

# WebEOC in Texas

*TDEM Critical Information Systems*



WebEOC Use at Local EOC &  
DDC Support Locations



Texas Department of Public Safety

**DIVISION OF EMERGENCY MANAGEMENT**

# Texas WebEOC Servers by Levels

Texas WebEOC Server – HQ State  
(Strategic function and uses)

LoneStar WebEOC Server – Regional State  
(Operational function and uses)

Jurisdictional WebEOC Servers - Locals  
(Tactical function and uses)



# Texas WebEOC Servers by Agencies

Texas WebEOC Server – HQ State

(SOC, TFS HQ, TMF HQ, THP, TxDOT, etc.)

LoneStar WebEOC Server – Regional State

(DDCs, HSRs, EMTFs, State Agency Regions, TFS RFCs, etc.)

Jurisdictional WebEOC Servers - Locals

(Cities, Counties, COGs, RACs, Hospitals, etc.)



# AGENDA

- The SOC Clock for Hurricanes
- WebEOC Login
- Personnel Check in / Check out
- DDC and Texas Battle Rhythm boards
- How to use the Position Log
- How to use the Field Activity Report (FAR)
- Using the Significant Events Board (Posting / Searching)
- Discussion of the STAR routing process
- How to enter STAR requests at the Local level
- How to enter STAR requests at the DDC level
- Overview of documents in the File Library



# SOC CLOCK

SOC CLOCK Display - Google Chrome  
Texas Department of Public Safety [US] <https://lonestar.soc.texas.gov/eoc7/boards/board.aspx?tableid=111&viewid=661&uvid=1.5499>

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*Courtesy ~ Service ~ Protection*

DPS HOME SERVICES EMPLOYMENT ABOUT US



**SOC CLOCK**

**No Active Storm**

Disable Refresh



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# WebEOC LoneStar Server

WebEOC 7.6 - Google Chrome  
Texas Depa...fety [US] https://lonestar.soc.texas

**WebEOC 7.6** **intermedix™**

KingJonathan9999 as DDC# Support-LocationName [Log Off](#)

2015 Brownwood IMT Training

**Boards**

- Local Battle Rhythm + x
- Personnel Check In + x

**Boards - Texas**

- ETN Locations + x
- Field Activity Report** + x
- SOC CLOCK + x
- STAR DDC** + x
- Texas Battle Rhythm + x
- Texas ESF-5 Events** + x
- Texas ESF-8 Events + x
- Texas ESF-9 Events** + x
- Texas Events** + x

**Menus**

- FEMA Forms » x
- ICS Forms » x
- Legacy Boards » x
- Specialty Boards » x

**Tools**

- Chat x
- Messages x

**Plugins**

- File Library x
- MapTac x

**Links**

- Emergency Response Guide Book
- National Hurricane Center
- NWS
- SOC CLOCK
- TXDOT Road Conditions



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# What is a FAR?

- Field Activity Report
  - Used by the front-end users (DC's, IMT's) to provide real time information (push/place) of activities, events, incidents
  - Used by back-end users (SC's, SOC) to receive, monitor, track, information (pull/extract) to create various reports , sitreps, snapshots, etc.





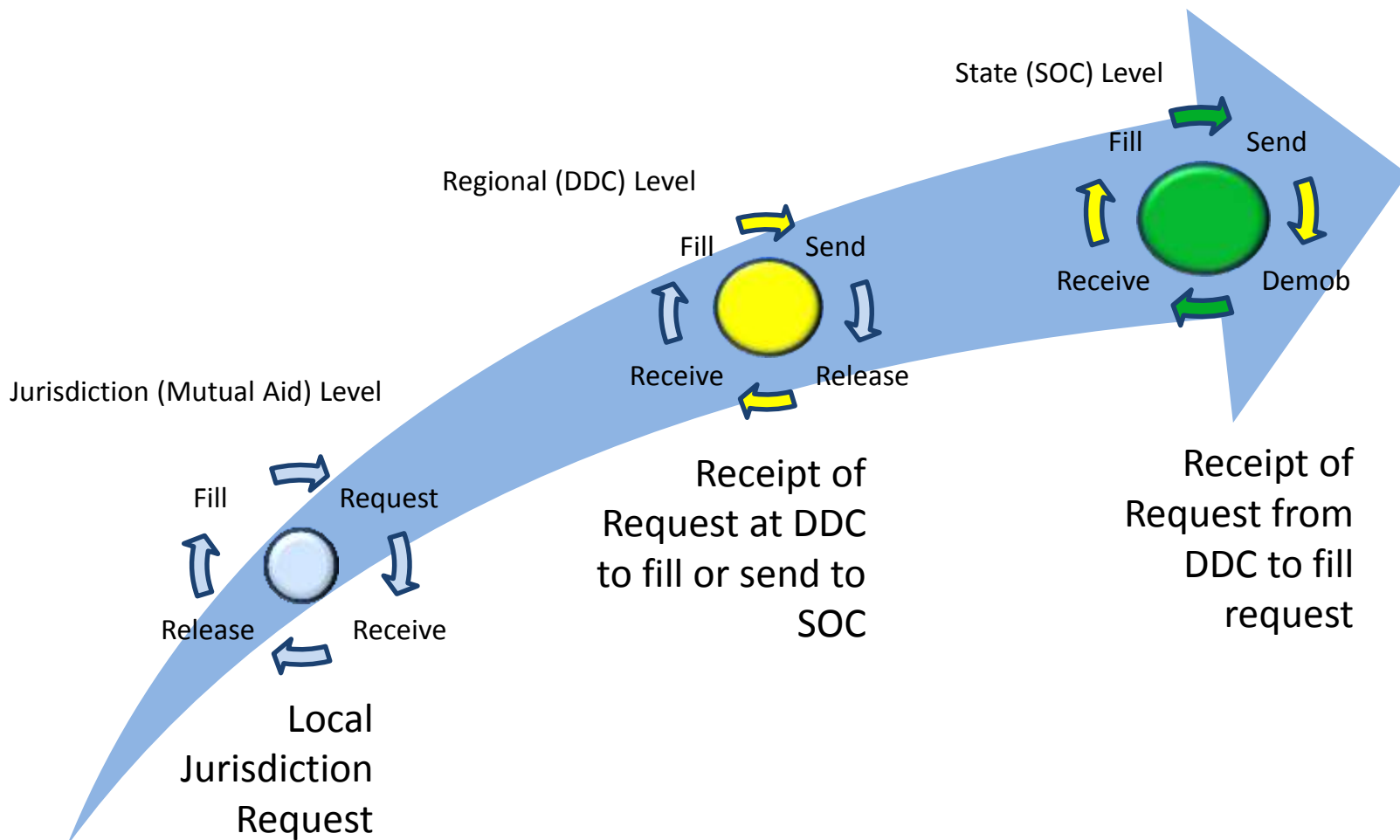
# What is a STAR?

- State of Texas Assistance Request
  - Used by Local Jurisdictions, DDCs, IMTs to submit requests for assistance to include personnel, supplies and equipment
  - Can also be used at the SOC to activate and deploy at all levels
  - Once a STAR is created, Actions are tied to each request to meet the needs of that request. Each action is independent, and actions that have resources needing to be recovered (demob'd) can be tracked





# Assistance Request Process



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# Incident Support Final Comments

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- The intent of WebEOC and CIS are to support local and DDC needs in the easiest methods for the best visibility from start to finish
  
- TDEM CIS Support
  - Email: [support@soc.texas.gov](mailto:support@soc.texas.gov)
  - Phone: 512-424-5333 (24/7/365)

