

IMT SUPPORT IN WEBEOC

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Texas Division of Emergency Management



Texas Department of Public Safety

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IMT ROLES WITHIN WEBEOC

- IMT Supporting at Local Level
Connectivity of Local Boards to DDC Level Boards
- IMT Supporting at Local Level
Boards Used When No Local WebEOC Server In Use
- IMT Supporting at DDC Level
Event, FAR & STAR Boards
- IMT WebEOC Training at all levels
When and Where



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WEBEOC SERVERS BY DPS REGION

24 TxDPS Disaster Districts

6 Highway Patrol Regions

Instances Owned by:

Cities

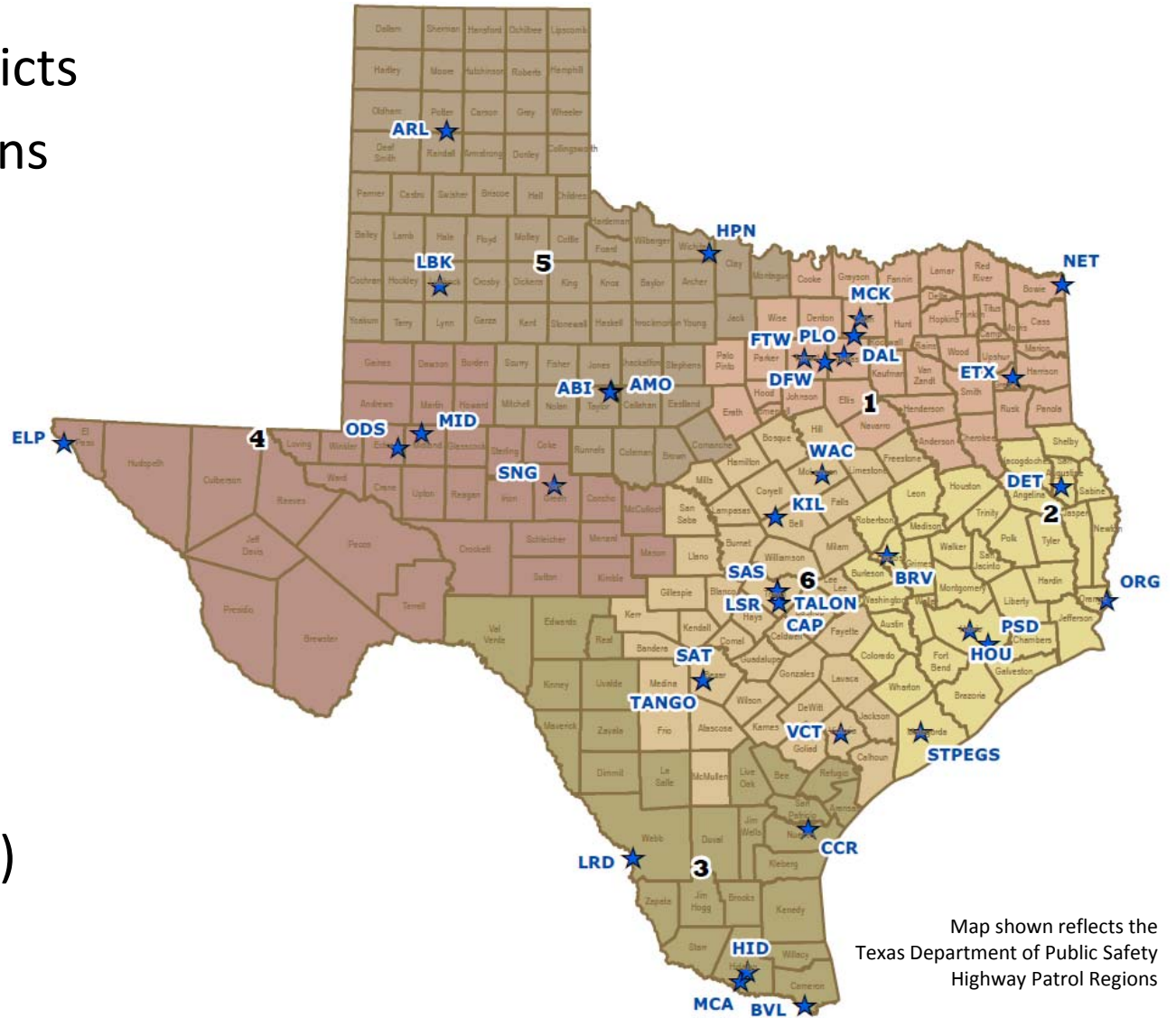
Counties

COGs

RACs

HPCs

States (FEMA Region VI)



Map shown reflects the Texas Department of Public Safety Highway Patrol Regions



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IMT SUPPORT AT LOCAL LEVEL

- Support for Locals that are using a local WebEOC Server
 - Positions
 - Local WebEOC Admin Points of Contact
 - CIS Support of Local WebEOC Admins
- If Locals Do NOT have a local WebEOC Server
 - Needs and avenues to achieve those needs
 - Lonestar WebEOC Server
 - Positions
 - CIS Support of Lonestar WebEOC Server



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REQUESTING A WEBEOC ACCOUNT

Local Support Accounts

- Contact the local WebEOC Administrator and ask for an account
- If you do not know who the local WebEOC administrator is contact TDEM CIS (support@soc.texas.gov) and we will help facilitate getting you connected

TDEM CIS can help local WebEOC Admins input IMT user accounts



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IMT SUPPORT AT REGIONAL LEVEL

- Events Boards
 - When to use and what to do
- Field Activity Report (FAR) Board
 - Objectives and usage
- State of Texas Assistance Request (STAR) Board
 - Objectives and usage



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REQUESTING A WEBEOC ACCOUNT

DDC/Lonestar Support Accounts

- Go to <https://www.txdps.state.tx.us/dem/cis/eocAccount/default.aspx>
- Fill out the form and click submit
- You will receive an email with your account information once it has been vetted and approved

WebEOC Account Request Form

All fields are required

Last Name:

Please do not add suffixes, for example "III", "Jr." ", etc.

First Name:

Please do not add a middle initial.

4 Digit Number:

We normally ask for the last 4 of your social security number, however it can be any 4 digits that you will remember easily.

Email:

Please provide a work email. Use of a personal email account will possibly delay or prevent approval of the account.

Phone: "xxx-xxx-xxxx"

Please provide a work phone number



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EVENT BOARDS

Objectives

- Avenue for non-IMT personnel to communicate
- Various Event Boards such as ESF-5, ESF-8, and ESF-9 exist
- Important Data should be entered into FAR

2014 Daily OPS Log

[Texas ESF-8 Events](#)

Add Record Search Clear Search

Msg ID#: [484](#) Location: [RHMOC-11](#)
Position: [DSHS HSR 11](#) Regional Health & Medical Operations Center (RHMOC-11) deactivated at 1200, April 17, 2014, in support of 2014 April Exercise SMOC Delta, (FE).
[ROC ESF-8](#)
Name: [MertonJames1123](#)
Date: [04/17/2014](#)
Time: [12:11:42](#)

!--Information Only--!

Msg ID#: [483](#) Location: [RHMOC-11](#)
Position: [DSHS HSR 11](#) *** THIS IS AN EXERCISE ***
[ROC ESF-8](#) The RHMOC-11 is in Full Activation mode in support of 2014 April Exercise SMOC Delta.
Name: RHMOC-11 Director is James Merton - Phone (956) 421-5556, Email
[MertonJames1123](#) james.merton@dshs.state.tx.us
Date: [04/17/2014](#)
Time: [08:56:30](#)

!--Information Only--!

Msg ID#: [482](#) Location: [RHMOC-11](#)
Position: [DSHS HSR 11](#) Regional Health & Medical Operations Center (RHMOC-11) deactivated at 1030, April 16, 2014, in support of 2014 April Exercise SMOC Alpha, (FE).
[ROC ESF-8](#)
Name: [MertonJames1123](#)
Date: [04/16/2014](#)
Time: [10:41:18](#)

!--Information Only--!

Msg ID#: [481](#) Location: [RHMOC-11](#)
Position: [DSHS HSR 11](#) *** THIS IS AN EXERCISE ***
[ROC ESF-8](#) The RHMOC-11 is in Full Activation mode in support of 2014 April Exercise SMOC Charlie.
Name: RHMOC-11 Director is James Merton - Phone (956) 421-5556, Email
[MertonJames1123](#) james.merton@dshs.state.tx.us
Date: [04/16/2014](#)



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FIELD ACTIVITY REPORT (FAR) BOARD

Objectives

- Facilitate the gathering of information in a single location from the DDCs.
- This board is to be used as a means of information flow between the DDC and the SOC.
- This board is incident independent and can be used for daily operations as well as major events.



The screenshot displays the FAR Board interface with the following details:

Incident List	Activity List	MAP	Reports
Add New Activity Filters Folder: Inbox Type: Incident Search			
20818SAS	INCIDENT : DC 22 Pre-positioned to support DDC 7 Abilene (Fire/Hazmat/Rescue /Fires - Wildfire/Brush Fires)	Edited By: BrittenBrad4905 at 3/11/2014 11:14:39	
Update View	Taylor , 3/11/2014 10:00:00	Response:1	Assist:1 Coordination:1
Additional Info: Providing coverage for Abilene district during elevated fire conditions			
Location:4201-4237 South Danville Drive, Abilene, TX 79605, USA		Incident:Daily Operations	
DDC22-Sherman			
20526SAS	INCIDENT : Test FAR Entry (Fire/Hazmat/Rescue /Fire)	Edited By: MillerSam2944 at 3/5/2014 09:06:26	
Update View	Bandera , 3/5/2014 08:55:57	Response:1	Assist:0 Coordination:0
Additional Info:			
Location:988 Stringtown Road, Medina, TX 78063, USA		Incident:Daily Operations	
DDC18-AARC-Bexar Co			
20377SAS	INCIDENT : DDC San Antonio Activated at 00:01 (Natural/Weather /OTHER)	Edited By: GrossGarland8773 at 3/4/2014 05:38:24	
Update View	Select One , 3/4/2014 00:30:21	Response:	Assist: Coordination:
Additional Info: Comal ISD on a two hour delay in reporting.			
Location:8130 Inner Circle, San Antonio TX		Incident:Daily Operations	
DDC18-San Antonio			
20191SAS	INCIDENT : Road Closure of US 59 North and South due to powerline cable across freeway. Cleveland Police Liberty, CO, USA	Edited By: WalkerRonald4812 at 3/3/2014 11:34:59	
Update View	Liberty , 2/21/2014 19:05:00	Response:0	Assist:1 Coordination:0
Additional Info: Down powerline repaired by Entergy, US 59 road closure for approximately 20 minutes. Cleveland Police Department (PCD) point of contact for			



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STATE OF TEXAS ASSISTANCE REQUEST (STAR)

Requests at DDC (Live)

Objectives

- Facilitate, formalize and speed up the request process across Texas.
- Prompt the requestor for information to expedite approval of resources.
- This board is incident independent and can be used for daily operations as well as major events.

Request Number / Incident Name	Requestor	Request Description	Status
Live 02-28887-SOC Update 2014 Daily OPS Log	Logs Section Coord (BodischKenneth1134) 512-424-5144 County: LUBBOCK DDC: 02	Item: Transportation Qty: 1 TDCJ transportation for 500 blankets from the LSA Warehouse in San Antonio to the Salvation Army 1111 16th Street Lubbock, TX 79401	Processing at SOC
Live 24-28142-SOC Update 2014 Daily OPS Log	DDC24-Del Rio (PerezFernando8840) 830 776 8773 County: DIMMIT DDC: 24	Item: Cots Qty: 100 (100 Filled / 0 Not Filled) 100 cots for Dimmit County use.	Waiting on Confirmation of Receipt Processing at SOC Logs St Warehouse SA (+10)
Live 24-28152-SOC Update 2014 Daily OPS Log	DDC24-Del Rio (PerezFernando8840) 830 776 8773 County: DIMMIT DDC: 24	Item: Blankets Qty: 100 (100 Filled / 0 Not Filled) For Dimmit County use.	Waiting on Confirmation of Receipt Processing at SOC Logs St Warehouse SA (+10)
Live Request Cancelled (Confirmed) 21-18467-BVL Update	City of South Padre Island (Garza Javier4150)	Item: Mobile Medical Unit Qty: 1	Request



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IMT WEBEOC TRAINING

- IMT Supporting at DDC Level
 - Event, FAR & STAR Boards
 - Field Response District and State Coordinators
 - Lonestar (<https://lonestar.soc.texas.gov>)
- IMT Supporting at Local Level
 - Local Boards
 - Local WebEOC Administrators
 - On-the-fly training and account creation



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CIS CONTACT INFORMATION

[https://DPS.Texas.gov/DEM/CIS/
support@soc.texas.gov](https://DPS.Texas.gov/DEM/CIS/support@soc.texas.gov)
(512) 424-5333

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