safety [US] https://lonestar.soc.texas.gov/eoc7/menu.aspx?id=3				
Boards				
FEMA 90-120 Special Consideration Questions	B B			
FEMA 90-121 PNP Facility Questionnaire	a			
FEMA 90-123 Force Account Labor Summary Record				
FEMA 90-124 Materials Summary Record	= ×			
FEMA 90-125 Rented Equipment Summary Record	# ×			
FEMA 90-126 Contract Work Summary Record				
FEMA 90-127 Force Account Equipment Summary Record	# *			
FEMA 90-128 Applicant's Benefit Calculation Worksheet				
FEMA 90-129 Mission Assignment	# X			
FEMA 90-136 Action Request Form (ARF)				
FEMA 90-49 Request For Public Assistance	6 3			
FEMA 90-91 Project Worksheet	a			
FEMA 90-91A Project Worksheet - Damage Descrip and Scope of Work Contin	6 3			
FEMA 90-91B Project Worksheet - Cost Estimate Continuation Sheet	6 6			
FEMA 90-91C Project Worksheet - Maps and Sketches Sheet	B B			
FEMA 90-91D Project Worksheet - Photo Sheet				

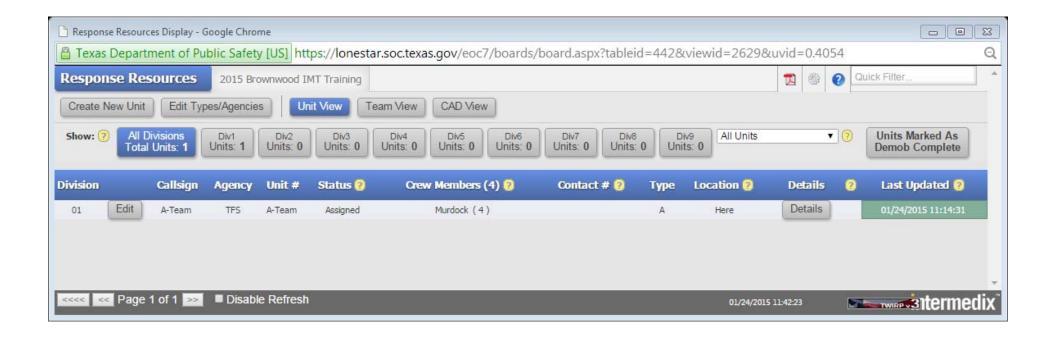
ICS Forms>>



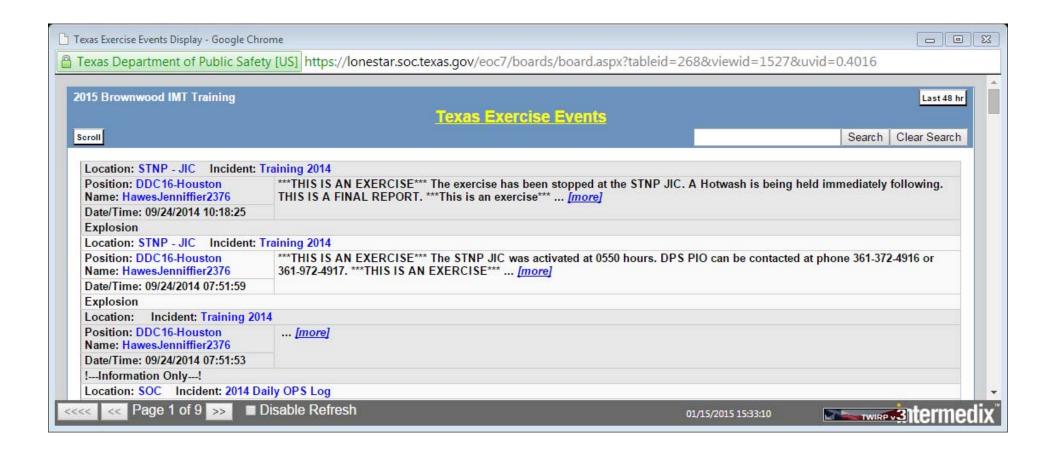
Specialty Boards >>



Response Resources



Texas Exercise Events



TIFMAS Tracker



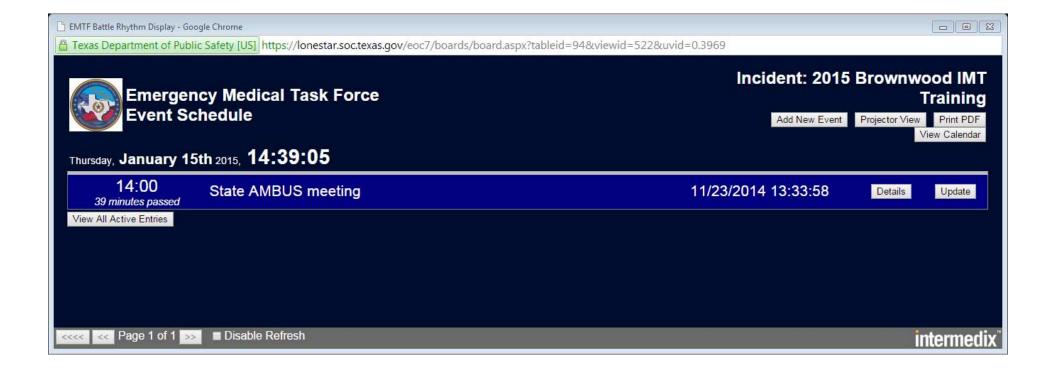
EMTF Activity Information



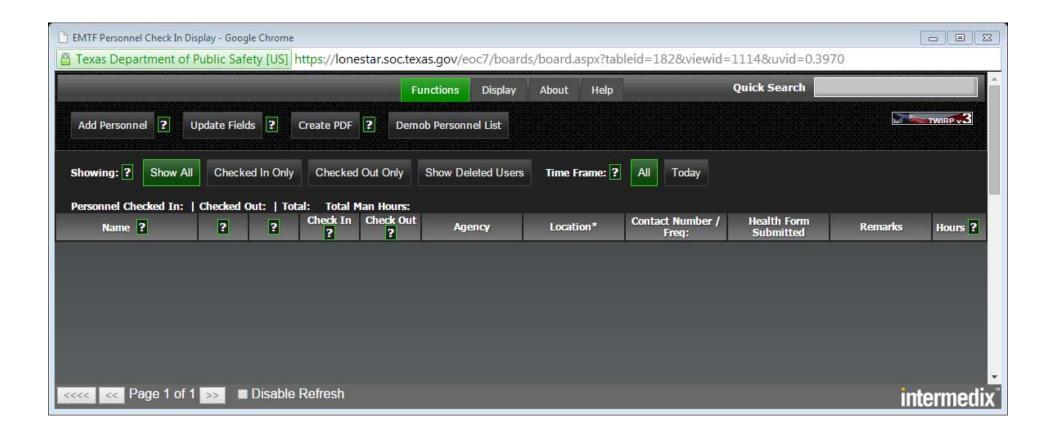


Texas Department of Public Safety

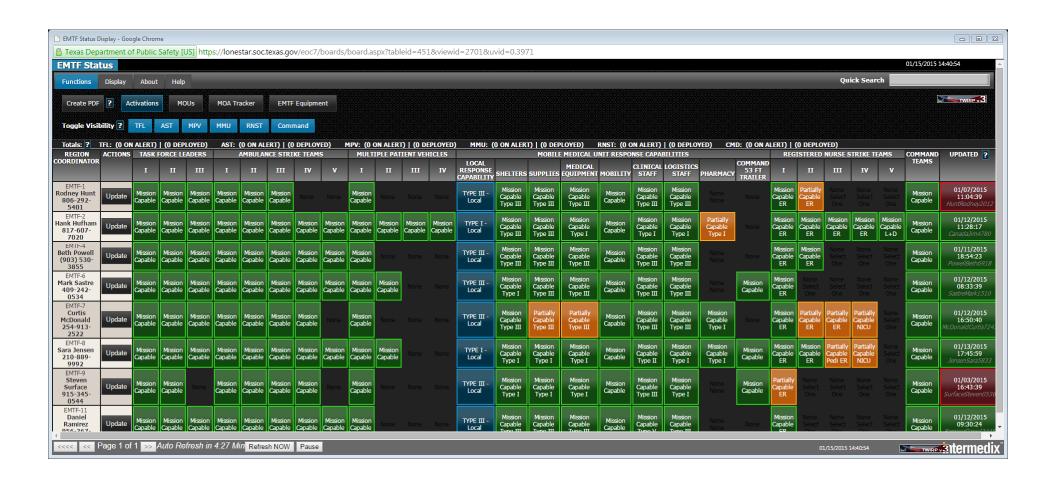
EMTF Battle Rhythm



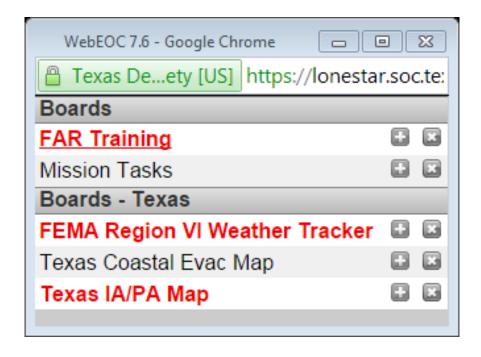
EMTF Personnel Check In



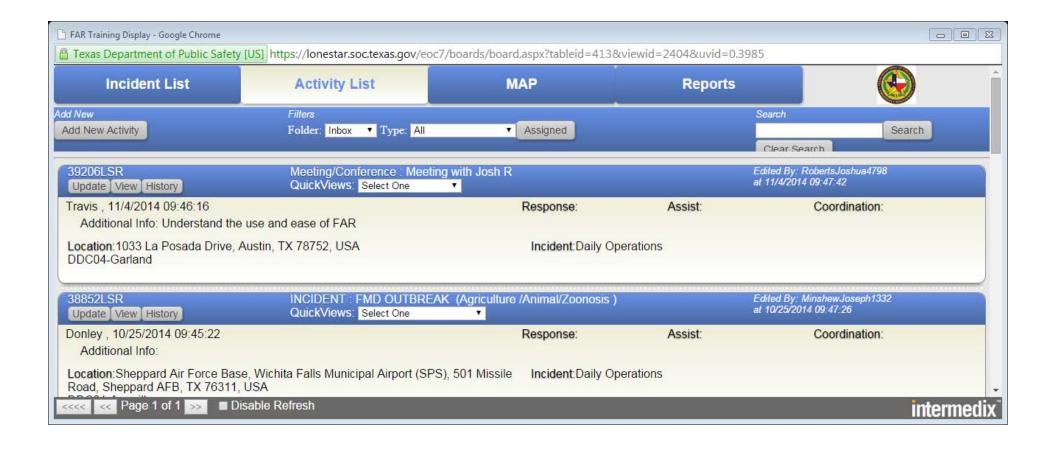
EMTF Status



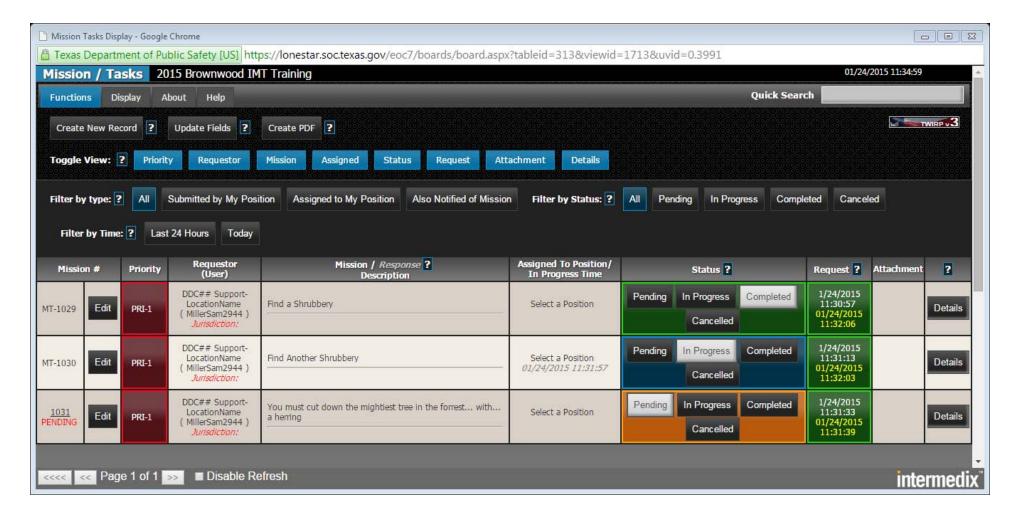
Legacy Boards >>



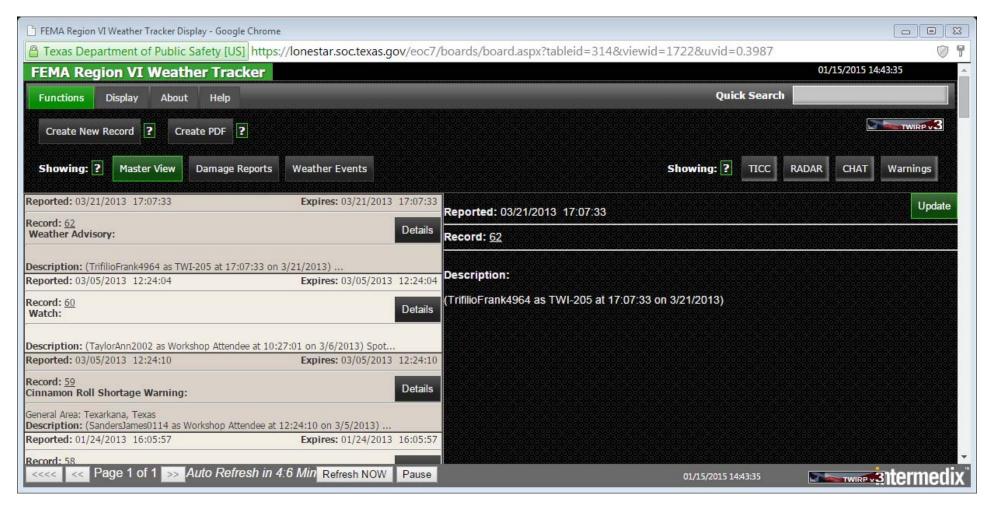
FAR Training



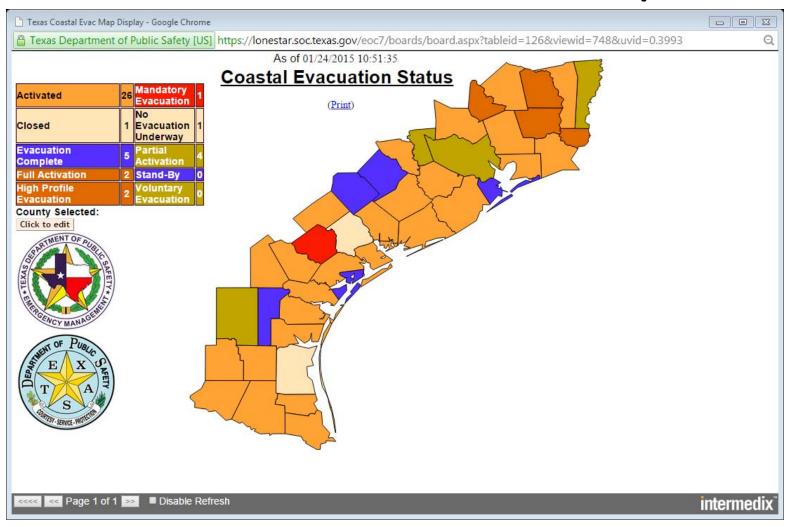
Mission / Task



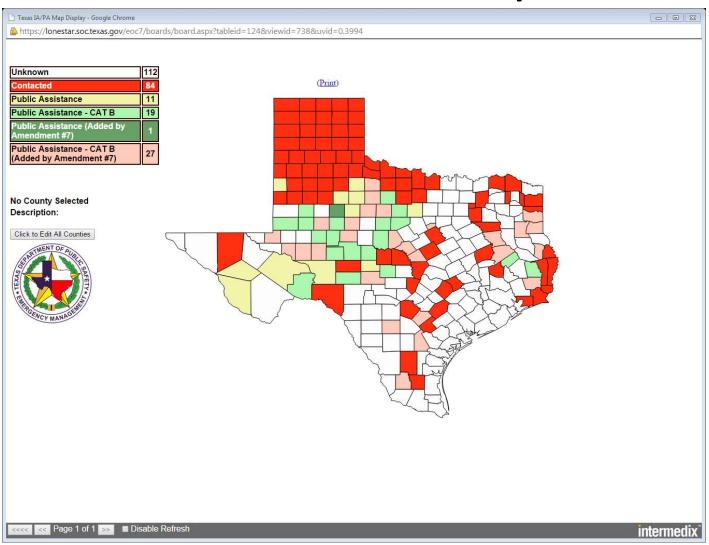
FEMA Region VI Weather Tracker



Texas Coastal Evac Map



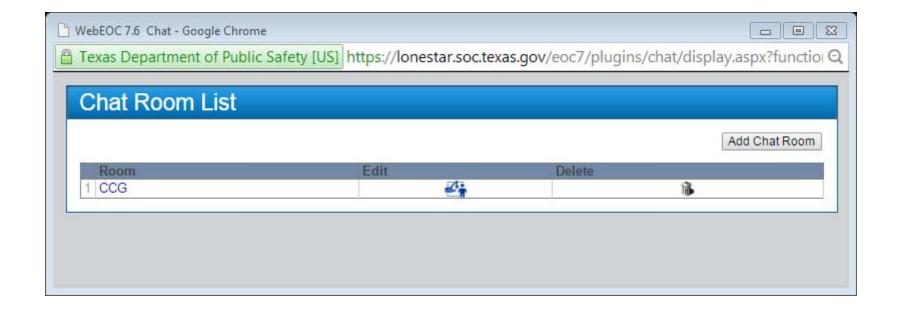
Texas IA/PA Map



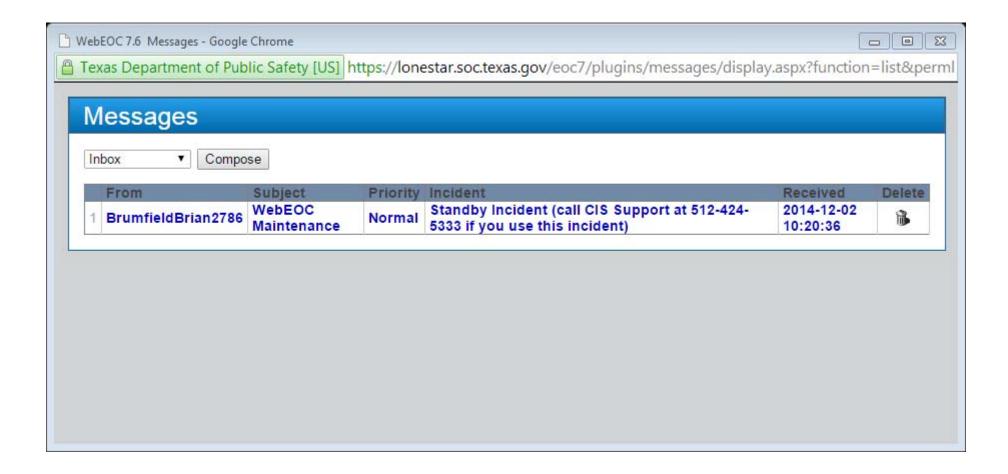


Texas Department of Public Safety

Tools: Chat



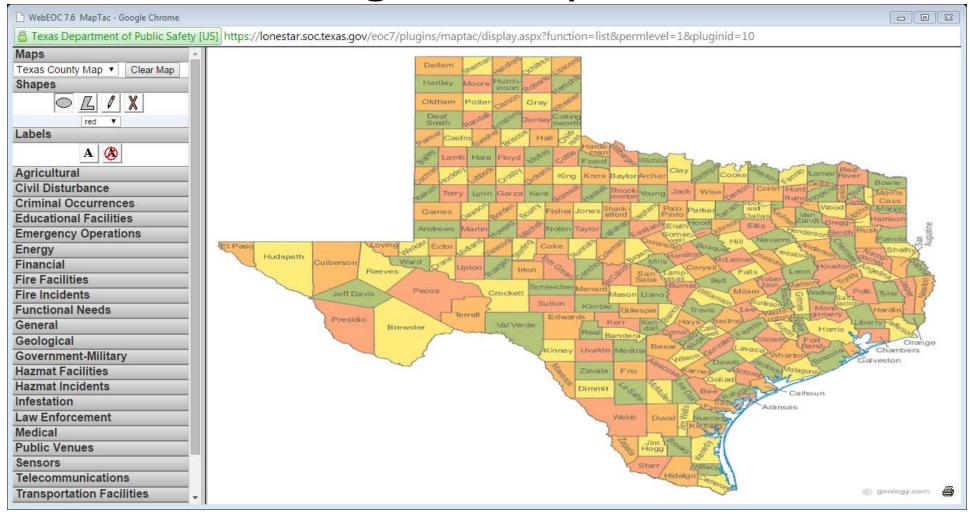
Tools: Messages

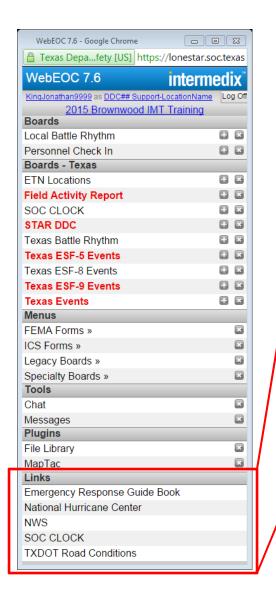


Plugins: File Library

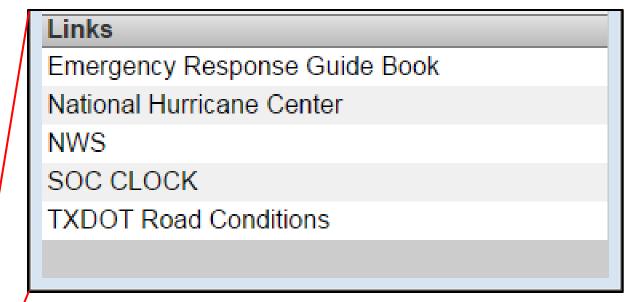


Plugins: Map Tac





Links



DDC Position Boards Final Comments

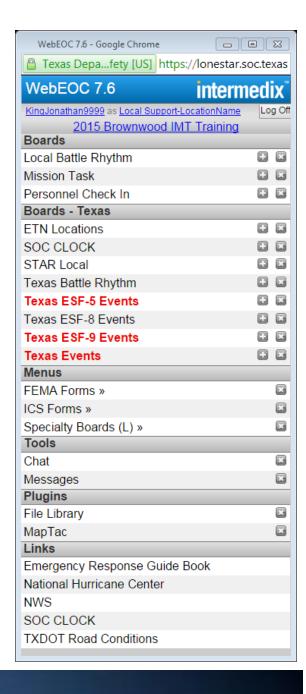
- DDC and EOC Support Positions will have similar boards with distinct differences at each level
- As IMT Support, you MUST log into the proper level position (DDC Support at DDC, EOC Support at City/County)

TDEM CIS Support

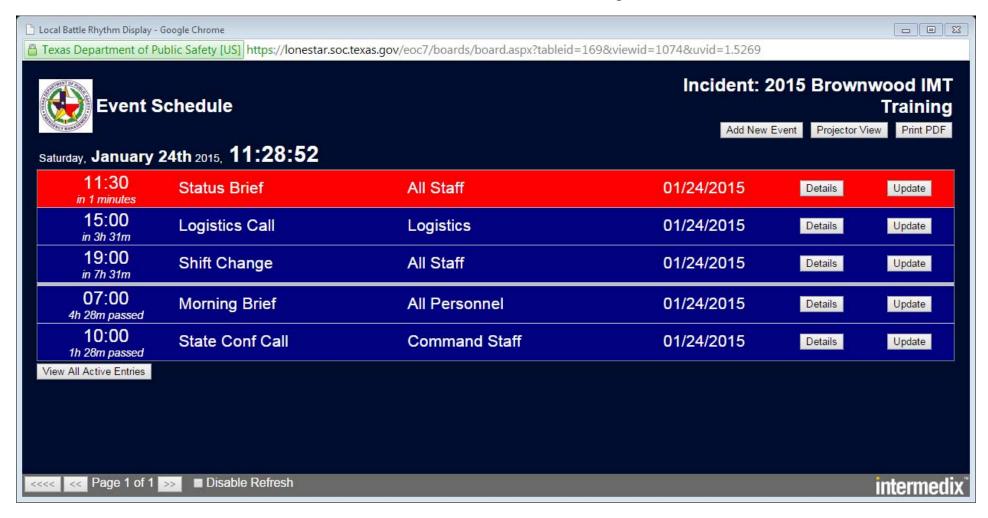
Email: support@soc.texas.gov

Phone: 512-424-5333 (24/7/365)

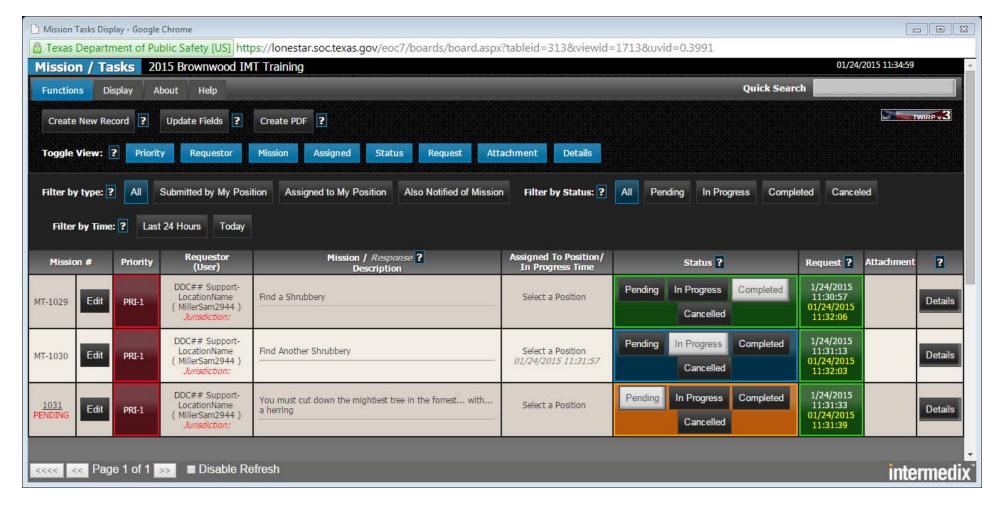
Local Support Position



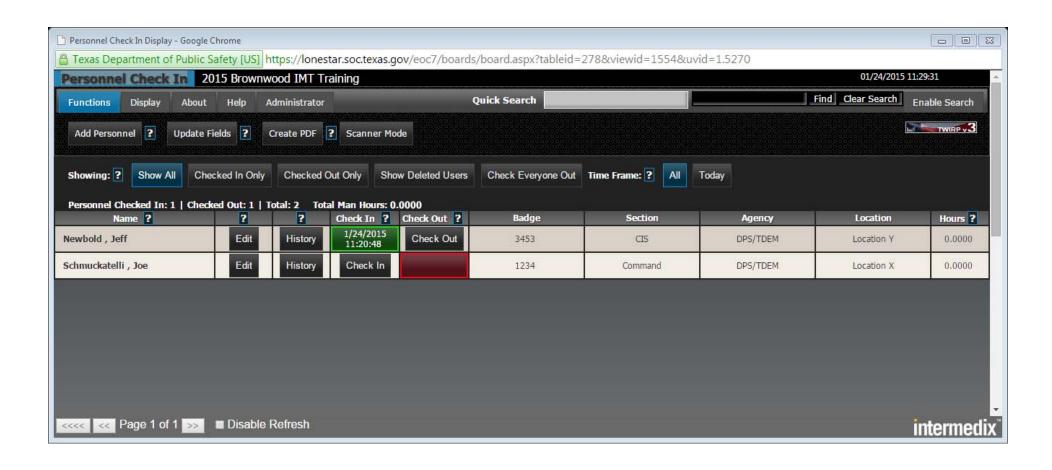
Local Battle Rhythm



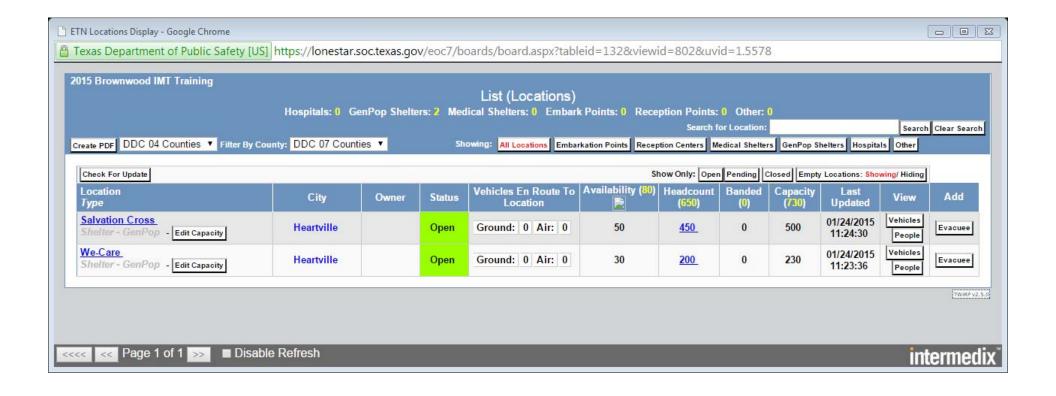
Mission / Task



Personnel Check In



ETN Locations



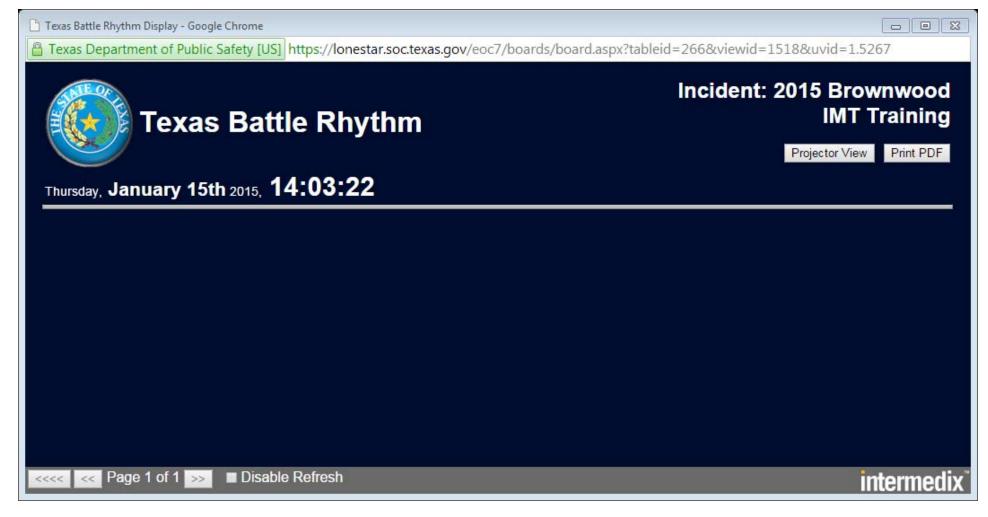
SOC CLOCK





Texas Department of Public Safety

Texas Battle Rhythm



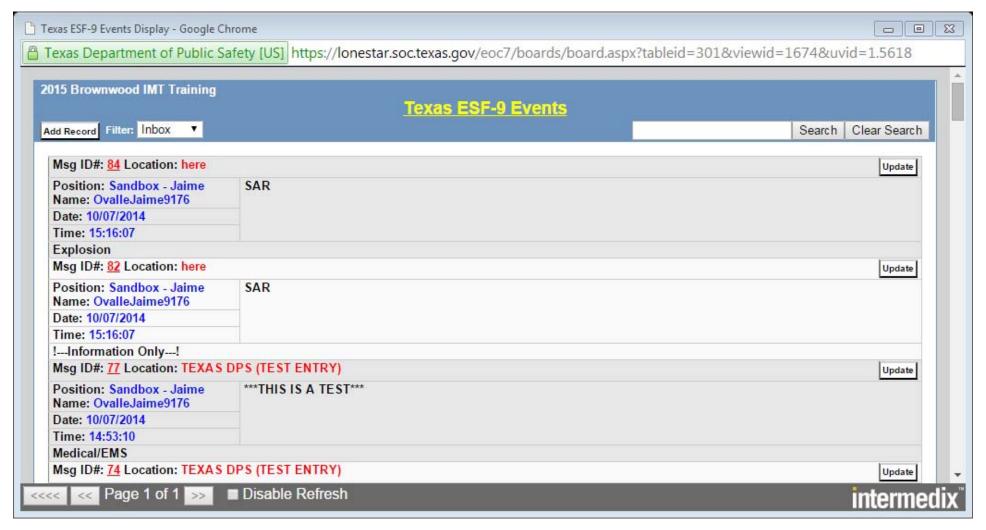
Texas ESF-5 Events

exas Department of Public Sat	fety [US] https://lonestar.soc.texas.gov/eoc7/boards/board.aspx?tableid=437&viewid=2678&uvid=1.5615	
ends Department of Fabric Sar	tay (85) maps//fortestansocates as 1907/2007/2007/2007/2007/2007/2007/2007/2	
015 Brownwood IMT Training		
	Texas ESF-5 Events	
	Search Clear Search	
Msg ID#: 131 Location:		
Position: DDC02-Lubbock Name: JamesJody8696		
Date: 11/13/2014		
Time: 14:00:30		
!Information Only!		
Msg ID#: 130 Location: DDC 16	Pierce	
Position: DDC16-Pierce Name: NoakDavid6958	EXERCISE EXERCISE Drill has been terminated.	
Date: 11/05/2014		
Time: 10:19:44		
!Information Only!		
Msg ID#: 129 Location: HAB - JI	IC	
Position: DDC16-Houston Name: HawesJenniffier2376	EXERCISE EXERCISE Annoucement was made at the HAB at 1000 hours that the Exercise was being terminated. The JIC Hotwash will commence at	
Date: 11/05/2014	1025 hours.	
Time: 10:05:44		
!Information Only!		
Msg ID#: 128 Location: HAB - JI	IC	
Position: DDC16-Houston	EXERCISE EXERCISE	
< < Page 1 of 3 >> ■	■ Disable Refresh interm	

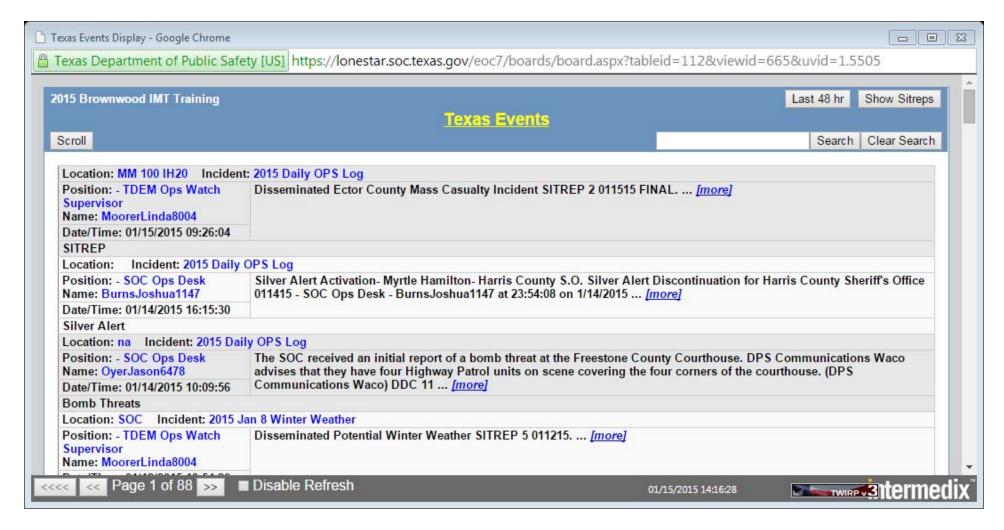
Texas ESF-8 Events



Texas ESF-9 Events



Texas Events

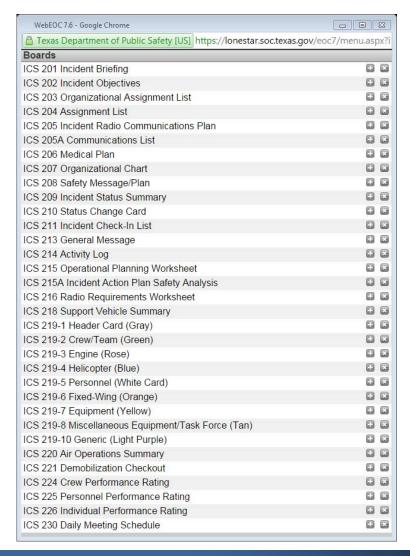




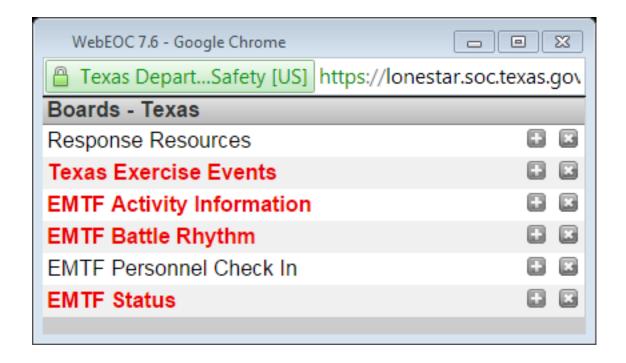
FEMA Forms>>

WebEOC 7.6 - Google Chrome			
Texas Department of Public Safety [US] https://lonestar.soc.texas.gov/eoc7/menu.aspx?id=3			
Boards			
FEMA 90-120 Special Consideration Questions	B B		
FEMA 90-121 PNP Facility Questionnaire	a		
FEMA 90-123 Force Account Labor Summary Record	= ×		
FEMA 90-124 Materials Summary Record	= ×		
FEMA 90-125 Rented Equipment Summary Record	# ×		
FEMA 90-126 Contract Work Summary Record			
FEMA 90-127 Force Account Equipment Summary Record	# *		
FEMA 90-128 Applicant's Benefit Calculation Worksheet			
FEMA 90-129 Mission Assignment	# X		
FEMA 90-136 Action Request Form (ARF)			
FEMA 90-49 Request For Public Assistance	6 3		
FEMA 90-91 Project Worksheet			
FEMA 90-91A Project Worksheet - Damage Descrip and Scope of Work Contin	6 3		
FEMA 90-91B Project Worksheet - Cost Estimate Continuation Sheet	G G		
FEMA 90-91C Project Worksheet - Maps and Sketches Sheet			
FEMA 90-91D Project Worksheet - Photo Sheet			

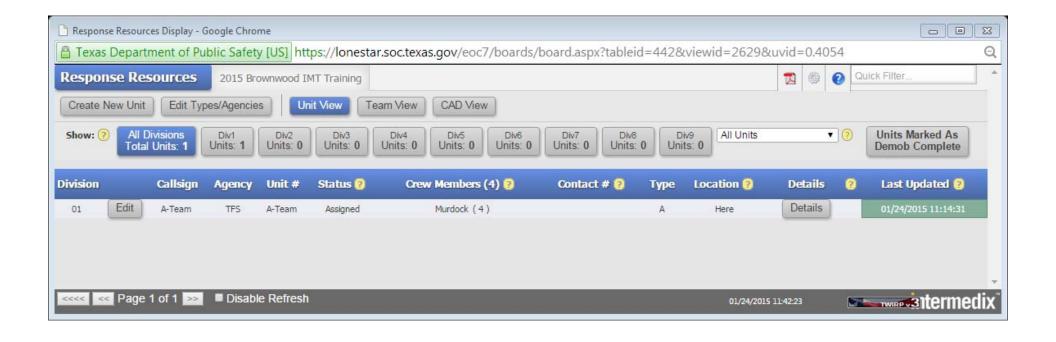
ICS Forms>>



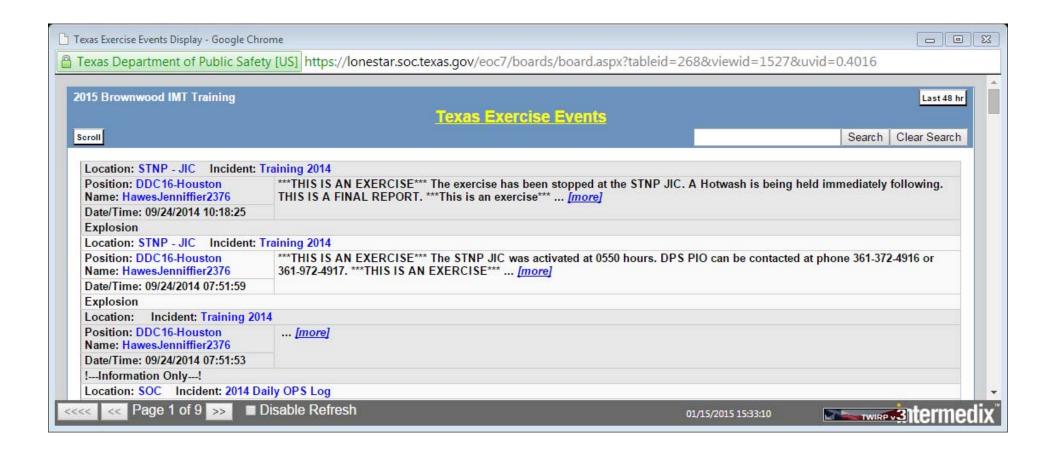
Specialty Boards (L) >>



Response Resources



Texas Exercise Events



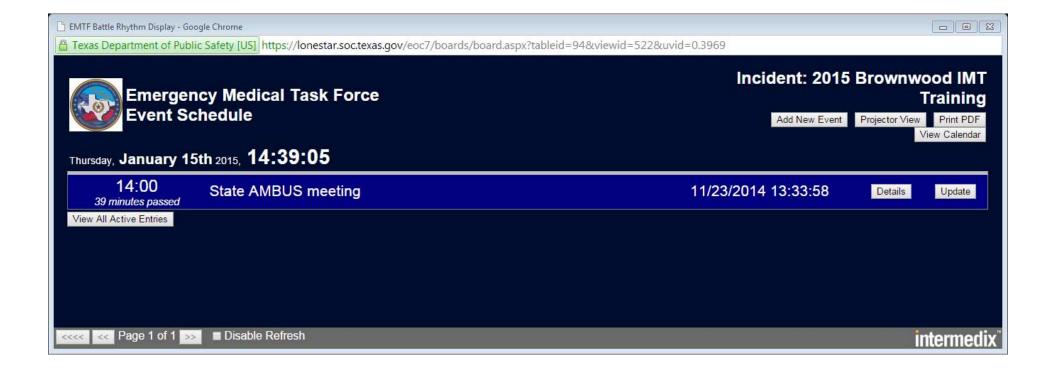
EMTF Activity Information



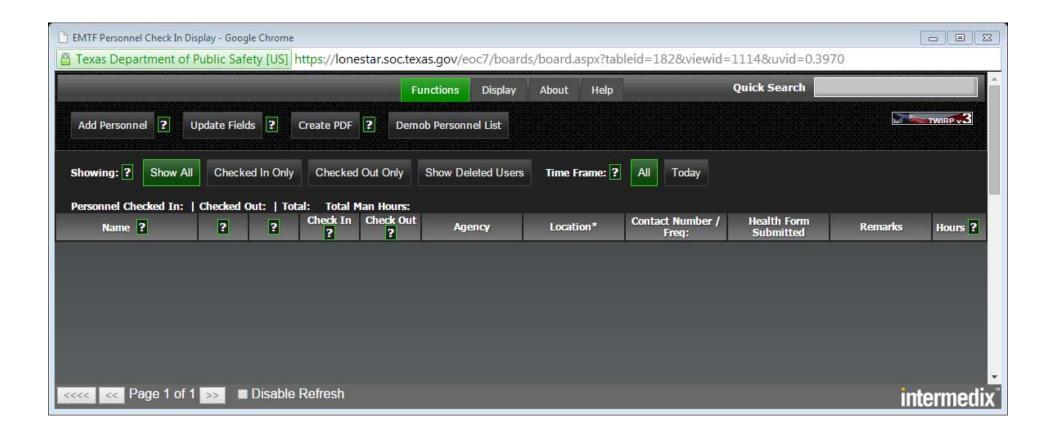


Texas Department of Public Safety

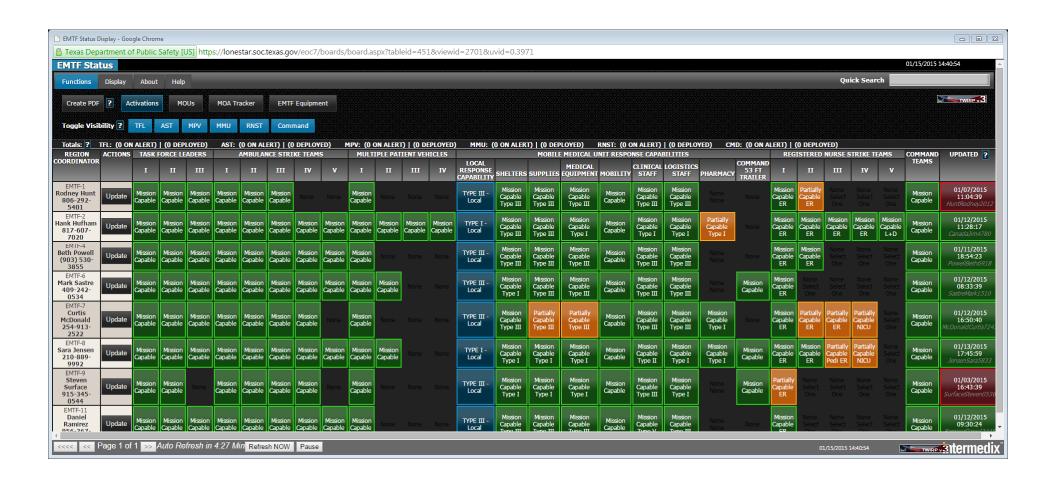
EMTF Battle Rhythm



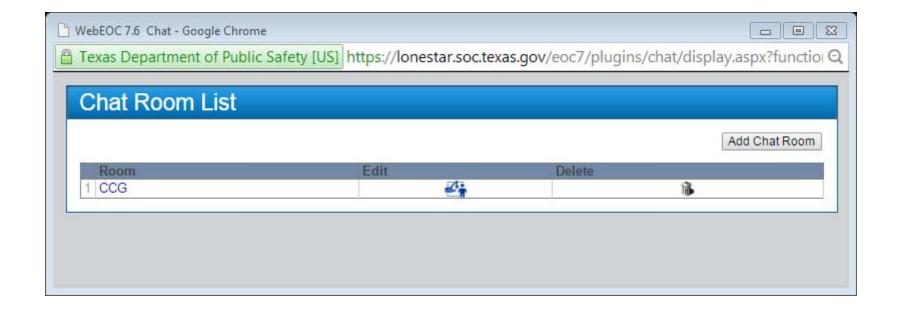
EMTF Personnel Check In



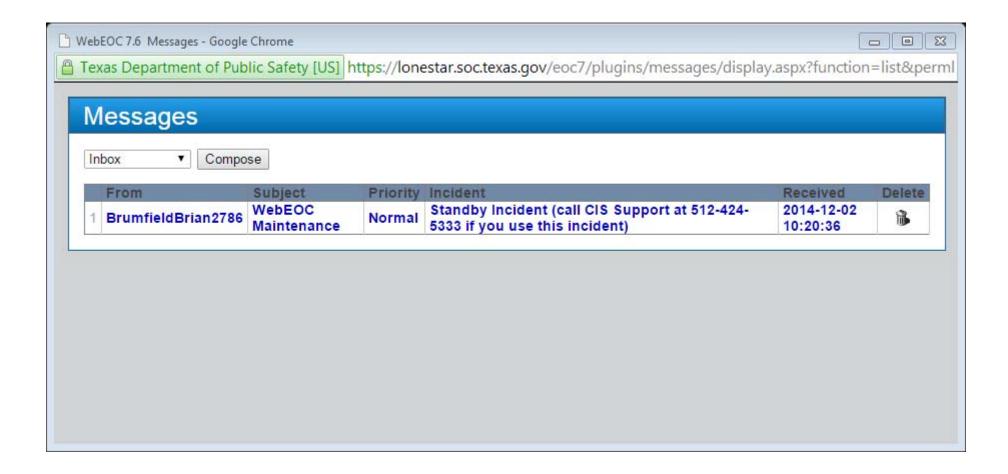
EMTF Status



Tools: Chat



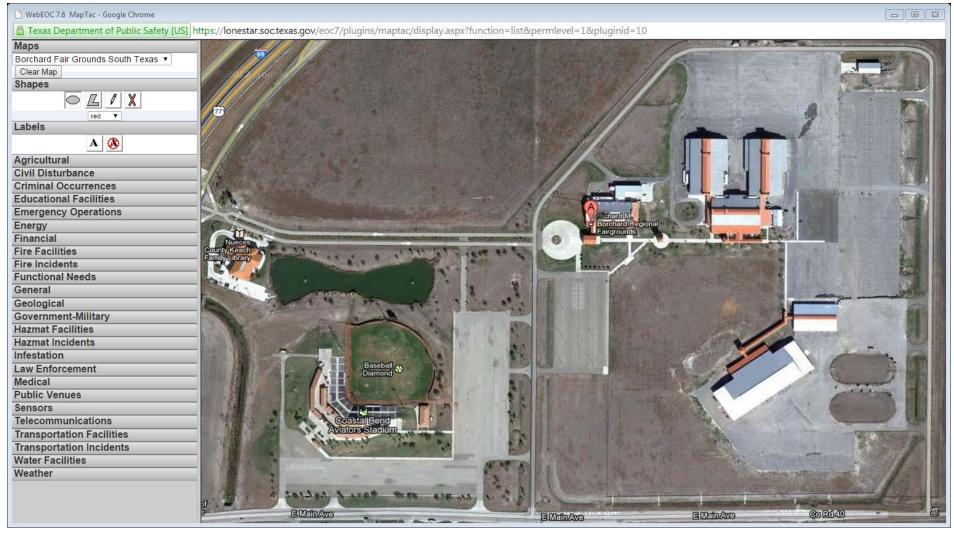
Tools: Messages



Plugins: File Library

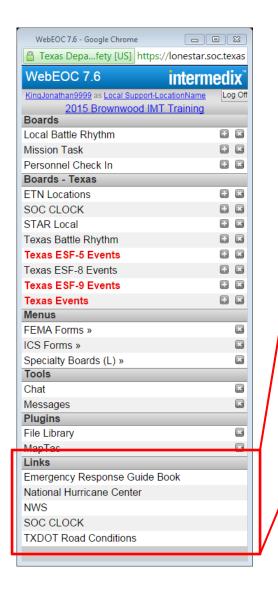


Plugins: Map Tac

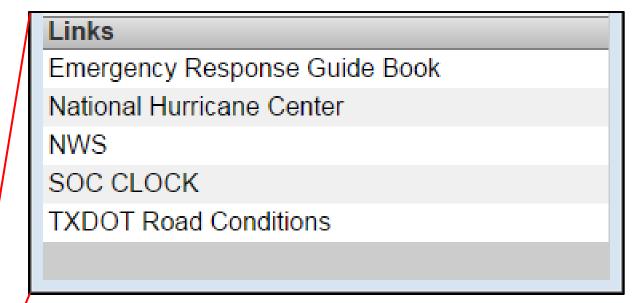




Texas Department of Public Safety



Links



STAR & Resource Tracking Final Comments

- The intent of the STAR is to provide a tool for real-time requesting, filling and resource tracking during incidents/events/activities
- Ease of use for Requestors and Fillers to update and monitor Requests and Resources from start to finish

TDEM CIS Support

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Phone: 512-424-5333 (24/7/365)