

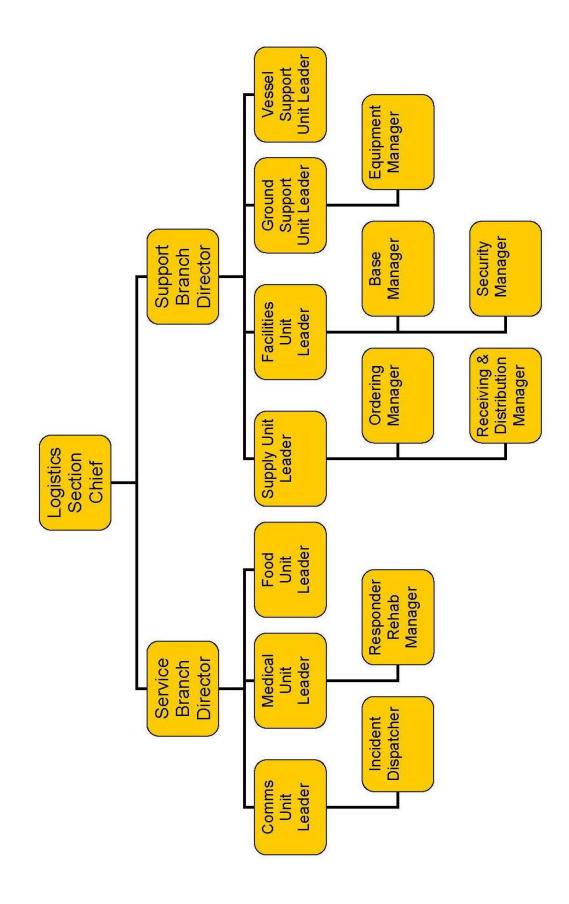
# **Incident Command System**

# **Logistics Section Chief**

## - LSC -

# Job Aid

July 2014



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Overview	
User	<ul> <li>The user of this job aid will be anyone assigned as Logistics Section Chief (LSC) within the National Incident Management System (NIMS) Incident Command System (ICS).</li> <li>Personnel assigned to this position should have a good logistics background and experience working with people in other organizations. Since this is a key position in the response organization, assignment should be based on experience level versus rank.</li> </ul>
When to Use	This Job Aid can be used anytime as a supplement to the Incident Management Handbook (IHM). Generally, the IMH covers "what" to do but not "how" to perform a particular function.
	This Job Aid does not cover other important traits of an effective LSC, such as good leadership, interpersonal and communications skills, or experience in risk-based decision making A good LSC exhibits these traits and many more in addition to properly executing the ICS.
Major Tasks	<ul> <li>Below is a list of major accomplishments:</li> <li>Comprehensive understanding of incident situation</li> <li>Overall logistics requirements of incident (e.g. ICP, base, camp, etc)</li> <li>Specific logistics requirements of each operational period</li> <li>Effective incident communications for all response personnel</li> <li>Effective demobilization and transfer</li> </ul>
Reference	<ul> <li>Below is a list of references that may be required while using this job aid:</li> <li>Incident Management Handbook (IMH) COMDTPUB P3120.17 is the key reference for executing Incident Command System processes. The IMH is available on the Coast Guard ICS web pages at <u>http://homeport.uscg.mil/ics/</u>.</li> </ul>

## USCG LSC Job Aid

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Materials	<ul> <li>USCG Logistics Section Chief (LSC) Performance Qualification Standard (PQS)</li> <li>Ensure you have these materials during an incident</li> <li>Orange Vest with LSC inserts (large and small)</li> <li>ICS 214 Unit Log</li> <li>Notebook – recommend "Write-in-the-Rain"</li> </ul>	
ICS Forms	Most of the forms necessary to complete this job can be found on the Texas A&M Forest Service ICS web pages at http://tfsfrp.tamu.edu/toolbox/classic.html Generally, the LSC will either work with or have responsibility for information on the following forms • Organization Assignment List (ICS 203) • Communications Plan (ICS 205) • Communications List (ICS 205a) • Medical Plan (ICS 206) • Incident Organization Chart (ICS 207) • Site Safety Plan (ICS 208) • Incident Summary Status (ICS 209) • Check-In List (ICS 211) • General Message (ICS 213) • Unit Log (ICS 214) • Support Vehicle Inventory (ICS-218) • Accountable Property Assignment Record (ICS- 219-9) • Demobilization Check-Out (ICS 221) • Daily Meeting Schedule	
Other Forms	Resource Request/Order Tracking Spreadsheet	

#### Checklists Initial Actions

Check-in
(see detail on page 17)
Resource orders - Finance
(see detail on page 18)
Lodging assignment - Logistics
(see detail on page 18)
Meal schedule - Logistics
(see detail on page 19)
Review & sign Site Safety Plan
(see detail on page 19)

#### **Situation Assessment**

What kind of incident?
(see detail on page 21)
Who are key players?
(see detail on page 22)
When incident occurred?
(see detail on page 22)
Where is incident location/AOR?
(see detail on page 22)
Incident organization?
(see detail on page 22)
Resources on-scene?
(see detail on page 22)
Next meeting or briefing?
(see detail on page 23)

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## **Initial Brief**

Your role
(see detail on page 24)
Size and complexity of incident
(see detail on page 24)
IC/UC expectations
(see detail on page 24)
Limitations and constraints
(see detail on page 25)

#### **Activate Logistics Section**

Establish work location
(see detail on page 26)
Organize and brief subordinates
(see detail on page 27)
Acquire work materials
(see detail on page 27)
Forecast requirements
(see detail on page 28)
Transportation
Medical
Communications
Facilities
Processes
Safety issues
Environmental issues
Food and shelter

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#### **Business Management Meeting**

Resource orders vs requests
(see detail on page 32)
Funds availability
(see detail on page 32)
Property tracking
(see detail on page 33)
Practicing good stewardship
(see detail on page 33

## **Command and General Staff Meeting**

Verify support requirements for meeting with PSC
(see detail on page 69)
Incident Situation
(see detail on page 34)
IC/UC opening remarks
(see detail on page 34)
Receive IC/UC direction
Decisions – (see detail on page 35)
Priorities – (see detail on page 35)
Limitations & Constraints – (see detail on page
35) Objectives (see detail on name 20)
Objectives – (see detail on page 36) Procedures – (see detail on page 36)
 Procedures – (see detail on page 36) Provide feedback to IC/UC on
focus/direction
 (see detail on page 36)
Discuss interagency issues
 (see detail on page 37)
Discuss resource requesting, approval
and ordering process
(see detail on page 37)
Discuss Logistics Section needs
(see detail on page 38)
Discuss support facilities
(see detail on page 38)

#### **Preparing for the Tactics Meeting**

Varify support requirements for the payt
Verify support requirements for the next
meeting with PSC
(see detail on page 69)
Conduct Staff meeting
(see detail on page 50)
Status/availability of tactical resources
(see detail on page 39)
Status of ordered resources
(see detail on page 40)
Summarize support capabilities, facilities,
communications, etc
(see detail on page 40)
Clarify processes
(see detail on page 40)

## **Tactics Meeting**

Review proposed tactics	
(see detail on page 42)	
Identify resource needs & reporting	
locations	
(see detail on page 42)	
Discuss availability of needed resources	
(see detail on page 42)	
Identify resource shortfalls	
(see detail on page 43)	
Identify resource support requirements	
(see detail on page 43)	
Recommend reconvening before	
Planning meeting to validate plan	
(see detail on page 43)	

#### Preparing for the Planning Meeting

Verify support requirements for the next			
meeting with PSC			
 (see detail on page 69)			
Confirm status and availability of			
resources – Logistics units			
(see detail on page 44)			
Determine additional support resources			
(see detail on page 44)			
Order necessary resources			
(see detail on page 45			
Update OSC on non-availability ASAP			
(see detail on page 45)			
Order support for resources			
(see detail on page 45)			
Identify contingencies			
(see detail on page 45)			

## Planning Meeting

Validate resources available for next operational period (see detail on page 46)
Provide support for the proposed Incident
Action Plan
(see detail on page 46)

## **Post-Planning Meeting Actions**

IAP information to PSC ICS-205 (see detail) (see example on page 75) ICS-206 (see detail
(see example on page 76 Transportation Plan Traffic Plan
Validate resource availability (see detail on page 24)
Communicate work locations and times to all on-coming personnel (see detail on page 25)
Critical Information reporting (see detail on page 25)

## **Operations Briefing**

LSC covers logistics issues	
Food	
(see detail on page 48)	
Transportation Plan	
(see detail on page 49)	
Communications Plan (ICS-205)	
(see detail on page 49)	
Medical Plan (ICS-206)	
(see detail on page 49)	
Supply updates	
(see detail on page 49)	

### **Personnel Evaluation Criteria**

Crew morale?	
High Med Low	
Are assignments completed on time?	
Are injuries exceeding normal operating environment?	
Is team effectively interacting?	
Number of unresolved issues passed to Command?	
Any aggression or frustration by team members?	
Possible solutions to problems/issues?	

## Demobilization

Provide input to Demob Plan (see detail on page 61)	
Brief Replacement, as necessary (see detail on page 61)	
Replenish supplies (see detail on page 68)	
Provide documentation to Documentation Unit Contracts Reports of Survey ICS-214s Decision Memos	
Turn in equipment, as appropriate	
Complete ICS 221	

#### **General Tasks**

#### **Initial Actions**

The following tasks should be accomplished as soon as possible after arriving on-scene.

- Check-in: Upon arrival at the incident, check-in at the Incident Command Post, Base, or Staging Area on the ICS-211.
  - a. Ensure you have your Order Number available. This enables the Checkin Recorder (SCKN) to

If you are in the first group of personnel assigned and there is no check-in function <u>set up,</u> contact the RESOURCE UNIT LEADER (RESL) or PLANNING SECTION CHIEF (PSC) and discuss the need for a check-in process.

validate your assignment to the incident quickly. The Order Number is generally in the following format:

- i. Example: O-374 (O is for Overhead, and the 3 digit number is assigned by Logistics).
- b. Additional information. The incident will want a phone number where you can be reached, your home base, how you got to the incident, as well as any additional qualifications you may have.

- c. Receive assignment if available. Although you probably know why you are at the incident, Check-in may have a different assignment (e.g. DIV A Supervisor, Salvage Group Supervisor, Supply Unit Leader, etc).
- d. Incident credentials: On some incidents, credentials (badges) are created for all assigned personnel. If the incident is issuing credentials, you should receive them when you check-in.
- Finance Check-in: Leave copy of resource orders or other travel documents with FSC or Admin Officer. Determine how often to turn time into FSC and start OF- 288 Emergency Firefighter Time Report.
- 3. Logistics Check-in:
  - a. Lodging assignment: The incident is responsible for ensuring you have adequate housing unless you are locally based. If the incident is small, Dispatch may ask you to make your own arrangements, or they may have already contracted with a local hotel

for incident personnel. Even if you have made your own arrangements, you should still be tracking where personnel are housed.

- b. Meal schedule: The size, complexity and location of an incident will impact the availability of meals. You should become familiar with this information since the LSC has this responsibility.
  - i. On most AHIMT responses, meals are the responsibility of the individual since they are on per diem, BAS or Separate Rations.
  - ii. If meals are provided the incident FDUL generally tracks who got a meal and the individual is required to make the appropriate modification to their travel claim. The government is prohibited from providing a meal at no cost while paying the responder per diem for food.
- 4. Safety Review and sign the Site Safety Plan: As a member of the command cadre, it is critical that you understand all of the incident hazards and mitigation strategies. Although you may only be impacted by a few of these hazards, knowledge can be the difference between zero accidents and preventable injuries.

- a. Each incident should have a Site Safety Plan where the Safety Officer (SOFR) has elaborated on these hazards.
- b. These hazards should be factored into the development of the Medical Plan, Transportation and Traffic Plans, and design of incident facilities.
- c. Review and sign the Site Safety Plan indicating your awareness and understanding.

#### **Situation Assessment**

The purpose of this task is to acquire additional background on the incident prior to starting your assignment. As a member of the IMT leadership, you will share in the success or failure of commands objectives. Part of "starting right" is for each LSC to take responsibility for getting a handle on the situation so they have a better understanding of the big picture. Regardless of when you arrive at an incident, there is usually very little time for someone else to brief you. The following tasks should be accomplished AFTER checking-in to the incident.

- 1. Review the current ICS 201 and/or IAP for an overview of current operations. You need to find out the Who, What, When, and Where related to the incident:
- 2. What is the incident (SAR, oil/hazmat, LE, natural disaster, etc.)? This gives the LSC an idea of the resources that Operations will probably be requesting.
- 3. Who are key players (Federal, State, local, industry)? This may give you some insight into why Command is setting particular objectives. One of the LSC's key functions is to ensure that the support you are requested to provide is aligned with Command's objectives.

- 4. When did the incident take place? An incident changes character over time including; survival rates, weathering of oil, potential contaminants, vessel stability, etc. As the LSC you need to know if the incident is expanding, steady state, or contracting.
- 5. Where did the incident take place? Do you know the Area of Responsibility (AOR)? If so, you have an advantage in knowing relationships, geography, local plans, etc. If not, you must spend some time getting to know the area. Also, what is the difference between the unit/agency AOR and the incident AOR? Generally, there should be a difference.
- 6. What is the incident organization? You must know who is in your direct chain of command as well as other key players such as the Incident Commander(s), Operations Section Chief (OSC), Planning Section Chief (PSC), Finance Section Chief (FSC), and Safety Officer (SOFR).
- 7. What **resources** are on-scene and/or enroute? This is not about memorizing resources. However, the LSC should have a ballpark idea of what is currently available to support the operations on-scene and the broad categories of resources that will be required. For example:

#### a.Resources

- i. Vehicles (sedan, buses, trucks, fire, etc)
- ii. Vessels (law enforcement, deck cargo barges, oil recovery, etc)
- iii. Helicopters (overflight, passenger carrying, heavy lift, etc)
- iv. Expertise (environmental, salvage, law enforcement, fire, etc)
- b. Support
  - i. Personal Protective Equipment
  - ii. Radios, Cell phones, Porta Johns, etc
  - iii. Admin equipment (copy machines, printers, fax machines, etc)
  - iv. Fuel, food, lodging, transportation, etc
  - v. Facilities (base, camps, staging areas, etc)
- c. Sources of information
  - i. Contingency Plans (ACP, AMSP, etc)
  - ii. Local Emergency Management
  - iii. Local Police, Fire
  - iv. Contractors
- 8. When is the next scheduled meeting? (check on the Situation Status boards)

#### **Meetings and Briefings**

#### **Initial Brief**

The initial briefing is the opportunity for the LSC to receive additional details about their incident assignment. Depending on the phase and/or size of the incident, you may or may not get a chance to spend this time with the Incident Commander and/or Deputy IC before you start working. If you are NOT able to attend this brief, your next and most important opportunity is the Command and General Staff meeting.

- 1. Your role
  - a. How big a role are you playing? Are you playing the role of LSC <u>and FSC</u>?
  - b. Do you have the experience for the role you are playing?
- 2. Size and complexity of incident:
  - a. Is the incident expanding or contracting?
  - b. Will the IC(s) give you the authority to order the resources you need to effectively manage your section?
- 3. Expectations of the IC: IC's come with many different levels of expertise and experience. In a multi-hazard, multi-jurisdictional incident it is

possible and even probable that the IC(s) does not have expertise in Logistics.

- a. Do you have expertise in Logistics for this type of incident?
- b. Does command want a briefing from you on the process and procedures you typically use?
- c. How often does command want to be updated? What are their trigger points?
- 4. Limitations and Constraints (e.g. are you the right LSC for the job?). While this may seem intuitive, you should always ask yourself this question. Even if you lack experience or expertise, can you bring on a Deputy and/or Unit leaders with the appropriate background?
  - a. Special concerns (e.g. reporting criteria)
  - b. Establish a Resource request process.
  - c. Establish a Resource ordering process.
  - d. Critical information reporting expectations

#### **Activate Logistics Section**

If you are reading this section you probably don't have a work location set up yet. Ideally, check-in and situation assessment shouldn't take you more than about 30 minutes. Add 30 minutes for a brief from your IC and you are now one hour into the incident. It's time to get to work!

- Establish work location Where Logistics sets up shop during an incident can have a profound impact on their overall effectiveness. While your primary customer is Operations, you manage a lot of support facilities and will interact the most with Planning and Finance.
  - a. Do's
    - i. Setup close to Planning and Finance. You have a very close relationship with the PSC and FSC and your Supply Unit Leader (SPUL) has a very close relationship with the Resource Unit Leader (RESL) and the Procurement Unit Leader (PROC).
    - ii. Think about how big your organization (the Logistics section) may get and plan accordingly. Moving once is disruptive but typical during the early stages of the incident. Moving once the organization settles in can be very problematic.

- iii. Factor in flow of information to your design.
- iv. Ensure your space is a safe place to work.
- b. Don'ts
  - i. Setup shop away from the ICP.
  - ii. Forget to have the SOFR evaluate your facilities.
- 2. Organize and brief subordinates: If you have anyone working for you at this point, don't leave them hanging. Get together and assign position responsibilities if possible (see Staff Meeting on page 50. If your staff doesn't have the ICS skills then tell them what you need done in the few hours while you are waiting for qualified unit leaders.
- 3. Acquire work materials:
  - Equipment: Ideally, you should have a starting point with supplies that are already in your go-kit. See Appendix B Go-kit Supply List on page 68). While there are many boxes available, a Pelican Case (model 1650) will get you started with the items identified in the Appendix.
  - b. Personnel: With the exception of simple Type 3 incidents you should get an initial order in ASAP for the following. You may

very well need additional personnel but these are key to getting your world in order. This table does NOT consider shift work. Remember that it is a lot easier to demobilize personnel than to overwork your existing personnel to support your requirements.

Position	Quantity
SPUL & staff	2
FACL & staff	2
COML & staff	3
GSUL & staff	3
MEDL & staff	1
FDUL & staff	1

- 4. Forecast requirements: This is one of the most critical points in the work that you (the LSC) do to help the Incident Management Team move from a crisis to managed phase.
  - a. Transportation How are responders getting around the incident (to/from hotels, to/from work sites, etc). If the incident is small this may be a moot point. However, as an incident grows (even a Type 3 incident) you should consider every vehicle that the

incident is paying for, plus government vehicles, as fair game for inclusion in the incident motor pool.

- i. Do you want to manage this process? If not, you need a GSUL.
- ii. Do you need an incident process to describe how responders and their vehicles support the IMT?
- iii. Transportation Plan (for responders how do I get from my hotel to the incident when my shift starts)
- iv. Traffic Plan (for vehicle drivers to ensure safety)
- b. Medical Does the incident need a simple medical plan (ICS-205) that just describes where local hospitals are? Or do the complexities of the incident suggest that you (or a MEDL) contact the local hospitals and ensure they have the capability to support potential trauma, chemical exposures or other more serious injuries?
- c. Communications Incident communication is not just about radios. Almost all incidents now use at least computers and cellular telephones. More complex incidents use computer servers, Cellular-on-wheels (COWs), tele-conferencing and video conferencing. As the LSC your job is to

ensure incident personnel have the right tools to communicate. For any incident beyond a simple Type 3, bring in a COML.

- d. Facilities Every incident has an ICP, even if the ICP is on the hood of a truck! If your incident ICP involves more than the "hood of a truck" GET A FACL! You won't regret it. The FACL is responsible for every incident facility from cradle to grave, including management.
- e. Processes How many processes does this incident require? Below are just some that you should be thinking about.
  - i. Resource request process (see discussion on page 54 and example on page 77)
  - ii. Resource ordering process (see discussion on page 54 and example on page 80)
  - iii. Agency cost sharing agreement (this may be driven by the FSC).
  - iv. Vehicle management plan (including a safety plan)
  - v. Classified communication management plan (different from the ICS-205, this plan describes how the incident

manages, tracks and secures classified equipment and information).

- vi. Property management plan (coordinated with the FSC)
- f. Safety issues You should establish a close working relationship with the SOFR to ensure you minimize the potential for safety hazards. Slips, trips and falls, inadequate or overloaded circuits, food safety, vehicle and vessel safety are all support areas to the incident that require oversight of some type. Depending on the size of the incident you may ask for an Assistant Safety Officer whose only job is evaluating each facility and ensuring potential problems are corrected.
- g. Environmental issues The footprint made by the incident management team will have an impact on the environment, even if a very small one. Be aware of your short and long term impacts and consider those things that can mitigate your presence.
- h. Food and shelter Remember that good food and sleep can cure a lot of responder generated problems. Fail to look after your people and they will fail you!

#### **Business Management Meeting**

The purpose of this meeting is to ensure that there is an on-going dialogue regarding logistical and financial processes and activities for the incident and that they are communicated to key personnel. While the meeting can take place anytime, experience suggests that a quick daily meeting just prior to the Command and General Staff meeting works well. This enables the LSC and FSC to have the most up-to-date information just prior to the C&GS meeting. Items for discussion include but are not limited to the following:

- Are resource orders keeping up with requests? If not, why not.
  - a. Are all incident personnel using the request process? Including other shift personnel?
  - b. Are specific agency procedures causing problems?
- 2. Is there an adequate incident cost sharing agreement between parties?
- 3. Funds availability: Generally the LSC and FSC should have a tree-top view of this issue.
  - a. What is the ceiling for each funding stream?
     A General rule is when costs have reached 80% of the current ceiling, the ceiling should be increased.

- b. What is the burn rate? This is calculated by the FSC and staff and always includes direct costs but may include indirect costs.
- 4. Effective property tracking: This is a key indicator of a successful resource management system. An inadequate property tracking system, or not having a system at all, will likely result in unexplained losses, an increase in the time for responders to demobilize, and provides plenty of opportunity to come back after the incident to clean up loose ends. Get this started early!
- 5. Practicing good stewardship: You must strike a balance between providing timely support and doing so in the most cost effective way. During the early phase of an incident, it is harder to be cost effective due to the emergent nature of operations. However, as the incident progresses, the Business Management Team should be striving to improve this balance. This includes smart buying and recycling.
- 6. Attendees must include FSC and LSC. Others may include COST, PROC, SPUL, SITL, RESL, and DOCL.

# **Command and General Staff Meeting**

The Command and General Staff meeting is the opportunity for all staff members to see command's assessment of the incident, how everyone will work together to achieve command's objectives, and specific priorities and assignments for each



opportunity to have face time with the Incident Commander(s) and to clarify expectations (i.e. what they want and what you can provide).

- 1. Incident Situation: Generally the LSC should just listen to this briefing with the following in mind.
  - a. Does Operations have what they need for this Operational Period?
  - b. Are there any factors that may cause you to change the Logistics game plan (i.e. a weather system moving in that may drive the need for additional foul weather gear)?
- 2. IC opening remarks: This is usually inspirational but the remarks can be indicative of how the UC is working and short-term versus long-term expectations.

- Incident Decisions, Priorities, Limitations and Constraints, Objectives, and Procedures: These key documents are usually presented by specific members of Command. You should keep the following in mind during this presentation.
  - a. Decisions Has Command made any decisions that will impact your world of work (e.g. this member of command wants First Right of Refusal, all purchases/expenditures projected to be in excess of \$xxxK must be cleared through UC, etc)?
  - b. Priorities Usually this is more geared towards Operational activities IF resources are not available. In a perfect response, resources for all objectives are available when they are needed. If not all resources are available, the OSC can shift resources to the highest priority mission. For the LSC, the Priority may impact which resources get ordered ahead of others.
  - c. Limitations and Constraints Examples of these that impact Logistics might include;
    - i. no unit funding is available to support this incident,
    - ii. the limitation of liability for the Responsible Party is \$xxx million,

- iii. the location of the incident relative to the ICP will require an extensive transportation network,
- iv. State/local permits will be required to transport waste from the incident to an approved site.

d. Objectives – Generally, Logistics is the gatekeeper for validating that all resource requests can be linked to an objective (operational or management). Also, are there management objectives that Logistics will have to support (e.g. establish a Joint Information Center). Operational objectives will be covered in concert with the OSC and PSC during the Tactics meeting.

- e. Procedures Command will generally desire procedures specific to the incident (e.g. resource request process, resource ordering process, cost sharing agreement, property accountability procedures, etc). The larger the incident, the more important it is to have these procedures. If command does not articulate these requirements, ask Command or tell Command if you think they are necessary.
- 4. Feedback When Command has finished briefing this material, the Planning Section Chief will open up the meeting to questions. If

you think a procedure should be in place for this particular incident, this is the time to suggest it. ASK! Also, get into the habit of asking Command if there is anything Logistics can do to optimize their activities.

a. Do they need anything in their room?

- i. Television monitors
- ii. Special communications
- iii. Furniture

b. Do they have special transportation needs?

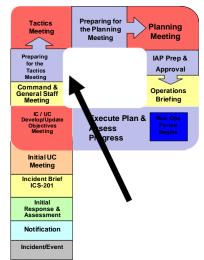
- i. Vehicles, boats, aircraft for routine or non-routine activities.
- Interagency issues It is highly like that you will be coordinating with other agencies (e.g. ordering personnel and equipment, making decisions on which agency will fund certain items, acquiring Critical Incident Stress Management (CISM) for responders, etc). Discuss with Command the issues for which they want visibility and those for which you have authority to proceed.
- 6. Incident processes If Command has not made any decisions about incident processes,

suggest those that you think are appropriate to the type and magnitude of the incident. See suggested processes on page 30.

- 7. Logistics Section needs Do you have authority to staff and manage your section? You don't want to go to Command every time you need a resource and Command is usually not interested in every single person or resource that you need. However, they may place some broad constraints on you given the size of the incident.
- 8. Support facilities You should be evaluating the merits of all support facilities on at least a daily basis and making recommendations to establish, modify or demobilize facilities. For instance, for the ICP:
  - a. is it large enough for current operations,
  - b. are all of the sections laid out to optimize flow of information and movement of people,
  - c. does it have good communications (telephones, computers, etc),
  - d. are there enough restrooms,
  - e. has the SOFR evaluated the work space.

# **Preparing for the Tactics Meeting**

period of time after This the Command Staff and General meeting should be used by the LSC to ensure his/her staff is fully employed and ready to challenges meet the of managing and acquiring resources for the current and



- 1. Conduct Staff meeting with Logistics staff personnel. Ensure you have connected the dots between Command's intent and what Logistics must do to meet that intent. While this may seem extraneous (don't my people know what to do?) they are far more likely to meet your expectations in an emergent environment if you get into the habit of holding this meeting daily.
- 2. Status/availability of tactical resources: The RESL has the detail on all tactical resources. You should have a broader view of the kinds and types being used on the incident. Most importantly, you should know from the RESL if there are resources consistently in short supply and/or any resources consistently going out of service (e.g. they are breaking, not useful, underutilized, etc.). With this

information you will know if resources being counted on for the next operational period need to be replaced.

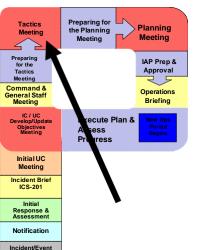
- 3. Status of ordered resources: By the same token, are ordered resources keeping pace with requests generally, and/or are there orders more than 72 hours old. While this is a gross rule of thumb, an order more than 72 hours old may have lost its value to the incident. Some LSCs require orders more than 72 hours old to be resubmitted. Or, if very few orders fall into this category, the SPUL can simply validate the original request for the resource.
- 4. Summarize support capabilities: Are the support capabilities (ICP, Base, Camp, Helibase, Staging Areas, comms equipment, transportation, etc) sufficient (number, capability, etc.) to meet the needs of the incident? More often than not this is a gut check by the LSC although there may be specific feedback from incident personnel.
- 5. Clarify processes:
  - a. You should be asking if the processes currently in place are working well.
  - b. If the processes are not in place, then the LSC develops as appropriate:

- i. Resource Request Process this process delineates how requesting of resources internal to the incident is accomplished. It can include items such as; who on the incident can submit a request, who has authority to approve requests, which form will be used and any limitations on funding that may be imposed by Command. See the example on page 77 for an eighty percent solution.
- ii. Resource Order Process this process delineates how ordering of resources <u>external</u> to the incident is accomplished. It can include how the Supply Unit and Procurement Unit will work together, how the resource order number is developed and tracked, Right of First Refusal, etc.
- iii. Cost Sharing Agreement this process delineates how funding from multiple agencies and organizations will be managed and/or shared.

### **Tactics Meeting**

This 30-minute or less briefing is the opportunity for the OSC to present the proposed Plan.

1. PSC opens meeting, covers ground rules, and reviews objectives.



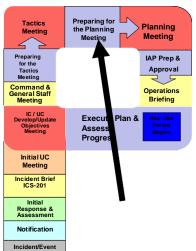
- 2. Proposed tactics As the OSC presents the plan, listen for and make note of issues of concern. Generally, the PSC will ask that you allow the OSC to finish their briefing before the questions start so as not to derail the presentation of the overall plan.
- 3. Identify resource needs
  - a. Has the OSC included shift work in their plan?
  - b. Which resource(s) does the OSC consider critical to the next operational period?
- 4. Discuss availability of needed resources Quite often resources from a local area can be acquired for short periods of time to support an incident. This is especially true of personnel. The operative word is "short". If you expect to use a resource in excess of a week, remember that you are impacting another agencies routine. Some resources

are scarce by their nature (e.g. helicopters, salvage resources, dive teams, etc.). Query the OSC to see how non-availability will impact the objective. Sometimes the OSC can create work-arounds if they have time to do so.

- 5. Identify resource shortfalls In theory, any resource requested by the OSC has some impact on the operation. It is critical that you play an active role in this discussion. It is much better to under promise and over deliver in the emergency response environment.
- 6. Identify resource support requirements
  - a. Has the OSC factored in the potential for different operating schedules (e.g. boat crew or aviation crew operating hours)
  - b. Has the OSC factored in logistics (fuel, personnel transport, lunches, etc)?
- 7. Agree on how and when to communicate the non-availability of any required resources to the OSC and PSC. Recommend to the OSC and PSC that you reconvene (along with the SOFR and FSC) for a few minutes just prior to the Planning Meeting. This will ensure you are all on the same page prior to presenting your plan.

#### **Preparing for the Planning Meeting**

This period of time is for the Logistics Section staff to source and order resources for the next operational period. The most important question for the LSC, in preparing for the Planning Meeting, is if resources identified in the Tactics Meeting can be



operational period. This can be particularly problematic if the operational periods are 12 hours in length (typically during the early phase of an incident).

- 1. Confirm status and availability of required resources The ICS-215 identifies required resources. While Logistics is waiting for the OSC to complete the ICS-213 for identified resources, the SPUL can be sourcing unusual resources.
- 2. Determine additional resources to support objectives – Many tactics require resources that may not show up on the ICS-215 (e.g. shovels, rakes, PPE, bullets, etc). These inthe-weeds details can often determine the success of a tactic.

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- Order necessary resources By this time you should have approved 213s for the next operational period.
- 4. Update OSC on resource non-availability This is critical to the success of the OSC's operations AND your relationship with the OSC and PSC. As indicated on page 43 of the Tactics meeting, follow through with your agreement on how you will notify the OSC and PSC of any resources that cannot be acquired in time for the start of the next operational period.
- 5. Order support for resources Remember that fuel, food, transportation, communications, and a host of other items must all come together to make the next operational period work.
- 6. Identify contingencies as needed While you can't plan for everything, you should ensure that your staff is aware of and using local contingency plans, and that they develop a mindset which is always asking, "what if this resource breaks/runs out of fuel, parts, etc". Do you have other solutions to potential problems?

#### **Planning Meeting**

This 30-minute or less meeting presents the Incident Action Plan to Command for tentative approval.

 PSC opens meeting, covers ground rules and reviews agenda (example agenda in IMH Chapter 3), and then covers objectives.



- 2. By the time this meeting takes place, the LSC should be ready to validate that resources identified during the Tactics meeting for the next operational period will be available.
- 3. Validate your support for the proposed Incident Action Plan as presented by the OSC. Even if there are resources that cannot be acquired (which becomes a limitation or constraint that you have communicated to the OSC and PSC), in all other respects you should be ready to support the plan.

# **Post-Planning Meeting Actions**

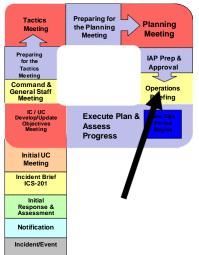
At the conclusion of the Planning Meeting the OSC, PSC and LSC have a lot of work to accomplish to ensure a quality IAP is delivered in time for the next operational period. Specifically, the LSC must:

- 1. Ensure that resources identified during the Tactics Meeting have been requested and ordered.
- 2. Ensure the development and timely delivery to the RESL of the following plans:
  - a.Medical Plan
  - b.Communications Plan
  - c. Transportation Plan (as requested)
  - d. Traffic Plan (as requested)
- 3. Additional plans may be required to support the IAP.

# **Operations Briefing**

This 30-minute or less briefing presents the Incident Action Plan to the Operations Section Division and Group Supervisors.

1. PSC opens briefing, covers ground rules and reviews agenda (example agenda in IMH Chapter 3).



- 2. PSC reviews IC/UC objectives and changes to IAP, i.e., pen and ink changes.
- 3. IC/UC provides opening remarks.
- 4. SITL conducts Situation Briefing.
- 5. OSC discusses current response actions and accomplishments.
- LSC covers food, transportation plan, communications plan (ICS 205), medical plan (ICS 206), supply updates and resource request process (see example on page 78).
  - a. Food how food is provided to responders depends on the nature of the response, assets on-scene, agency rules, etc.
     Regardless of how or who is responsible, the LSC must tell the DIVS the plan during their shift.

- b. Transportation plan the plan is generally included in the IAP so the LSC should highlight any key points to DIVS.
- c. Communications plan the plan is included in the IAP with specific frequencies and phone numbers on each ICS-204.
- d. Medical plan the plan is included in the IAP. The LSC should highlight specifics to the DIVS.
- e. Supply updates and resource requesting ideally the resources necessary for the DIVS to perform operations have already been forecasted, ordered and delivered onscene. However, if a DIVS identifies additional resources, the LSC should spell out the process for requesting resources BEFORE departing the Operations brief and after arriving on-scene.
- 7. PSC solicits final comments and adjourns briefing.

#### **Staff Meeting**

This purpose of this meeting is to keep your subordinates (at least down to the unit leader level) informed about Command's direction and how the role they play ties in to achieving that direction. This is just good leadership so it is imperative that you conduct this meeting – at least once a day!

- 1. If at all possible set a standard time and place for this meeting. A good time to hold this meeting is following the Command and General Staff meeting when you have just received your direction.
- 2. Ensure all personnel are present or accounted for. For the duration of the incident, these personnel work for you. Take care of them and the will take care of you.
- 3. Situation update while they probably don't need or even want detail, they will appreciate a quick update. This helps your staff know how the work they are doing is supporting the response.
- 4. Current activities Identify the work expected of your staff during this operational period to get ready for the next one.
- 5. Compliment Praise their actions to date. Try to find something that each of your key staff or

other members of your team has done that is noteworthy.

6. Remind your staff to fill out the ICS-214 daily.

# Debrief

Upon completion of the shift or operational period, the LSC should collect information from subordinates on lessons learned and be prepared to present this during the Command and General Staff meeting.

- 1. Debrief all subordinates on progress.
  - a. Note percent of work completed.
  - b. Note resource utilization and effectiveness (e.g. are these assets the right tools for the job and were there enough, too many or too few?).
- 2. Note any safety concerns (slips, trips falls, etc.).
- 3. Ensure all accountable property is either transferred to oncoming shift, or secured.
- 4. Collect all forms of documentation (e.g. ICS-213s, ICS-214, logs, etc).
- Ensure ICS 214, Unit Log, is complete (all key events), accurate and signed (See example on page 83). Provide original ICS 214 to Documentation Unit. Keep a copy for yourself.
- 6. Ensure logistical issues discussed prior to releasing subordinates (refuel, replenish, secure gear, food and lodging, etc).

# **Other Meetings**

Depending on the incident, there are many meetings and briefings that can and do take place. Some are ad hoc and some are scheduled. Those listed below are just some that a LSC may be involved in.

- Demobilization Depending on the volume of resources scheduled for demob, the Demobilization Unit Leader may schedule a briefing to go over important points.
- Town Hall meeting This meeting enables Command to address specific issues in a community.

#### **Resource Management**

**General** - The primary role of the Logistics Section Chief is to oversee the resource management process for the incident. Your goal is to make the resource management process easy for your customers. Whether you are the first LSC or the last, you must have the global view on requesting, approval, ordering, receipt and distribution, utilization, maintenance, and demobilization. The Resource Management "R" shows this process (see Appendix O – Resource Management "R" on page 89). Below are some of the processes that support the business of managing resources.

**Resource Request Process** – This process is <u>internal</u> to the incident. It defines flow, including who on the IMT can request resources, how requests are made, who must approve each request, and what the requestor can expect from the process (see the example on page 77). Establishing this process is Job One for the LSC and FSC. It should stop "initial" ordering (i.e. where incident management team personnel are ordering without a request and approval process and actually acquiring resources that may or may not be tied to incident objectives). This process LSC Job Aid

should always be posted for incident personnel to use.

**Resource Order Process** – This process is the companion to the Resource Request Process. It defines for Logistics and Finance Section personnel how an internal request is turned into an <u>external</u> order. It includes important nuances like; which funding stream (OSLTF, CERCLA, state, Involved Party, etc) may be used to pay for a specific request, which unit (SPUL or PROC) orders and pays for specific requests, and Command guidance to be followed (see the example on page 80). The order process is generally not posted.

**Cost Sharing Agreement** – This guidance document is generally created if more than one fund is being used to support the incident. It helps the SPUL and/or PROC decide which fund is the most appropriate for a given request. For instance, sometimes it is easier to have the federal government use an established funding instrument like a PRFA to pay for another federal, state or local agency than to have an Involved Party do the same thing. The cost sharing agreement is not posted.

# **Other Incident Command Post Activities**

#### Lead Personnel

Below is a general task checklist that should be completed as soon as possible after arriving at an incident. A Personnel Evaluation Criteria check list is included on page 15.

- 1. On-scene leadership is primarily a function of will and skill. You <u>may</u> have subordinates who routinely report to you in your regular job. More likely, however, is that you will have a mix of subordinates (federal, state, local, contractor, volunteer, etc). You may only see them as a group once, or you may be together for an extended period.
- 2. You are faced with deciding, amongst many other things, whether they have the skill to do the job as well as the will. For instance, volunteers are often short on skill but long on will. Sometimes you have personnel who have the skill but not the will to do the job.
- 3. Dealing with problems: Generally, you don't have a lot of time to get people to work together nicely. If they do, great. If they don't, you need to figure out how to get through the shift (operational period) if you can or replace the trouble spot if you can't. You need to deal

with problem personnel at the lowest level. Document performance issues so they can be dealt with post-incident as necessary and so they don't impact the next incident.

- 4. Communicate expectations: What are the key accomplishments that you expect to meet during the current operational period and/or future operational periods? Make sure you communicate them clearly. In an emergent environment keeping your expectations clear and simple is the path to success. If you have recurring expectations, write them down and post them (e.g. During the daily Family Meeting, all Logistics Unit Leaders will provide a written summary of support provided and issues of concern in the past 24 hours and resources / issues expected in the next 24 to 48 hours).
- 5. When are you no longer responsible for the subordinates assigned to you? Generally when you have ensured that they have food, berthing and transportation until they report to work again.
- 6. Foster Teamwork: There are many issues you will face in directing your section. Many are related to how well you can work as a team.

# Safety

Below is a general task checklist regarding risk management. As a member of the leadership cadre of the Incident Management Team (IMT) you are responsible for the safety of your personnel while they are assigned to you. You accomplish this by:

- 1. Providing your subordinates with Personal Protective Equipment (PPE) appropriate to the task(s).
- 2. Organizing your subordinates, equipment and tactics to minimize risk. As the Subject Matter Expert (SME), it is up to you to decide how to manage your assigned resources to safely and effectively accomplish the task.
- 3. Adapting to changing conditions including:
  - a.Weather
  - b.Fatigue
  - c. Unexpected hazards
- 4. Stopping unsafe actions
- 5. Reporting mishaps if they occur to your Supervisor and the Safety Officer.
- Providing feedback Make sure that everyone has an opportunity to learn about mishaps or near-mishaps. It is good leadership and may avert accidents later.

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#### Documentation

Below is a general task checklist of activities that should be documented for each work assignment on the ICS 214 (See Appendix K – ICS 214, Unit Log on page 83).

- 1. List all personnel in attendance
- 2. Document key activities including:
  - a. Attendance at key meetings.
  - b. Resource breakdowns that impact command objectives.
  - c. Personnel injuries.
  - d. Completion or percent completion of work assignment.
  - e.Secure from ICP.
- 3. Copy for yourself While this is not mandatory, it is highly recommended. You should get in the habit of keeping copies of all ICS-214(s) you generate for every incident you are on. DON'T count on the incident keeping track of your specific work product. If it is important to you, keep a copy for yourself.
- 4. Turn the original of the ICS-214 into the Documentation Unit daily.

### Demobilization

Below are responsibilities applicable to the LSC's input to the Demobilization Plan.

- 1. What are the key processes and/or documentation that must be completed before a responder or resource is allowed to leave the incident?
  - a. What resources have been signed out to response personnel (e.g. radios, GPS units, special clothing, etc)?
  - b. What resources need to be checked and returned to pre-incident condition (e.g. facilities, vehicles, boom, etc)?
  - c. Equipment status when demobilized?
- 2. What other resource release considerations should you consider?
  - a. Could this resource be needed again?
  - b. If so, is it cheaper to keep it on standby or return it to its home base?
  - c. Are there other incidents that could use this resource?
- 3. Participate in IMT demobilization meeting.
- 4. Brief replacement as necessary.
  - a. Section resources (personnel, equipment)

- b. Section processes (Business Management Meeting, Order Process, Cost Sharing Agreement, etc)
- c. Current assignments of note.
- d. Key relationships with other IMT members
- 5. Replenish supplies.
- 6. Forward documentation to Documentation Unit.
- 7. Complete ICS 221, Demobilization Check-out sheet.

# Notes

### Appendices

Appendix A – Functional interactions Appendix B – Go-kit supply list Appendix C – Meeting layouts Appendix C1 – Command and General Staff meeting Appendix C2 – Tactics meeting Appendix C3 – Planning meeting Appendix C4 – Operations briefing Appendix D – ICS-204, Assignment List Example Appendix E – ICS-205, Comms Plan Example Appendix F – ICS-206, Medical Plan Example Appendix G – Resource Request Process Example Appendix H – ICS-213RR Resource Request Message Appendix I – Resource Order Process Example Appendix J – Decision Memo Example Appendix K– ICS-214, Unit Log Example Appendix L – ICS-237, Incident Mishap Form Appendix M – Conversions and Equivalents Appendix N – Map Display Symbology Appendix O – Resource Management "R" Appendix P – Logistics "P"

# Appendix A – Functional Interactions

Outputs matrix the Lo obtain positie		v is an information exchange x/functional interactions to assist ogistics Section Chief with ning information from other ICS ons and providing information to ositions.		
MEET With	WHEN	LSC OBTAINS	LSC PROVIDES	
IC	Initial brief	Incident status	N/A	
	Cmd & General Staff mtg	Command's direction (e.g. IC priorities, objectives, and work assignment)	Status on LSC support to incident	
	Planning mtg	Validation of command direction for IAP	Ability of Logs to support next IAP	
	Ops briefing	Concerns from field supervisors	Logistics update	
PSC Staff	Upon arrival at incident	Assignment (if available)	Home base contact info	

LSC Jo	b Aid	66	
		Status of current situation Work assignments Resources in play	Other quals
	Daily	Up to date info from SITL and RESL as appropriate	Feedback on resource use decisions
LSC	Ops briefing	Briefing on logistical issues Food, fuel, etc Resource request process Medical plan Comms plan Transportation plan	Feedback on resource use decisions
FSC	As needed	FSC concerns re time sheets or other resource utilization	Feedback on resource use decisions
SOF	Ops briefing	Safety information	Feedback on Safety

LSC Job Aid

			issues
	As needed	Safety information	Feedback on safety issues
LNO	Ops briefing	Agency concerns regarding use of resources	Feedback on previous encounters with other agencies
PIO	Ops briefing	Incident policy on press corps encounters	Feedback on previous encounters with press corps
THS P	As needed	Technical information to help conduct assignment	Feedback on assignment

# Appendix B – Go-kit Supply List

Item Name	Quantity	Unit	Description
Incident Management Handbook	1	Ea	
ICS Forms Catalog	1	Ea	
ICS Forms	5	Ea	Forms: 205, 205a, 206, 213, 214, 216, 218,
ICS Laminated Form	1	Ea	Form 205 18" x 24"
Financial Calculator	1	Ea	
Blue Masking Tape	1	RI	
Tape Dispensers	1	Ea	
Clear Tape Rolls	2	Ea	
Stapler	1	Ea	
Staples	1	Bx	
Post-it Notes	1	Dz	
Small Binder Clips	2	Dz	
8 1/2" x 11" Notepads	2	Ea	
6 Part Folders	1	Ea	
Mechanical Pens	1	Dz	
Blue Pens	1	Dz	
Highlighters	8	Ea	
White-out Correction Pen	1	Ea	
Mechanical Pencil Leads	2	Ea	
Paper Clips	1	Bg	100 per Bag
Trombone Clamps	1	Bx	50 per Box
Post-it Flags	2	Ea	
Post-it Notes	1	Pk	3 x 3
Post-it Notes	1	Pk	3 x 5
Binder clips	2	Pk	Assorted Sizes
Red Pens	1	Bx	
Highlighters	2	Pk	
Post-it Tabs	2	Ea	
Writable Tabs	2	Pk	
"Sign Here" Arrows	1	Pk	

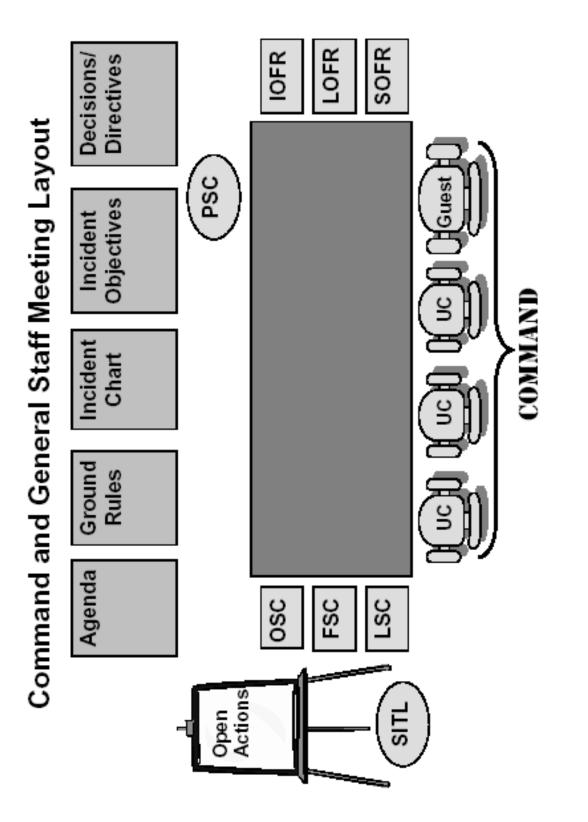
#### Appendix C – Meeting setup and layouts

1. Verify support requirements for meeting with PSC: Meeting spaces and support (AV, lights, heat, etc) are provided by Logistics. Planning will usually setup the space but you should verify with the PSC prior to the meeting that they have everything they need. Common meeting space general requirements.

- a. Size: 500 square feet preferably more square than rectangular
- b. Wall space At least one wall devoted to charts, posters, etc
- c. Seats at least 15

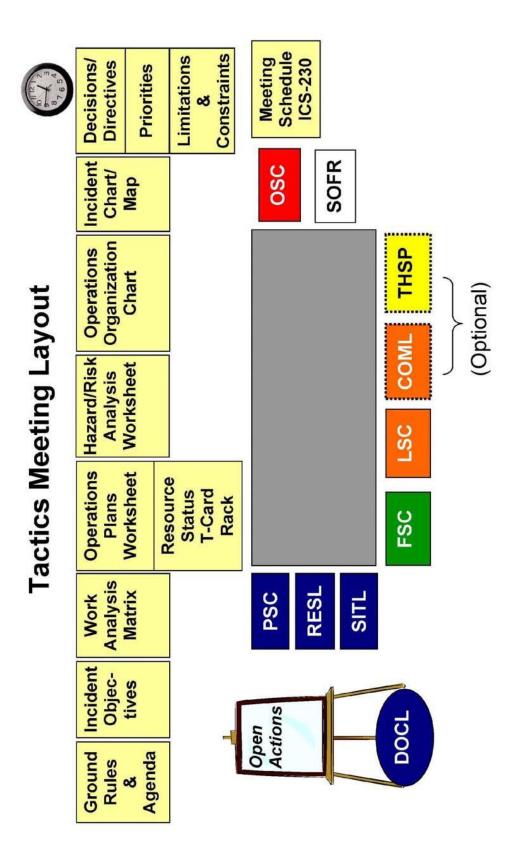
2. The attached diagrams are representative of meeting space layout and setup. While there is some logic behind the seating arrangement, it is not imperative that all attendees have assigned seats.



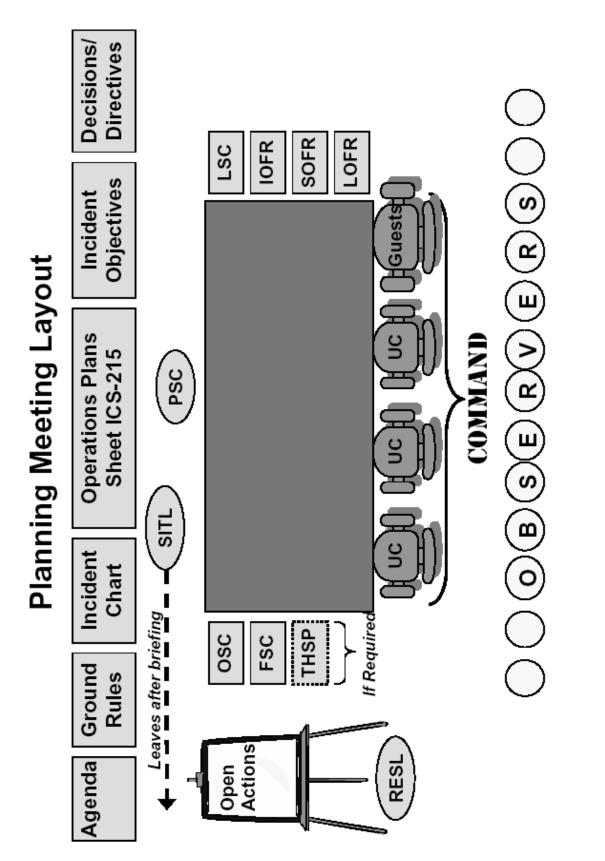


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#### C2 – Tactics meeting

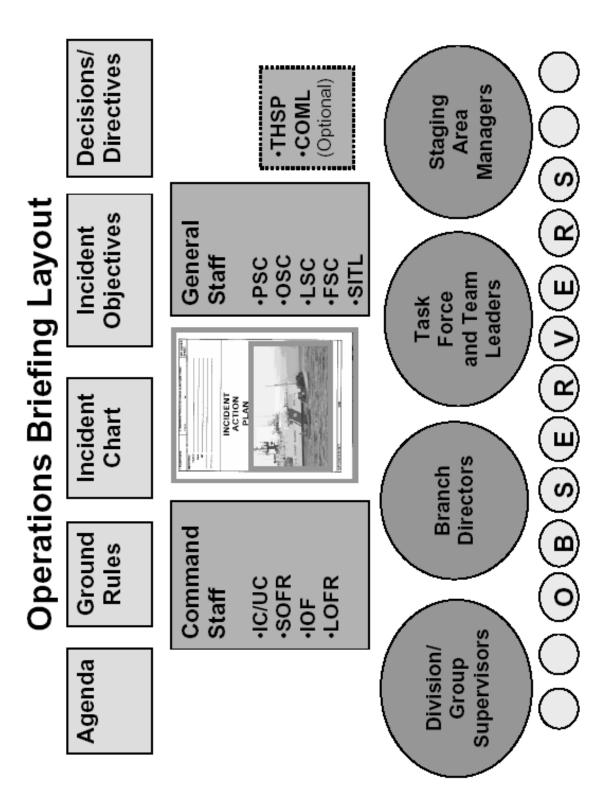


#### C3 – Planning meeting



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#### C4 – Operations briefing layout



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#### Appendix D – ICS-204, Assignment List Example

1. Incident Name		2. Operational Period (Date/Time)			Assignment	List
MIRLO INCIDENT		From: MM/D	D/YYYY 0900 To:	MM/DD/YYYY 0900	ICS 204	
3. Branch		4. Division/Group/St SECURITY GROUP				
5. Operations Personnel	Name	Affiliati	on	Contact # (s)		
Operations Section Chief: L1		u	SCG	302-589-6161		
Branch Director:			000	002 000 0101		
Division/Group Supervisor/STAM: L	T R Freed	USC	G	302-213-1766		
6. Resources Assigned			2.18100 (022.183) J	04a attachment with ac	ditional instruction	onsl
Strike Team/Task Force/Resource			# Of			
Identifier	Leader	Contact Info. #	Persons	Reporting Info/	Notes/Remarks	•
USCG UTL 47603	BM2 WOOD	302-213-1785	4	Thumbs Point Stagin	g 0500	
USCG UTL 47715	BM1 HARRIS	302-213-1786	4	Thumbs Point Stagin	g 0500	
7. Work Assignments Security Zone in affect during EOD of Coordinate escort of commercial ver will be downgraded to Safety Zone v	ssels through Securit	y Zone. Notify OSC wh				
<ol> <li>Special Instructions         <ol> <li>Life Jackets required by all persons             <li>LE personnel must have current</li></li></ol></li></ol>	weapons quals (no e	xceptions).				
9. Communications (radio and/or						
Name/Function	14 million 100 million	eq./System/Channel P		Cell/Pager	2	-
Security Group	81A-157.		02-213-1766			
Thumbs Point Staging Command Post	<u>81A-157.</u>	Section (1)	02-213-1768			<del></del> 23
	<u>23A - 156</u>	3.250	02-589-6161			
Emergency Communications Medical Channel 16	Evacuatio	on Thumbs Point Staging	D Other E	EMS Thumbs Point Sta	ging 302-555-131	13
10. Prepared by: (RESL)		Reviewed by (PSC):		12. Reviewed by (OSC		_
					M/DD/YYYY 070	

ASSIGNMENT LIST

# Appendix E – ICS-205 Comms Plan Example

1. Incident Name HURRICANE KATRINA		2. Operational Perioc From: 12SEP05 0700	I (Date / Time)	To: 13SEP05 0700	INCIDENT RADIO COMMUNICATIONS PLAN ICS 205-CG
3. BASIC RADIO CHANNEL USE	USE				
SYSTEM / CACHE	CHANNEL	FUNCTION	FREQUENCY	ASSIGNMENT	REMARKS
SIPRNET INSTALLER		SIPRNET	703 313-5965		CWO RENE AUBUCHON ENROUTE
III SMS		SWS III SYSTEM MANAGER	314-539-3900 X 2360 CELL 314-324-0478		MIKE
UNIFIED COMMAND		USCG REPRESENTATIVE	703-669-7861 800-311-0947		LCDR GILREATH
TMACC SUPPORT		TMACC	757-575-6282		IT1 PECKHAM
TMACC SUPPORT		TMACC	757-620-6440		ET1 HERRING
TMACC ENGINEERING SUPPORT		TMACC	757-450-3745/IRIDIUM 00-881676326573		MK1 TILL - IS CURRENTLY IN BELLE CHASE ASSISTING W/GENERATOR.
CIVIL AIR PATROL		PHONE	(CELL) 337 304-2941/ 310-1603		COL ROCK PALERMO
4. Prepared by: (Communications Unit) COMMS Unit Leader	ations Unit)		-	Date / Time 11SEP05	
INCIDENT RADIO COMMU	IMUNICATIONS PLAN	VS PLAN			ICS 205-CG (Rev.07/04)

# Appendix F – ICS-206 Medical Plan Example

	ICS 206 -	Medical P	lan			
Incident: MV Athos I		Prepared	By:	Medical Uni	t Leader at 12/2/	2004 09:00
Period: Period 7 (12/3/2004 06:	00 - 12/4/2004 06:00)	Version N	ame:	Medical Pla	n	
12	( First	Aid Stations	)	N. S		
Name	Location		EMT	(On-Site)	Phone	Radio
Sick Bay	MSO/GRP Philadelph			No		
	Transportation (Ground	and/or Ambu		Constant and the second s	)	Della
Name	Location			EMT	Phone	Radio
Thomas Jefferson University Hospita				Yes	(215) 955-6000	
Public Ambulance Service	Philadelphia, PA - U		<u></u>	Yes	911	
11. ( Mr.)		ospitals	)	1. 원 <sup>*</sup> )		Della
Name	Location	Helip		Burn Center	Phone	Radio
Thomas Jefferson University Hospita				No	(215) 955-6000	
Pennsylvania Hospital	Philadelphia, PA - U	nited No	D	No	(215) 829-3000	
Methodist HospitalDiv, Thomas Jeffe				No	(215) 952-9000	_
Hahnemann	Philadelphia, PA - U			No	(215) 762-7000	
St. Agnes Burn Treatment Center	Philadelphia, PA - U			Yes	(215) 339-4100	
University of Pennsylvania Hospital	Philadelphia, PA - U	nited Ye	S	No	(215) 662-3920	
Crozer Medical Center	Upland, PA	Ye	S	Yes	(610)447-2000	ER (610)
Cooper Hostipal University Medical C	Camden, NJ - United	d Stal Ye	S	No	(856-342-2345	
Christians Care Hospital	Wilmington, DE - Un	ited { Ye	S	No	(302) 733-1000	
St. Francis Hospital	Wilmington, DE - Un	ited : Ye	-	NIa	(302) 421-4590	
Document all incident related injurie Communicate any and all loss of de	Special Medical Sillnesses. Report to Medical se	Emergency I Medical Unit L	Proced	r and Safety		
Document all incident related injurie Communicate any and all loss of de	s/illnesses. Report to M	Emergency I Medical Unit L	Proced	dures ) r and Safety		-
Document all incident related injurie Communicate any and all loss of de	s/illnesses. Report to M	Emergency I Medical Unit L	Proced	dures ) r and Safety		

#### Appendix G – Resource Request Process Example

1. Requestor: Any responder assigned to this incident can complete a request

All requests must be made on the ICS 213 Completely and accurately fill out Be specific! Where do you want it delivered? How long do you need to have/use it? Does this item need service/fuel, etc.? Do you have a possible source of supply or model type?

2. Command and General Staff member or Deputy must sign.

3. Requests for tactical resources and personnel must be signed by OSC.

4. Place signed forms in Logistics box labeled "Incoming ICS 213". Requestor retains white copy.

5. Check back with SPUL for status of resource!

## Appendix H – STAR Request Example

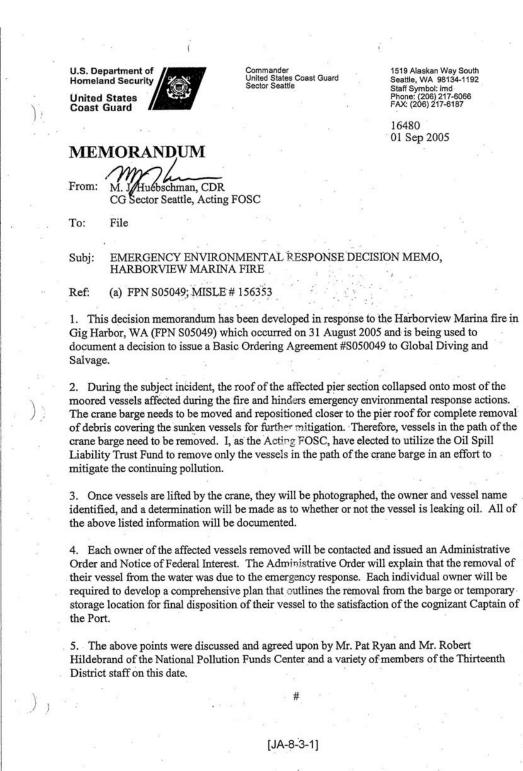
State of T	Texas Assista	ance Request (	STAR)	Req#: 04-20	459-FTW				
Incident N 2014-01-2		e Peak NPP Exe	ercise	Initial Reque Time: 1/29/2014 1		Requesting SOMERVELL	•		
ls this RR Number)	Tied to Ano	ther Request?	provide oth	er Request	Other Trac	king Numbers	5:		
Requeste	d Item Desc	cription							
Qty	Unit	Item Name		Detailed Ite	m Descripti	on:		Cost	Demob
1	Each	INcident ma	nagement	One inciden	t managem	ent team to a	issist Fire	0	No
	on / Purpos AD release a	e for Request: at CPNPP						J	
When is t 1/30/201	his Resource 4	e Needed?			Estimated <sup>·</sup> resource?)	Timeframe of	Need (how	long will you	u need this
Delivery l	Information								
Final Dest	tination								
	Contact (POC rk Crawford	C) Name:	POC Teleph Number: 25	ione 54-897-2213	Facility Nar Somervell			Facility Zip: 76043	
Facility Ao 750 Bo Gi					Facility City Glen Rose	/:		Facility Stat TX	e:
	al Instructio EOC for fur	ns: ther instructior	IS						
Requesto	or Information	on							
•	d by Positio I County - Er	n (Name): mergency Mana	agement	Requestor E emc@co.so		<u>IS</u>	Requestor F 2213	hone Numb	er: 254-897-
Requesto dg	r Signature:					Date / Time 1/29/2014 1			

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#### Appendix I – Resource Order Process Example

- 1. Described below is the "<u>Resource Ordering Process"</u> as agreed upon at the Business Management Meeting held on 6 July 2007 between the LSC and FSC.
- 2. The following procedures will be adhered to:
  - a. SPUL has a purchase card and \$200.00 warranted for supply purchases and \$1,000.00 authority for services.
  - b. PROC has unlimited purchase authority and will be on-site for the duration of the incident.
  - c. Any questions on correct funding source(s) shall be referred to FSC for resolution:
    - i. All HAZMAT related orders shall use CERCLA accounting information.
    - ii. All Oil related orders shall use the OSLTF accounting information.
  - d. All orders over \$1,000.00 must be approved by the IC prior to obligation.
  - e. SPUL is responsible for all personnel orders, equipment and supply purchases within warrant capability.
  - f. PROC is responsible for all others including any Basic Ordering Agreement (BOA).
  - g. PROC and SPUL shall maintain "order documentation" at a single location, filed by supply order number and cross-referenced by "Order Number".
  - h. A single DCN (Document Control Number) Log shall be used by PROC and SPUL regardless of the funding source. It should be clearly annotated in the log, which are FPN related and which are CPN related.
  - i. All Orders shall be tracked on a Resource Tracking Matrix by the PROC & SPUL.
  - j. SPUL shall receive all orders and notify requestors of status. SPUL shall maintain close contact with RESL to keep updates on resources checked-in.
  - k. PROC is responsible for all incident accountable property tracking.
  - I. PROC and SPUL shall coordinate with RESL and TIME & COST for resource demobilization based on DEMOB PLAN.
  - m. ICS 213 Processing procedures:
    - i. LSC/ SPUL reviews for accuracy, determines funding, validates need etc..
    - ii. For items that fall within parameters of "a" above, SPUL takes all action necessary, provide copy of all documents to COST, FSC/PROC
    - iii. PROC takes all action on items covered in "b" above
    - iv. If request is denied or cancelled, requestor is provided written explanation & Resource Tracking matrix is updated to reflect it
  - n. FSC will assign 1 member to perform audits of random sample of ICS 213 file documentation at least every 3<sup>rd</sup> day. Report results to LSC and FSC.

#### Appendix J – Decision Memo Example



)	United	partment.o nd Security States Guard	Commander United States Coast Guard Sector Seattle	1519 Alaskan Way South Seattle, WA 98134-1192 Staff Symbolmd Phone: (206)217-6,()66 FAX: (206)217-6187 16480 08Sep 2005
	MEI From:	NP.0 K, CAPT S.P. MET K, CAPT CG Sector Seattle, FOSC		063ep 2003
	To:	File		
	Subj:	EMERGENCY RESPONS	SEDECIION MEMO #2,_HARI	BORVIEW MARINA FIRE
	Ref:	<ul> <li>(a) FPN S05049; MISLE#</li> <li>(b) Emergency Response I</li> <li>(c) National Contingency</li> </ul>	Decision Memo, Harbor View M	Iarina Fire, dtd 01Sept 2005
		esponse to the Harborview N cision memorandum has been	Iarina fire (FPN S05049) which n developed.	occurred on 31 August 2005,
> t	determ public effectiv utilize allowin	ined that the discharge from health or welfare of the Unit ve due to the c.ondition of the the trust fund to expedite ren	0 vessels have been removed to the remaining vessels continues red States. Plugging vents or oth c:e vec:sels. Accordingly, as the noval of the remaining vessels u lual owners/insurance companie onment.	to pose a substantial threat to er openings will not be FOSC, I have decided to sing one contractor, vice
	. remova owner fromth	al of their vessel from the wat will be required to develop a	been issued an Administrative ( er was due to the emergency resp comprehensive plan that outline elocation for final disposition to	ocinse. Each indiVidual es the removal of their vessel
		above points were discussed brand of the National Pollutio	d and agreed upon by Mr. Greg l n Funds Center on this date.	Buie and Mr. Robert
			#	
) j				

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[JA-8-3-2]

# Appendix K – ICS 214, Unit Log Example

1. Incident Name HIATUSPORT	ACINE	2. Operational Period (Date/Time)	0 xx-xxx-09	UNIT LOG	
3. Unit Name/Designate		4. Unit Leader (Name a			
LOGISTICS		FRANK BU			
5. Personnel Assigned			1 1		
	ME	ICS POSITION	HOME	HOME BASE	
JEFF SMAL		StVL	STATEN ISLA	ND, NY	
RANDY BITA	NER	Comil	WILLIAMS BUR		
KATIE WAG	NER	VSUL	SAN FRANCIS	ico, CA	
GEORGE TA	KAGI	CSUL	CHICAGO, IL		
MELISSA 2	DEED	FACL	LA/LB, CA		
-		-			
		-			
		12 			
and the second s					
	- *		1 m m m m m m m m m m m m m m m m m m m		
	1	v			
Activity Log (Continu	ue on Reverse)	0			
5. Activity Log (Continu TIME	ue on Reverse)	MAJOR EVENTS			
TIME			NO ISSUES OF N	17F	
тіме <b>06<i>6-</i>0</b>	ATTENDED	OPERATIONS BRIEFING -			
TIME	ATTENDED CONDUCTED	OPERATIONS BRIEFING - BUSINESS MANAGEMENT M	TE W/FSC. BUR	N RATE + C	
тіме <b>06<i>6-</i>0</b>	ATTENDED CONDUCTED BELOW 73%	OPERATIONS BRIEFING -	TE W/FSC. BUE	N RATE + C	
TIME 0600 0730 - 0745	ATTENDED CONDUCTED BELOW 73% ATTENDED C	OPERATIONS BRIEFING BUSINESS MANAGEMENT M , ZEQUEST & OLDER PROCE IMD & GEN'L STAFF MT1	TE W/FSC. BUR SSES FINALIZED	Y PARE 4 0 + PASTE	
TIME 0600 0730 - 0745 0804	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED	OPERATIONS BRIEFING - BUSINESS MANAGEMENT M B. REQUEST & OLDER PROCE	ITG W/FSC. BUR ISSES FINALIZED G- SSED VC KEY IS	y RATE + C + POSTE	
TIME 0600 0730 - 0745 0804	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES	OPERATIONS BRIEFING BUSINESS MANAGEMENT M , ZEQUEST & OLDER PROCE SMD & GEN'L STAFF MTT LOGS FAMILY MTG, PAS	TE W/FSC. BUE SSES FINALIED SED VC KEY IS F TI FORECAST	N ZATE 4 C + POSTEI SEVES JACLI RESOURCE	
TIME 0600 0730 - 0745 0804	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UL REQUES RQMNTS DVRING ROV	OPERATIONS BRIEFING BUSINESS MANAGEMENT M B. ZEQUEST & OLDER PROCE DMD & GEN'L STAFF MTH LOGS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT TO HOURS & OLDER TIME SAFETY INSPECTION	TTG W/FSC. BUE SSES FINALIZED G- SSED UC KEY IS F TO FORECAST WHERE POSSI , SOFR IDENTIN	N ZATE + C + POSTE SVES JACLO RESOVACE BLE. PIED POTE	
TIME 0600 0730-0745 0800 0800	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UL REQUES RQMNTS DVRING ROV	OPERATIONS BRIEFING BUSINESS MANAGEMENT M B. ZEQUEST & OLDER PROCE DMD & SEN'L STAFF MTH LOGS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT TO HOURS & OLDER	TTG W/FSC. BUE SSES FINALIZED G- SSED UC KEY IS F TO FORECAST WHERE POSSI , SOFR IDENTIN	N ZATE + C + POSTE SVES JACLO RESOVACE BLE. PIED POTE	
TIME 0600 0730-0745 0800 0800	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES DURING ROU WATER CO.	OPERATIONS BRIEFING BUSINESS MANAGEMENT M B. ZEQUEST & OLDER PROCE DMD & GEN'L STAFF MTH LOGS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT TO HOURS & OLDER TIME SAFETY INSPECTION	TE W/FSC. BUE SSES FINALIED SED UC KEY IS F TI FORECAST I WHERE POSSI , SOFR IDENTIG ER SOURCES CHE	N ZATE 4 C + POSTEN SVES INCLU RESOURCE BLE. PIED POTEN SCEED AN	
TIME 0600 0730-0745 0800 0800	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES DURING ROU WATER CO. CONSULTED	OPERATIONS BRIEFING BUSINESS MANAGEMENT M D. ZEQUEST & OLDER PROCE IMD & BEN'L STAFF MTI LOSS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT 72 HOURS & OLDER TIME SAFETY INSPECTION NERMINETION. OTHER WAS	ITG W/FSC. BUR SSES FINALIZED SED UC KEY IS FA TO FORECAST WHERE POSSI I, SOFR IDENTIG ER SOURCES CHE UNTIL PROBLE	N ZATE + C + POSTEN SEVES JACLO RESOURCE BLE. PIED POTEN SCHED AN EM PESOLO	
TIME 0600 0730-0745 0800 0800 0900	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES DUAING ROU WATER CO. CONSULTED ATTENDED PELIOD DU	OPERATIONS BRIEFING BUSINESS MANAGEMENT M CEQUEST & OLDER PROCE CMD & GEN'L STAFF MTH LOGS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT 72 HOURS & OLDER TIME SAFETY INSPECTION NERMINISTION. OTHER WATER DE PURCHASING WATER TACTICS MTG - (D'D PI E TO NON-AVAILA GUIT	TE W/FSC. BUE SSES FINALIZED SED UC KEY IS F TO FORECAST WHERE POSSI , SOFR IDENTIG ER SOURCES CHE WTIL PROBLE OF LOW - COS	N ZATE + C + POSTE SVES JACLO RESOURCE BLE. PIED POTE SCHED AN EM PESOLO EM NEXT O T CRANE E	
TIME 0600 0730-0745 0800 0800 0900	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES DURING ROU WATER CA CONSULTED ATTENDED PERIOD DUR BRIEFED CO	OPERATIONS BRIEFING BUSINESS MANAGEMENT M COND & GEN'L STAFF MTH LOGS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT 72 HOURS & ORDER TIME SAFETY INSPECTION NERMINATION. OTHER WATER TACTICS MTG - ID'D PA E TO NON-AVAILA GUIT MMAND W/ OSC, PSC &	ITG W/FSC. BUE SSES FINALIZED G SSED UC KEY IS F TO FORECAST WHERE POSSI I, SOFR IDENTIG ER SOURCES CHE UNTIL PROBLE OTENTIAL PROBLE Y OF LOWI-COS FSC AND GOT	N ZATE + C + POSTE SEVES INCLU RESOURCE BLE. PIED POTE SCKED AN EM PESOLU EM NEXT O T CRANE T APPEOVAL	
TIME 0600 0730-0745 0800 0900 1130	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES DVRING ROV WATER CON CONSULTED ATTENDED RERIED DVR BRIEFED CO TO HIRE H	OPERATIONS BRIEFING BUSINESS MANAGEMENT M COND + GEN'L STAFF MTH LOSS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT 72 HOURS + ORDER TINE SAFETY INSPECTION NERMINATION. OTHER WATER TACTICS MTG - ID'D PA E TO NON-AVAILA GUIT MMAND W/ OSC, PSC + BIGH COST CRANE BARGE	TG W/FSC. BUE SSES FINALIZED G SED UC KEY IS FA TO FORECAST WHERE POSSI , SOFR IDENTIA ER SOURCES CHE UNTIL PROBLE OTENTIAL PROBLE Y OF LOW - COS FSC AND GOT FOR TO HAS M	N RATE + C + POSTE SCVES INCLI SCVES INCLI SCVES INCLI BLE. PIED POTE SCKED AN EM PESOLN EM NEXT O T CRANE T APPENYAL AX.	
TIME 0600 0730-0745 0800 0900 1130	ATTENDED CONDUCTED BELOW 73% ATTENDED CONDUCTED UC REQUES DVRING ROV WATER CON CONSULTED ATTENDED RERIED DVR BRIEFED CO TO HIRE H	OPERATIONS BRIEFING BUSINESS MANAGEMENT M COND & GEN'L STAFF MTH LOGS FAMILY MTG. PAS ST TO WORK W/ PSC STAF OUT 72 HOURS & ORDER TIME SAFETY INSPECTION NERMINATION. OTHER WATER TACTICS MTG - ID'D PA E TO NON-AVAILA GUIT MMAND W/ OSC, PSC &	TG W/FSC. BUE SSES FINALIZED G SED UC KEY IS FA TO FORECAST WHERE POSSI , SOFR IDENTIA ER SOURCES CHE UNTIL PROBLE OTENTIAL PROBLE Y OF LOW - COS FSC AND GOT FOR TO HAS M	N ZATE + C + POSTEN SEVES JUCCO RESOURCE BLE. PLED POTEN SCRED AN EM PESOLO EM NEXT O T CRANE T APPENVAL AX.	

#### LSC Job Aid ICS 214 Instructions

#### UNIT LOG (ICS FORM 214-CG)

**Purpose**. The Unit Log records details of unit activity, including strike team activity or individual activity. These logs provide the basic reference from which to extract information for inclusion in any after-action report.

**Preparation**. A Unit Log is initiated and maintained by Command Staff members, Division/Group Supervisors, Air Operations Groups, Strike Team/Task Force Leaders, and Unit Leaders. Completed logs are submitted to supervisors who forward them to the Documentation Unit.

**Distribution**. The Documentation Unit maintains a file of all Unit Logs. All completed original forms MUST be given to the Documentation Unit.

ltem #	Item Title	Instructions
1.	Incident Name	Enter the name assigned to the incident.
2.	Operational Period	Enter the time interval for which the form applies. Record the start and end date and time.
3.	Unit Name/Designators	Enter the title of the organizational unit or resource designator (e.g., Facilities Unit, Safety Officer, Strike Team).
4.	Unit Leader	Enter the name and ICS Position of the individual in charge of the Unit.
5.	Personnel Assigned	List the name, position, and home base of each member assigned to the unit during the operational period.
6.	Activity Log	Enter the time and briefly describe each significant occurrence or event (e.g., task assignments, task completions, injuries, difficulties encountered, etc.)
7.	Prepared By	Enter name and title of the person completing the log. Provide log to immediate supervisor, at the end of each operational period.
	Date/Time	Enter date (month, day, year) and time prepared (24-hour clock).

# Appendix L– Conversions and Equivalents

CONVERSIONS AND EQUIVALENTS

AREA-	(s=statut	e, n=nautical)
Multiply	by	to derive
meters <sup>2</sup>	10.76	feet <sup>2</sup>
feet <sup>2</sup>	0.0929	meters <sup>2</sup>
kilometers <sup>2</sup>	0.386	s. miles <sup>2</sup>
s. miles <sup>2</sup>	2.59	kilometers <sup>2</sup>
s. miles <sup>2</sup>	0.7548	n. miles <sup>2</sup>
n. miles <sup>2</sup>	1.325	s. miles <sup>2</sup>
kilometers <sup>2</sup>	0.2916	n. miles <sup>2</sup>
n. miles <sup>2</sup>	3.430	kilometers <sup>2</sup>

TEMPI	ERATURE-
Calculate	To derive
5/9(°F-32°)	°C
9/5°C+32°	°F

VOLUME				
multiply	by	to derive		
barrels	42	gallons		
barrels	5.615	feet <sup>3</sup>		
barrels	158.9	liters		
barrels	0.1589	meters <sup>3</sup>		
feet <sup>5</sup>	7.481	gallons		
gallons	3.785	liters		

WEIGHT-				
multiply	by	to derive		
kilograms	2.205	pounds		
metric tons	0.984	long tons		
metric tons	1,000	kilograms		
metric tons	2,205	pounds		
long tons	1,016	kilograms		
long tons	2240	pounds		
short tons	907.2	kilograms		
short tons	2,000	pounds		

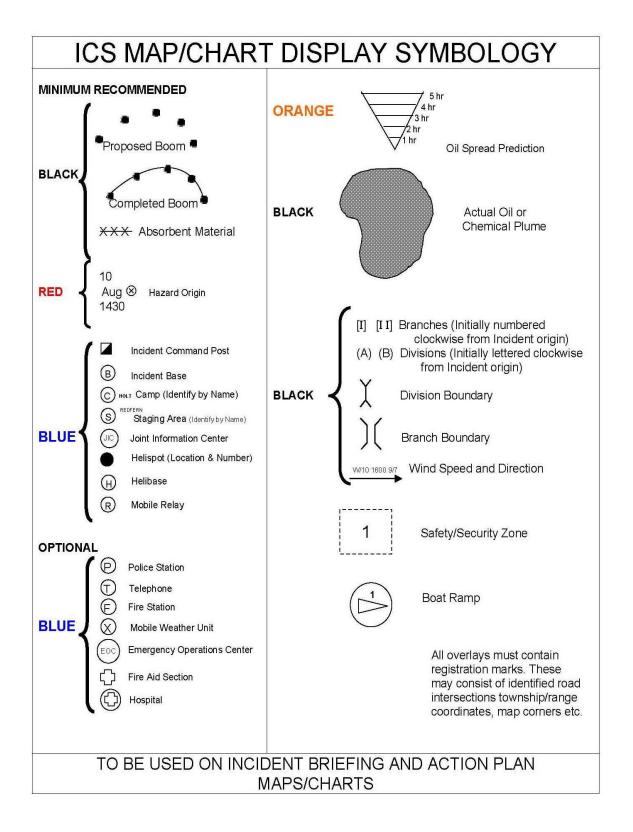
		SITY ESTIMA		
	Barrels/Lon	g Ton	Notes:	
	Range	Average	<ul> <li>1 Long Ton equals 2,200 lbs.</li> </ul>	
Crude Oils	6.7-8.1	7.4	• As a general approximation, use 7 bbl.	
Aviation Gasolines	8.3-9.2	8.8	(300 U.S. gallons) per metric ton of oil.	
Motor Gasolines	8.2-9.1	8.7	• 6.4 barrels/long ton is neutrally buoyant	
Kerosenes	7.7-8.3	8.0	in fresh water. Open ocean neutral	
Gas Oils	7.2-7.9	7.6	buoyancy values are generally in the	
Diesel Oils	7.0-7.9	7.5	6.21-6.25 barrels/long ton range.	
Lubricating Oils	6.8-7.6	7.2		
Fuel Oils	6.6-7.0	6.8		
Asphaltic Bitumens	5.9-6.5	6.2		
Specific Gravity of 1 or an	API of 10 equals t	he density of fre	sh water. Specific	
Gravity $< 1$ or an API $> 10$	indicates product	is lighter than fr	esh water. API	
Gravity = $(141.5/\text{Specific C})$	Bravity) -131.5			
Weight of Fresh Water: por	unds/gallon	8.3	Note: Exact weight depends on temperature and salinity.	
Weight of Sea Water: pour	ids/gallon	8.5		

Standard Term	Approx. Film	Thickness	Approx. Quantity of Oil in Film	
	Inches	Mm	1.10	
Barely Visible	0.0000015	0.00004	25 gals/mile <sup>2</sup>	44 liters/km <sup>2</sup>
Silvery	0.000003	0.00008	50 gals/mile	88 liters/km <sup>2</sup>
Slight Color	0.000006	0.00015	100 gals/mile <sup>2</sup>	176 liters/km <sup>2</sup>
Bright Color	0.000012	0.0003	200 gals/mile <sup>2</sup>	351 liters/km <sup>2</sup>
Dull	0.00004	0.001	666 gals/mile <sup>2</sup>	1,168 liters/km <sup>2</sup>
Dark	0.00008	0.002	1,332 gals/mile <sup>2</sup>	2,237 liters/km <sup>2</sup>

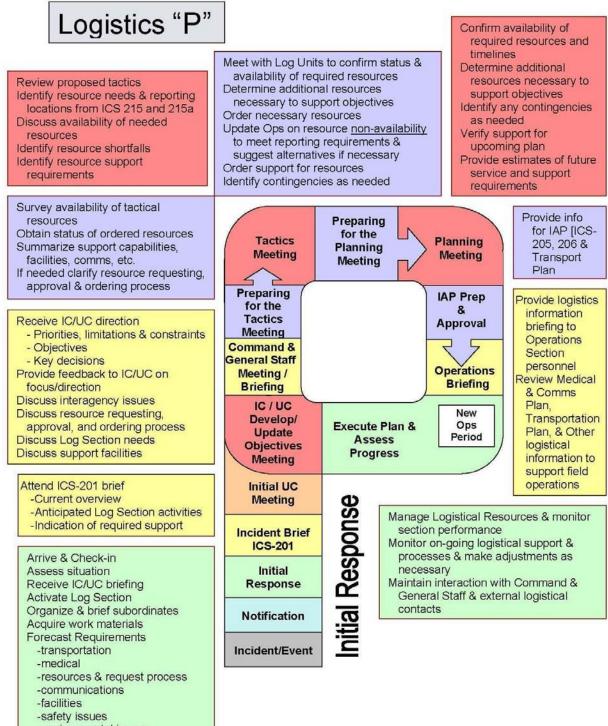
Thickness of heavy oils: 0.10 inches to 0.010 inches.

COMMONLY-USED EQUATIONS-			
Circle: Area = $3.14 \text{ X} \text{ radius}^2$	Cylinder/Pipe/Tank Volume = 3.14 x radius <sup>2</sup> x length		
Circumference = $3.14 \text{ x}$ diameter Sphere/Tank Area = $4 \text{ x} 3.14 \text{ x}$ radius <sup>2</sup> Volume = $1.33 \text{ x} 3.14 \text{ x}$ radius <sup>3</sup>	Rectangle/Square           Area = length x width		
	Cube/Block/Tank Volume = length x width x height		

### Appendix M – Map Display Symbols



#### Appendix N – Logistics "P"



- -environmental issues
- -food/shelter