RESOURCE REQUESTS

BASIC INTRODUCTION TO INFORMATION REQUIREMENTS

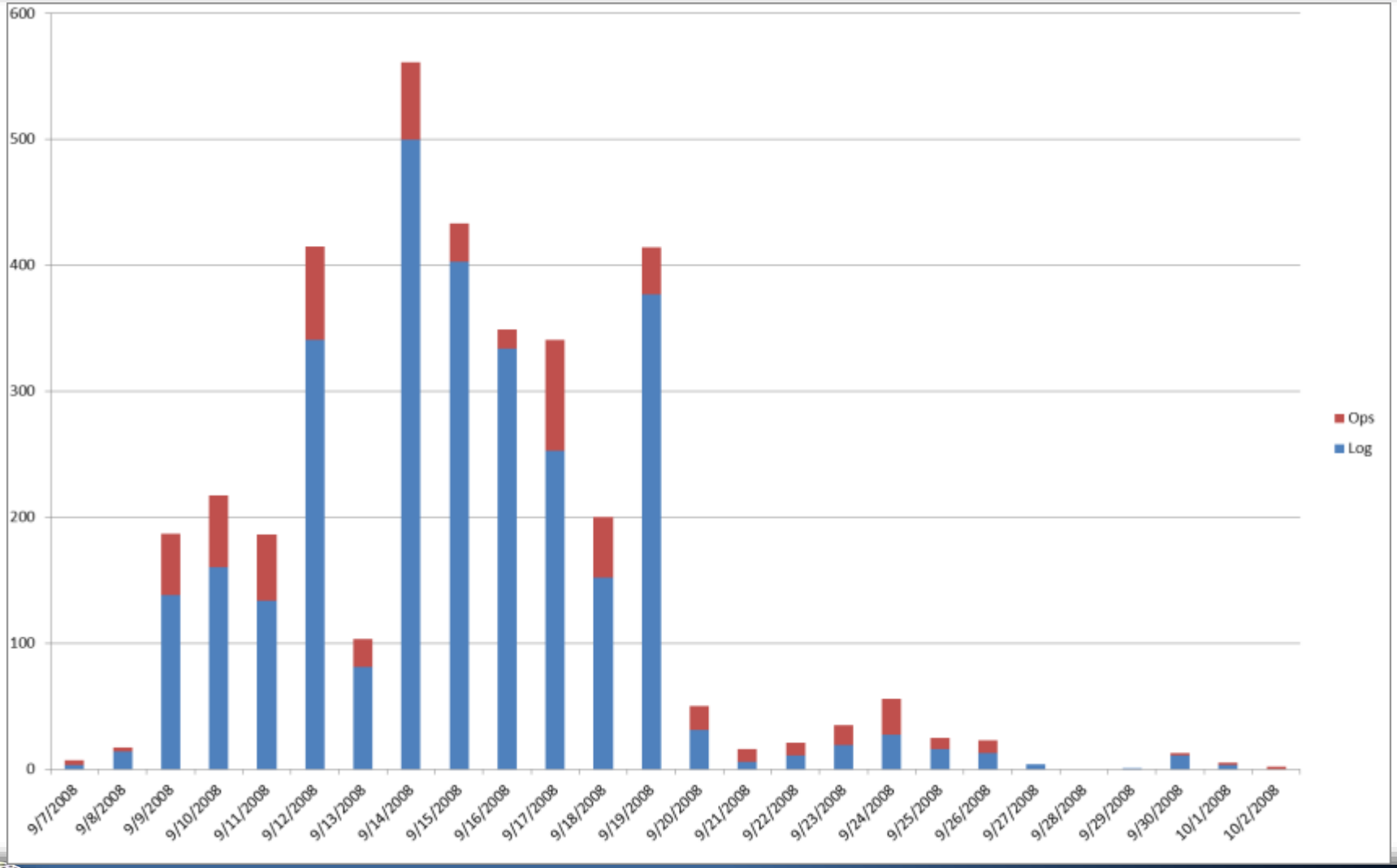
RESOURCE REQUESTS

DISCUSSION TOPICS

- **Historical perspective**
- **Primary objectives**
- **Essential elements of information**

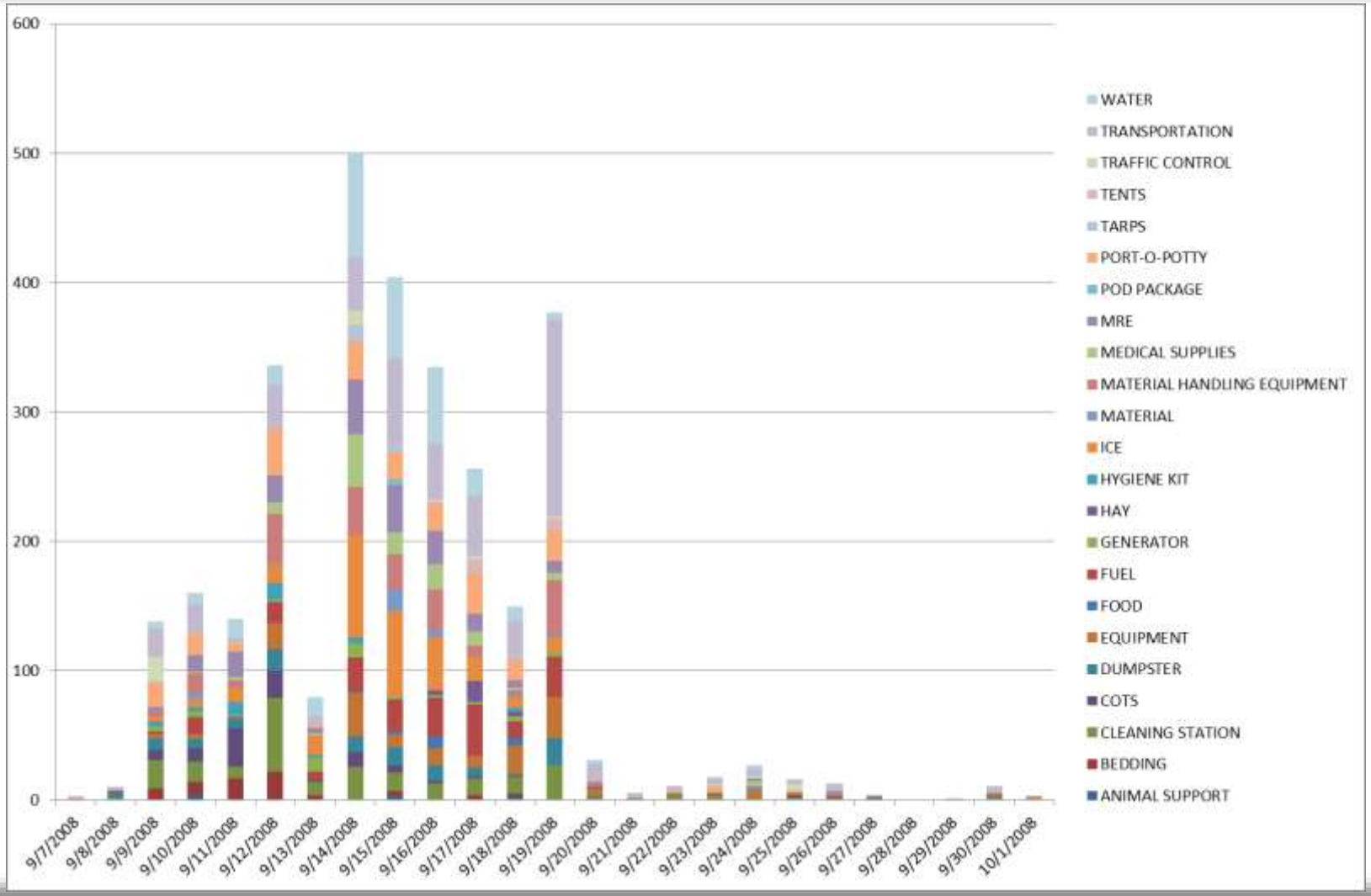
HURRICANE IKE

RESOURCE REQUESTS – LARGE EVENT



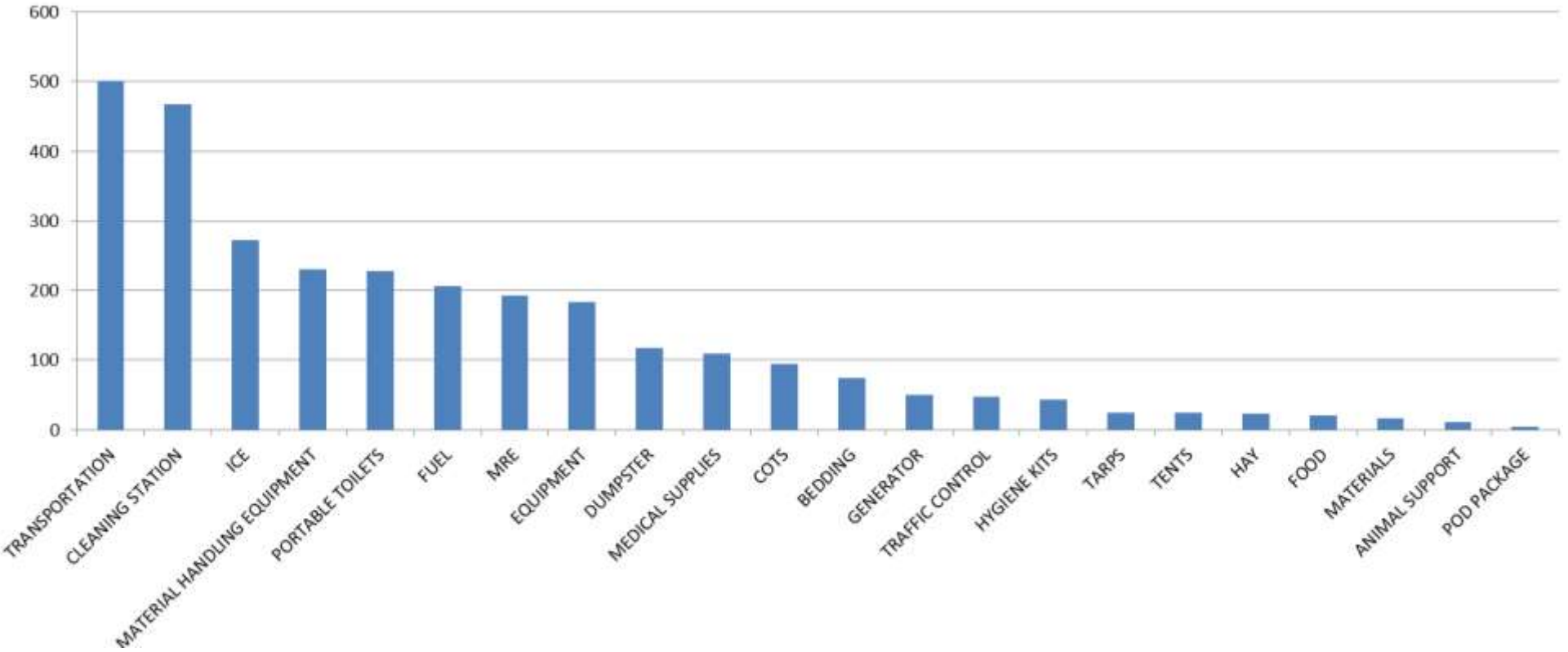
HURRICANE IKE

RESOURCE REQUESTS – LARGE EVENT



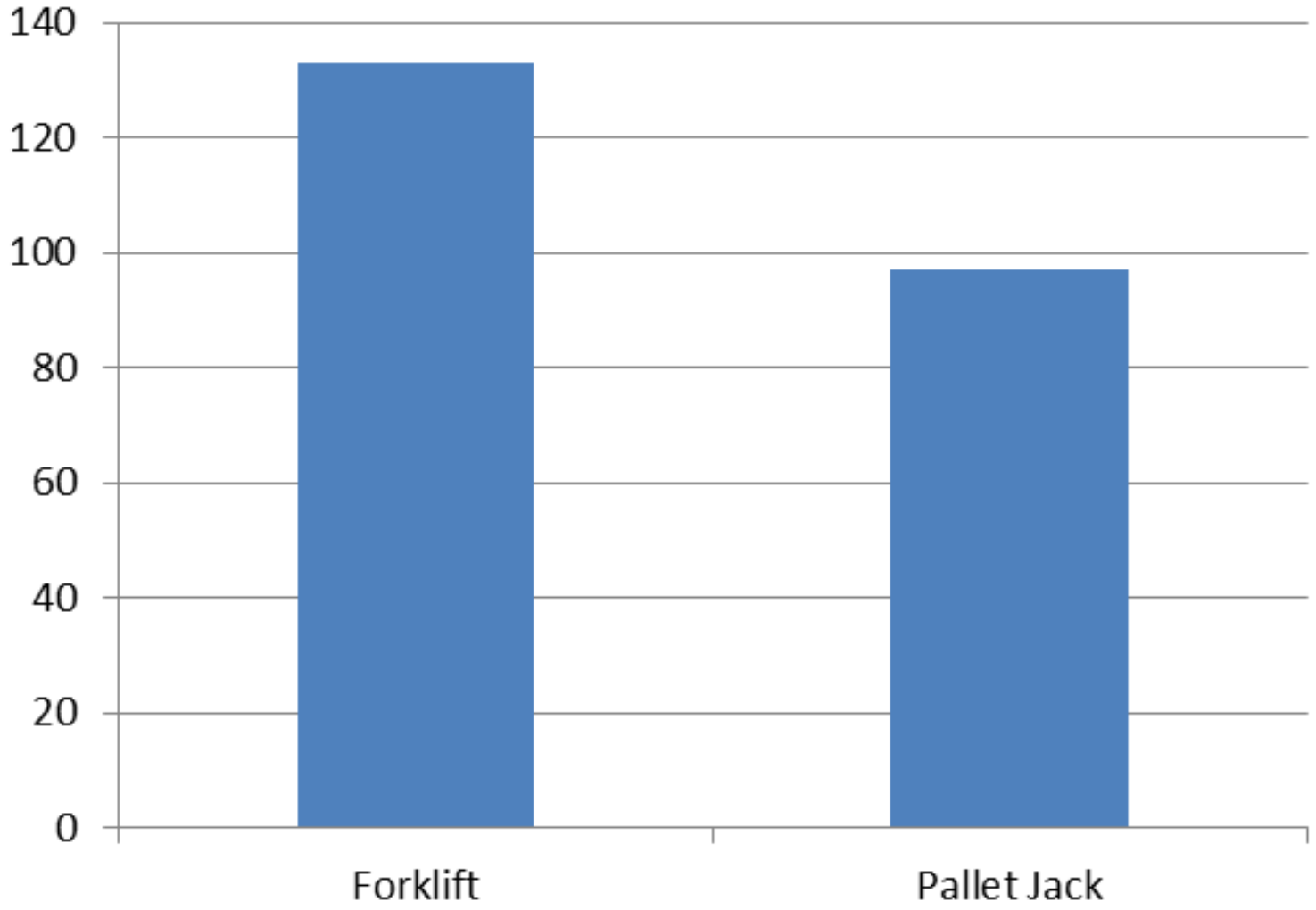
HURRICANE IKE

RESOURCE REQUESTS – LARGE EVENT



HURRICANE IKE

RESOURCE REQUESTS – LARGE EVENT



RESOURCE REQUESTS

PRIMARY OBJECTIVES – WHAT, WHY AND HOW

WHAT

- Manage and process resource requests to provide the best possible support to emergency operations

WHY

- Get needed capabilities, materials, goods, and/or services to the right place as fast as possible

HOW

- Define expectations
- Train to a standard
- Communicate via WebEOC, email, phone, fax, etc.

RESOURCE REQUESTS

ESSENTIAL ELEMENTS OF INFORMATION

What is a good resource request?

1. Requirements are clearly communicated by the requestor
2. Requirements are clearly understood by the receiver

When is the request not so good?

- When #1 and #2 are not met

WHO

Who is making the request?

- Has it been approved by the DDC?

When entering your request, provide the following:

- Position and Name
- Phone number
- Email
- County
- DDC

******Person to contact for questions about this request.******

WHAT

- Common name for resource
- Quantity needed, unit of measure
- Description of the item (provide details)
- Differentiate between consumable item or asset that can be demobilized/recovered
- Attach specifications sheet
- Attach a picture of the needed item

WHEN

- When do you need it?
  - Compared to when to you *want* it?
- How long do you think you'll need it?

WHERE

Delivery address

- Additional information that assists with delivery
  - some locations cannot be found with GPS or on a map

Attachments

- Maps, diagrams, detailed directions

Point of contact at the delivery site of delivery

  - someone contractor/vendor can call for assistance

WHY

Purpose of the request

- What is this requested resource going to be used for?
- What problem needs to be solved?

******Reference document for later use.******

CLARIFYING INFORMATION

REQEUST: We need bull horns!

WE DON'T KNOW WHAT WE DON'T KNOW

RESOURCE REQUEST - FUEL

RESOURCE REQUEST - WATER

RESOURCE REQUEST - MHE

RESOURCE REQUEST - MOBILE POWER

RESOURCE REQUESTS

SUMMARY

- **Historical perspective**
- **Primary objectives**
- **Essential elements of information**
- **Frequently requested resources**

QUESTIONS

I HAVE NO IDEA WHAT YOURE TALKING ABOUT
AND AT THIS POINT IM TOO AFRAID TO ASK
memegenerator.net