IMT SUPPORT IN WEBEOC

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IMT ROLES WITHIN WEBEOC

- IMT Supporting at Local Level

    Connectivity of Local Boards to DDC Level Boards

- IMT Supporting at Local Level

    Boards Used When No Local WebEOC Server In Use

- IMT Supporting at DDC Level

    Event, FAR & STAR Boards

- IMT WebEOC Training at all levels

    When and Where

Texas Department of Public Safety

DIVISION OF EMERGENCY MANAGEMENT

WEBEOC SERVERS BY DPS REGION

24 TxDPS Disaster Districts
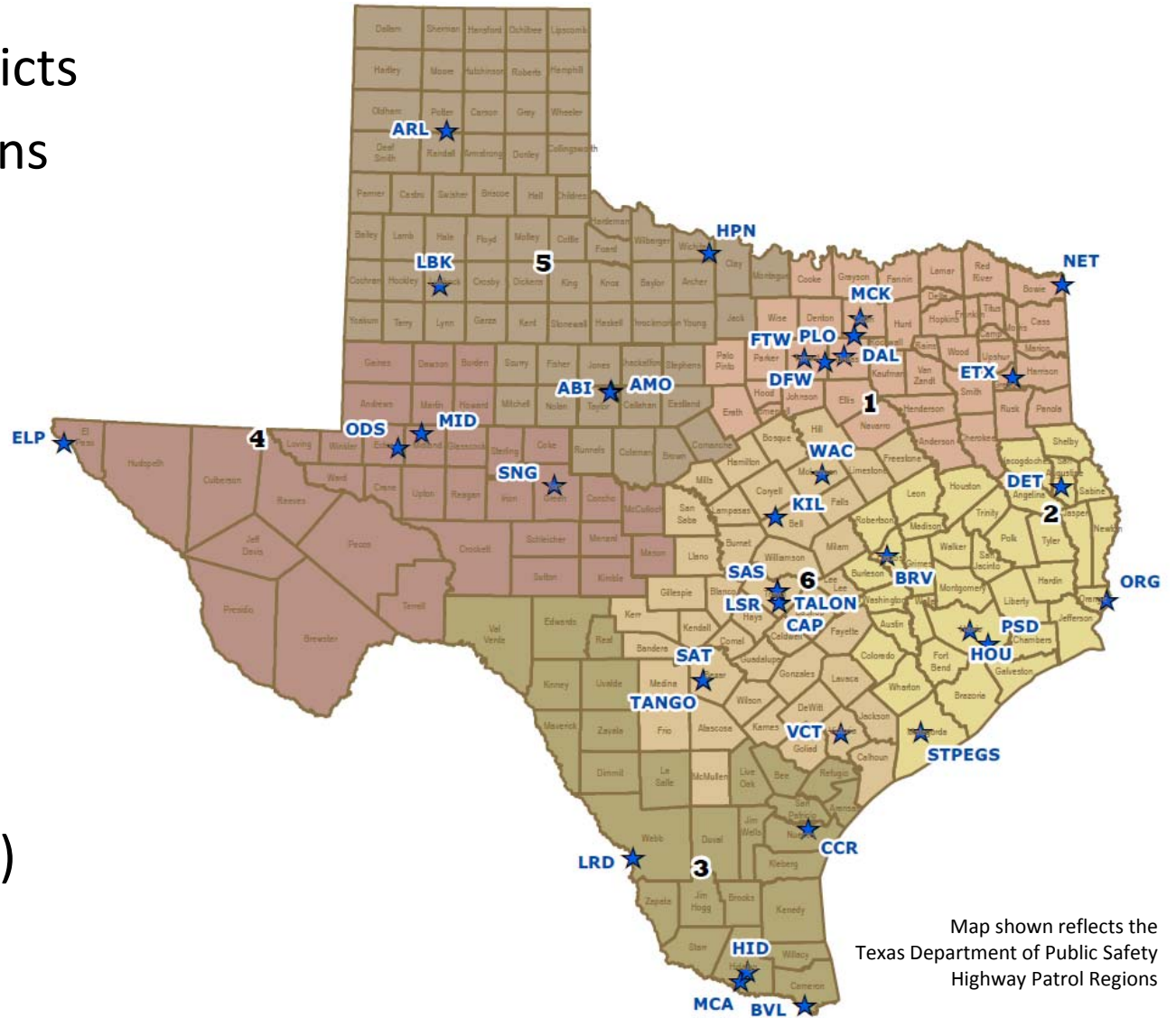
6 Highway Patrol Regions

Instances Owned by:

Cities

Counties

COGs

RACs

HPCs

States (FEMA Region VI)

Map shown reflects the Texas Department of Public Safety Highway Patrol Regions

IMT SUPPORT AT LOCAL LEVEL

- Support for Locals that are using a local WebEOC Server
  - Positions
  - Local WebEOC Admin Points of Contact
  - CIS Support of Local WebEOC Admins

- If Locals Do NOT have a local WebEOC Server
  - Needs and avenues to achieve those needs
  - Lonestar WebEOC Server
  - Positions
  - CIS Support of Lonestar WebEOC Server

REQUESTING A WEBEOC ACCOUNT

Local Support Accounts

- Contact the local WebEOC Administrator and ask for an account

- If you do not know who the local WebEOC administrator is contact TDEM CIS (support@soc.texas.gov) and we will help facilitate getting you connected

TDEM CIS can help local WebEOC Admins input IMT user accounts

IMT SUPPORT AT REGIONAL LEVEL

- Events Boards
  - When to use and what to do

- Field Activity Report (FAR) Board
  - Objectives and usage

- State of Texas Assistance Request (STAR) Board
  - Objectives and usage

REQUESTING A WEBEOC ACCOUNT

DDC/Lonestar Support Accounts

- Go to https://www.txdps.state.tx.us/dem/cis/eocAccount/default.aspx

- Fill out the form an click submit

- You will receive an email with your account information once it has been vetted and approved

WebEOC Account Request Form

All fields are required

Last Name:
Please do not add suffixes, for example "III", "Jr." ", etc.

First Name:
Please do not add a middle initial.

4 Digit Number:
We normally ask for the last 4 of your social security number, however it can be any 4 digits that you will remember easily.

Email:
Please provide a work email. Use of a personal email account will possibly delay or prevent approval of the account.

Phone: "xxx-xxx-xxxx"
Please provide a work phone number

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DIVISION OF EMERGENCY MANAGEMENT

EVENT BOARDS

Objectives

- Avenue for non-IMT personnel to communicate

- Various Event Boards such as ESF-5, ESF-8, and ESF-9 exist

- Important Data should be entered into FAR

FIELD ACTIVITY REPORT (FAR) BOARD

Objectives

- Facilitate the gathering of information in a single location from the DDCs.

- This board is to be used as a means of information flow between the DDC and the SOC.

- This board is incident independent and can be used for daily operations as well as major events.

STATE OF TEXAS ASSISTANCE REQUEST (STAR)

Objectives

- Facilitate, formalize and speed up the request process across Texas.

- Prompt the requestor for information to expedite approval of resources.

- This board is incident independent and can be used for daily operations as well as major events.

Requests at DDC (Live)

IMT WEBEOC TRAINING

- IMT Supporting at DDC Level

    Event, FAR & STAR Boards

    Field Response District and State Coordinators

    Lonestar (https://lonestar.soc.texas.gov)

- IMT Supporting at Local Level

    Local Boards

    Local WebEOC Administrators

    On-the-fly training and account creation

CIS CONTACT INFORMATION

https://DPS.Texas.gov/DEM/CIS/
support@soc.texas.gov
(512) 424-5333

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