IMT SUPPORT IN WEBEOC

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IMT ROLES WITHIN WEBEOC

- IMT Supporting at Local Level
  Connectivity of Local Boards to DDC Level Boards

- IMT Supporting at Local Level
  Boards Used When No Local WebEOC Server In Use

- IMT Supporting at DDC Level
  Event, FAR & STAR Boards

- IMT WebEOC Training at all levels
  When and Where
WEBEOC SERVERS BY DPS REGION

24 TxDPS Disaster Districts
6 Highway Patrol Regions

Instances Owned by:
- Cities
- Counties
- COGs
- RACs
- HPCs
- States (FEMA Region VI)
IMT SUPPORT AT LOCAL LEVEL

• Support for Locals that are using a local WebEOC Server
  – Positions
  – Local WebEOC Admin Points of Contact
  – CIS Support of Local WebEOC Admins

• If Locals Do NOT have a local WebEOC Server
  – Needs and avenues to achieve those needs
  – Lonestar WebEOC Server
  – Positions
  – CIS Support of Lonestar WebEOC Server
REQUESTING A WEBEOC ACCOUNT

Local Support Accounts

• Contact the local WebEOC Administrator and ask for an account
• If you do not know who the local WebEOC administrator is contact TDEM CIS (support@soc.texas.gov) and we will help facilitate getting you connected

TDEM CIS can help local WebEOC Admins input IMT user accounts
IMT SUPPORT AT REGIONAL LEVEL

• Events Boards
  – When to use and what to do

• Field Activity Report (FAR) Board
  – Objectives and usage

• State of Texas Assistance Request (STAR) Board
  – Objectives and usage
REQUESTING A WEBEOC ACCOUNT

DDC/Lonestar Support Accounts

- Go to https://www.txdps.state.tx.us/dem/cis/eocAccount/default.aspx
- Fill out the form and click submit
- You will receive an email with your account information once it has been vetted and approved
EVENT BOARDS

Objectives

- Avenue for non-IMT personnel to communicate
- Various Event Boards such as ESF-5, ESF-8, and ESF-9 exist
- Important Data should be entered into FAR
FIELD ACTIVITY REPORT (FAR) BOARD

Objectives

• Facilitate the gathering of information in a single location from the DDCs.
• This board is to be used as a means of information flow between the DDC and the SOC.
• This board is incident independent and can be used for daily operations as well as major events.
STATE OF TEXAS ASSISTANCE REQUEST (STAR)

Objectives

- Facilitate, formalize and speed up the request process across Texas.
- Prompt the requestor for information to expedite approval of resources.
- This board is incident independent and can be used for daily operations as well as major events.
IMT WEBEOC TRAINING

• IMT Supporting at DDC Level
  Event, FAR & STAR Boards
  Field Response District and State Coordinators
  Lonestar (https://lonestar.soc.texas.gov)

• IMT Supporting at Local Level
  Local Boards
  Local WebEOC Administrators
  On-the-fly training and account creation
CIS CONTACT INFORMATION

https://DPS.Texas.gov/DEM/CIS/
support@soc.texas.gov
(512) 424-5333

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